

Greater Los Angeles Coordinated Entry System For Individuals

Survey Packet Version 3.2

CES Survey: Introduction

Thank you for taking time to know the name and needs of our homeless neighbors. The 20-30 minutes you will spend are invaluable to helping us understand the unique needs of the respondent and also the broader region in which he/she resides. Your engagement of the respondent and effective application of the following survey is a critical first step to ending homelessness in Greater Los Angeles. Thank you!

CONTENTS

- 1. Instructions (for Surveyor): Brief guidelines for best application of this survey further instructions are available at www.lahsa.org/hmis, under Provider Tools: Document Library and Video Library, and on the CES Website at ceslosangeles.weebly.com (Forms & Resources)
- 2. Checklist: A list of the steps involved in making the respondent eligible for referrals through CES.
- 3. Instructions (for Respondent): A script of instructions to be read aloud to the respondent.
- **4. Consent:** Required form to gain legal permission to share respondent answers in Homeless Management Information System.

5. Part 1 (VI-SPDAT v2 and basic intake)

Part 1 of the CES Survey features the Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT v2). The VI-SPDAT is a triage tool designed to recommend the best type of permanent housing solution for someone experiencing homelessness. It is a holistic survey developed by OrgCode Consulting and Community Solutions and is written in a manner designed to be understood more easily by respondents. Part 1 of the survey also includes a set of basic intake and eligibility questions to help begin identifying resources and supports that the respondent may qualify for immediately.

6. Part 2 (Program Intake questions)

The program intake assessment captures all additional data that is required when entering a program. This assessment should be completed when the client is entering into any homeless service program or upon engagement in outreach and assessment only programs.

7. Supplemental: VA

The VA release of information should be filled out for any client that identifies as a US veteran. While typically the VA supplemental assessment is completed by VA staff, this can also be completed by the surveyor. It does not have to be filled out exclusively by VA staff.

- 8. Contact Sheet: A sheet with follow-up contacts that you may wish to provide the respondent upon request.
- **9.** Additional Consents (*If Provided): Additional authorization, release and consent forms may be provided by your agency or coordinator to allow for seamless coordination with other supports or resources.

INSTRUCTIONS FOR THE SURVEYOR **Please do not read aloud**

• **THE CONSENT MUST BE COMPLETED AND SIGNED** (FOR HOUSEHOLDS, EVERY ADULT MEMBER MUST SIGN) In the case that respondent refuses consent, or answering affirmatively in the domestic violence section, you may still proceed, however please note these special instructions: Do not enter Personal Identifiable Information (PII) into HMIS. HMIS will automatically generate an anonymous ID. Please retain at least the first page of CES Survey Part I (with HMIS ID & Client Name) for your records and future matches since you will not be required to enter identifying information into HMIS.

• FOLLOW A MODEL OF PROGRESSIVE ENGAGEMENT.

The various sections of the survey (Part 1, Part 2, and Supplemental sections) may be completed at one time or over various engagements, based on the comfort and preference of the respondent. Allow respondents to go at a pace that is comfortable for them. This may mean doing multiple sections, one section, or even just portion of a section.

• REFERRALS AND NEXT STEPS.

Initial eligibility questions for specific resources are located throughout the survey. Next steps are listed for these questions in the body of survey as well as in the office only section. Complete the next step (either a supplemental assessment or a referral) based on the comfortability and preference of the respondent.

• RESERVE JUDGEMENT.

Regardless of the outcome of the survey responses, please remain neutral in your response and reserve judgment and unsolicited advice.

• DO NOT BE DISAPPOINTED IF THE RESPONDENT DOESN'T WANT TO BE SURVEYED.

Negative experiences with past services may cause the respondent to be distrustful. Reversing course on that is a process, and your positive interaction and respect of their boundaries will help future engagements.

- **DO NOT PROMISE HOUSING OR SERVICES.** Though you may be trying to be helpful, false promises will only add to their distrust and disinterest with future engagements.
- DO NOT MANIPULATE RESPONSES. Major eligibility criteria are officially verified later so it does not benefit the respondent to be dishonest.
- DO NOT VOLUNTEER THE SCORE OR THE SCORING PROCESS. You may share the general housing recommendation, but we do not want people being referred to as numbers.
- YES AND NO ANSWERS ARE FINE, IDEAL EVEN. AVOID FOLLOW UP QUESTIONS. Respondents do not need to explain themselves. Explain questions if further clarification is needed, but try to keep the conversation short and clear to respect their time. Make note of items you may want to come back to, but allow engagement/case management to happen separate from the survey itself.

• COUNT BACKWARDS AND PAUSE.

For any question that asks a date range, count backward to the first date – so if today is January 1, 2015 and the questions asks "in the last 6 months," say in "in the last 6 months...December, November, October, September, August, July. So since July 2014 …" Also, for any question that states "anything like that," add an intentional pause between "or anything (pause) like (pause) that" to help emphasize that you have read a list.

• BE PREPARED TO EXPLAIN LENGTH OR QUESTIONS

If a respondent finds a question offensive or is frustrated by the length, please explain that each question will help to avoid some inappropriate referrals and hopefully save them time in the long run. For other questions with more obvious answers, you may explain that you wanted to give them the ability to speak for themselves.

• PRACTICE.

As you become more comfortable with the survey, you should notice a gradual reduction in the amount of time it takes to complete.

CES Survey: Introduction

CHECKLIST

Prepare

- □ **Review:** Instructions for the Surveyor
- □ **Read Aloud:** Instructions for the Respondent
- □ Request Signature: Consent Form

Survey (portions may be completed together or at separate times)

- **Verbally Administer:** Survey Part 1 (VI-SPDAT v2, basic intake, initial eligibility questions)
- **Verbally Administer**: Survey Part 2 (Program Intake)
- **Verbally Administer***: VA Release of Information; Supplemental: VA (if applicable; can be referred to VA staff)
- **Take picture**: Client may decline. Ask if you can take a picture of their ID instead or take a picture with them.
- **Provide:** Contact sheet if you or your coordinator are willing to be available for follow-up contact

Follow-Up

- **File Consent:** Keep record of consent and/or distribute to appropriate party in your SPA
- Data Entry: Enter survey responses into HMIS
- Obtain Documents (*if not already in possession): Birth Certificate, ID & Social Security. Although not immediately required, please be prepared to quickly prepare income verification documents as well.
 Possessing documents required for housing is the final step in becoming "match-ready" for most housing in CES.
- **Data Entry:** Note receipt of documents and upload scanned copy of documents into HMIS if possible.

CES Survey: Introduction

INSTRUCTIONS FOR RESPONDENT

Hello! My name is ______ and I am with a group called ______ (organization name). I have a survey I would like to complete with you.

- There are a few parts to this survey. The first part takes about 20-30 minutes to complete. Let's complete the first part and after that, we can see if we want to do more today, or wait for a different day.
- Most questions only require a "yes," "no" or other one-word answer. If you have more to share about an answer, I'd be happy to discuss that after the survey, but let's try and finish the survey first.
- This is not a housing application, but the answers will help us understand your health and housing needs and the needs of our community, and may help us make better referrals for you in the future.
- All that to say, I'm not using the answers you give to make any personal judgments about you.
- This survey is for anyone who is experiencing homelessness not just people with a certain type of need.
- Some questions are personal in nature, but again, every question is designed to help us help you. You can skip or refuse any question that you don't feel comfortable answering, but the more questions you're willing to answer, the better.
- Someone may follow up with you to assist in getting documents needed to access resources, so it's important that we have accurate contact information for you.
- There is no need to take this survey twice, but from time to time we may want to update it with you, to make sure the information is accurate.
- Afterward, you may request a contact sheet and refer to it if you have questions.

Before we begin, I need to get your permission to do this survey with you. Please review the following form and let me know if you have any questions.

CES Survey: Consent

GREATER LOS ANGELES HOMELESS MANAGEMENT INFORMATION SYSTEM (LA HMIS)

CONSENT TO SHARE PROTECTED PERSONAL INFORMATION

The LA HMIS is a local electronic database that securely record information (data) about clients accessing housing and homeless services within the Greater Los Angeles County. This organization participates in the HMIS database and shares information with other organizations that use this database. This information is utilized to provide supportive services to you and your household members.

What information is shared in the HMIS database?

We share both Protected Personal Information (PPI) and general information obtained during your intake and assessment, which may include but is not limited to:

- Your name and your contact information
- Your social security number
- Your birthdate
- Your basic demographic information such as gender and race/ethnicity
- Your history of homelessness and housing (including your current housing status, and where and when you have accessed services)
- Your self-reported medical history, including any mental health and substance abuse issues
- Your case notes and services
- Your case manager's contact information
- Your income sources and amounts; and non-cash benefits
- Your veteran status
- Your disability status
- Your household composition
- Your emergency contact information
- Any history of domestic violence
- Your photo (optional)

How do you benefit from providing your information?

The information you provide for the HMIS database helps us coordinate the most effective services for you and your household members. By sharing your information, you may be able to avoid being screened more than once, get faster services, and minimize how many times you tell your 'story.' Collecting this information also gives us a better understanding of homelessness and the effectiveness of services in your local area.

Who can have access to your information?

Organizations that participate in the HMIS database can have access to your data. These organizations may include homeless service providers, housing groups, healthcare providers, and other appropriate service providers.

How is your personal information protected?

Your information is protected by the federal HMIS Privacy Standards and is secured by passwords and encryption technology. In addition, each participating organization has signed an agreement to maintain the security and confidentiality of the information. In some instances, when the participating organization is a health care organization, your information may be protected by the privacy standards of the Health Insurance Portability and Accountability Act (HIPAA).

CES Survey: Consent

By signing below, you understand and agree that:

- You have the right to receive services, even if you do not sign this consent form.
- You have the right to receive a copy of this consent form.
- Your consent permits any participating organization to add to or update your information in HMIS, without asking you to sign another consent form.
- This consent is valid for seven (7) years from the date the PPI was created or last changed.
- You may revoke your consent at any time, but your revocation must be provided either in writing or by
 completing the *Revocation of Consent* form. Upon receipt of your revocation, we will remove your PPI from the
 shared HMIS database and prevent further PPI from being added. The PPI that you previously authorized to be
 shared cannot be entirely removed from the HMIS database and will remain accessible to the limited number of
 organization(s) that provided you with direct services.
- The Privacy Notice for the LA/OC HMIS contains more detailed information about how your information may be used and disclosed. A copy of this notice is available upon request.
- No later than five (5) business days of your written request, we will provide you with:
 - A correction of inaccurate or incomplete PPI
 - A copy of your consent form
 - A copy of your HMIS records; and
 - A current list of participating organizations that have access to your HMIS data.
- Aggregate or statistical data that is released from the HMIS database will not disclose any of your PPI.
- You have the right to file a grievance against any organization whether or not you sign this consent.
- You are not waiving any rights protected under Federal and/or California law.

SIGNATURE AND ACKNOWLEDGEMENT

Your signature below indicates that you have read (or been read) this client consent form, have received answers to your questions, and you freely consent to have your information, and that of your minor children (if any), entered into the HMIS database. You also consent to share your information with other participating organizations as described in this consent form.

□ I consent to sharing my photograph. (Check here)

Client Name:		DOB:	Last 4 digits of SS
Signature		Dat	
□ Head of Household (Check here)			
Minor Children (if any):			
Client Name:	DOB:	Last 4 digits of SS	Living with you? (Y/N)
Client Name:	DOB:	Last 4 digits of SS	Living with you? (Y/N)
Client Name:	DOB:	Last 4 digits of SS	Living with you? (Y/N)
Print Name of Organization Staff		Print Name of C	Organization
Signature of Organization Staff		Date	

Client Profile (required questions are shaded)

HMIS Consent signed (Release of Information Permission):
No Yes Date consented (Start Date):

1

1

0	10								
Socia	I Security Nu	mber	⁻ ⁻ -		-				
Quali	ty of SSN		 Full SSN reported Approximate or particular 	tial SSN rei	norted	□ Client o	doesn't know refused	□ Data	not collected
Last	Name						010000		
First	Name								
Quality of Name		□ Full Name Reported □			doesn't know	🗆 Data	not collected		
		Partial, street name	, or code n	ame reported	Client r				
Quality of DOB		□ Full DOB reported				doesn't know	Data not collected		
-			□ Approximate or par	tial DOB re	ported	□ Client r	etused		
Date of Birth/									
			If the person is 60 ye	ears of age	e or older, then	score 1.			Score:
Middle	e Name					Suffix:			
Maide	n Name								
Alias									
			Female				Client	doesn't kr	IOW
. .			□ Male				🗆 Client ı	refused	
Gend	er		□ Trans Female (MTF	or Male to	o Female)		🗆 Data n	ot collecte	ed
			□ Trans Male (FTM or Female to Male)						
			,	Gender Non-Conforming (i.e. not exclusively male or female)					
E4bar!	- 14 -		□ Non-Hispanic	0			doesn't know	🗆 Data	not collected
Ethni	city				Client r	refused			
			U White			□ Native	Hawaiian or Othe	er Pacific	Islander
Deee			□ Black or African-American		Client doesn't know				
Race					□ Client refused				
			American Indian or Alaskan Native		Data not collected				
Prima	ry Language								
TB Cl	earance Date		II			Clinic:			
	you ever serv		□ No				doesn't know	Data	not collected
lf t					• 1	required:			
	Dates of mili	tary service	(Year Only)	to					
	Branch of Mi	litary	□ Army	Navy					t refused
	Branon of im	intar y		Marines	6 🗌 (
	Discharge St	atus							
		14/			· · · · ·	1		1	
	Theater of								
	Operations								
	•								
					· · · · ·		1		
TB Clo Have U.S. N	earance Date you ever serv Ailitary? (Vete he client identi Dates of mili Branch of Mi Discharge St Theater of	ran Status) fies as Yes t tary service litary atus World War No Yes Afghanistar	American Indian or I/ No Yes o veteran status, then f (Year Only) Army Air Force Honorable General under hono Under other than ho	the followin to to Navy Marines	g questions are	Data n Clinic: Client c Client r required: Coast Gua Client doe Vietnam No Yes	ot collected doesn't know efused ard sn't know Bad Conduct Dishonorable Uncharacterized	Clien Data Clien Clien Data Persian No Yes	

Immediate Safety Assessment

Instructions for surveyor (DO NOT READ ALOUD): Due to the confidential nature of the following questions, we ask that you try to secure a private space where the **respondent is unaccompanied**. Regardless of the outcome, please remain neutral in your response and reserve judgment and unsolicited advice.

1. Are you seeking services today because you are concerned about your	□ No	Client doesn't know
immediate safety related to abuse?	□ Yes	Client refused
2. If you experienced domestic or intimate partner violence, was this within the	□ No	Client doesn't know
past month?		
	□ N/A	Client refused
3. Are you currently fleeing because you are in danger?	□ No	Client doesn't know
	□ Yes	□ Client refused
	□ N/A	
If question #2 and #3 were both answered as "Yes", then participant	should be referred to th	ne LA County Domestic
Violence Hotline 1-800-978-3600. Participant has the choic	e to continue receiving	services through CES.

A. History of Housing and Home	lessness			
4. Where do you sleep most frequ	uently?		 Shelters Transitional Housing Safe Haven Outdoors Other (please specify: 	□ Client doesn't know □ Client refused)
	If the person answer "Safe Haven", then s		n "Shelters", "Transitiona	I Housing", or Score:
5. How long has it been since you stable housing?	l lived in permanent	 Less than a week 1 week – 3 months 3 – 6 months 	 □ 6 months to 1 year □ 1 - 2 years □ 2 years or more 	 Client doesn't know Client refused
6. In the last three years, how ma been homeless?	ny times have you	□ 0 times □ 1 time □ 2 times	 3 times 4 times 5 or more times 	 Client doesn't know Client refused
	If the person has ex	perienced 1 or more c	consecutive years of hom	elessness Score:

If the person has experienced 1 or more consecutive years of homelessness, and/or 4+ episodes of homelessness, then score 1.

<u>B.</u> F	lisks			
7.	In the past six months, how many times have you			
	7a. Received health care at an emergency department / room?	□ 0 times	□ 3 times	Client doesn't know
		□ 1 time	□ 4 times	Client refused
		□ 2 times	□ 5 or more times	
	7b. Taken an ambulance to the hospital?	□ 0 times	□ 3 times	Client doesn't know
		□ 1 time	□ 4 times	Client refused
		□ 2 times	□ 5 or more times	
	7c. Been hospitalized as an in-patient?	□ 0 times	□ 3 times	Client doesn't know
		□ 1 time	□ 4 times	Client refused
		□ 2 times	□ 5 or more times	

	7d. Used a crisis service, ind	cluding sexual assault crisis, mental	□ 0 times	□ 3 times	Client does	n't know
	health crisis, family/intimate	violence, distress centers and suicide	□ 1 time	□ 4 times	Client refus	ed
	prevention hotlines?		□ 2 times	□ 5 or more times		
	7e. Talked to police because	e you witnessed a crime, were the victim	□ 0 times	□ 3 times	Client does	n't know
	of a crime, or the alleged pe	petrator of a crime or because the	□ 1 time	□ 4 times	Client refus	ed
	police told you that you must move along?		□ 2 times	□ 5 or more times		
			□ 0 times	□ 3 times	Client does	n't know
	whether that was a short-ter	m stay like the drunk tank, a longer stay	□ 1 time	□ 4 times	Client refus	ed
	for a more serious offence, or anything in between?		□ 2 times	□ 5 or more times		
		If the total number of interestions and		na Alaan aaana A.fan	F	Score:
		If the total number of interactions equencies of the service Use.	iais 4 or mo	re, then score 1 for I	Emergency	
		Service Use.				
8.	Have you been attacked or be	eaten up since you've become homeless?		□ No	Client does	n't know
				□ Yes	Client refus	
9.	Have you threatened to or trie	d to harm yourself or anyone else in the la	ast year?	□ No	Client doesn't know	
				□ Yes	Client refus	ed
						Score:
		If "Yes" to any of the above, then sco	re 1 for <i>Ris</i> l	k of Harm.		
		going on right now that may result in you b	-	□ No	Client does	
up	, having to pay fines, or that m	ake it more difficult to rent a place to live?		□ Yes	Client refus	-
						Score:
		If "Yes", then score 1 for Legal Issues	S.			
			_			
11	. Does anybody force or trick	you to do things that you do not want to do)?	□ No	□ Client does	
				□ Yes	Client refus	
	, .	ay be considered to be risky like exchang		□ No	□ Client does	
		have unprotected sex with someone you c	ion't know,	□ Yes	Client refus	ed
sn	are a needle, or anything like	inat?			-	-
						Score:
		If "Yes" to any of the above, then sco	re 1 for Ris	k of Exploitation.		

C. Socialization & Dally Function	ling			
13. Is there any person, past landlord, business, bookie, dealer, or government group			Client doesn't know	
like the IRS that thinks you owe them money?		□ Yes	Client refused	
14. Do you get any money from the government, a pension, an inheritance, working		□ No	Client doesn't know	
under the table, a regular job, or anything like that?		□ Yes	Client refused	
If "Vee" to guartian 12 or "Ne" to guartian 14, then every 1 for Manay			Score:	
	If "Yes" to question 13 or "No" to question 14, then score 1 for <i>Money Management</i> .		or money	
15. Do you have planned activitie	s, other than just surviving, that make you feel happy	□ No	Client doesn't know	
and fulfilled?		□ Yes	Client refused	
			Score:	
	If "No", then score 1 for Meaningful Daily Activity.			

. ..

.

0 0 11

16. Are you currently able to take care of basic needs like bathing, changing clothes, using a		□ No	Client doesn't	t know
restroom, getting food and clean water and other things like that?		□ Yes	Client refused	b
		-		Score:
	If "No", then score 1 for Self-Care.			
17. Is your current homelessness in any way caused by a relationship that broke down, an				
17. Is your current homelessness	in any way caused by a relationship that broke down, an	🗆 No	Client doesn't	t know
	in any way caused by a relationship that broke down, an , or because family or friends caused you to become evicted?	□ No □ Yes	Client doesn't Client refused	
		-	Client refused	
		-	Client refused	b

18. Have you ever had to leave an apartment, shelter program, or other place you were	□ No	Client doesr	i't know	
staying because of your physical health?	□ Yes	Client refuse	ed	
19. Do you have any chronic health issues with your liver, kidneys, stomach, lungs or heart?		Client doesn	i't know	
		Client refuse		
20. If there was space available in a program, housing, or resources that specifically assists	□ No	Client doesn		
people that live with HIV or AIDS, would that be of interest to you?				
			i't know	
or would make it hard to live independently because you'd need help?	□ Yes	Client refuse		
22. When you are sick or not feeling well, do you avoid getting help?	□ No	Client doesn		
	□ Yes	Client refuse		
23. Are you currently pregnant?	□ No	Client doesn		
	□ Yes	Client refuse		
			Score:	
If "Yes" to any of the above, then score 1 for <i>Physical He</i>	alth.			
24 Lles very driving on drive we led you to being highed out of an another art or measure				
24. Has your drinking or drug use led you to being kicked out of an apartment or program	□ No	Client doesn		
where you were staying in the past?		Client refuse		
25. Will drinking or drug use make it difficult for you to stay housed or afford your housing?	□ No	Client doesn		
	□ Yes	Client refuse		
If "Vee" to any of the above they easy of fay Cyleteree			Score:	
If "Yes" to any of the above, then score 1 for Substance	Jse.			
26 Have you ever had trouble maintaining your bauging, or been kicked out of an apartment, ab	oltor progr	om or other place		
26. Have you ever had trouble maintaining your housing, or been kicked out of an apartment, sh were staying, because of:	elter progra	am or other place	you	
	elter progra	am or other place	-	
were staying, because of:			n't know	
were staying, because of:		□ Client doesr	i't know	
were staying, because of: 26a. A mental health issue or concern?	□ No □ Yes	Client doesr	i't know ed i't know	
were staying, because of: 26a. A mental health issue or concern?	□ No □ Yes □ No	□ Client doesr □ Client refuse □ Client doesr	n't know ed n't know ed	
were staying, because of: 26a. A mental health issue or concern? 26b. A past head injury?	 No Yes No Yes 	Client doesr Client refuse Client doesr	i't know ed i't know ed i't know	
were staying, because of: 26a. A mental health issue or concern? 26b. A past head injury?	□ No □ Yes □ No □ Yes □ No	Client doesr Client refuse Client doesr Client doesr Client refuse	n't know ed n't know ed n't know ed	
were staying, because of: 26a. A mental health issue or concern? 26b. A past head injury? 26c. A learning disability, developmental disability, or other impairment?	 No Yes No Yes No Yes 	Client doesr Client refuse Client doesr Client refuse Client doesr Client doesr	n't know ed n't know ed n't know ed n't know	
 were staying, because of: 26a. A mental health issue or concern? 26b. A past head injury? 26c. A learning disability, developmental disability, or other impairment? 27. Do you have any mental health or brain issues that would make it hard for you to live 	 No Yes No Yes No Yes No Yes 	Client doesr Client refuse Client doesr Client refuse Client doesr Client refuse Client refuse	a't know ed a't know ed a't know ed a't know ed	
were staying, because of: 26a. A mental health issue or concern? 26b. A past head injury? 26c. A learning disability, developmental disability, or other impairment? 27. Do you have any mental health or brain issues that would make it hard for you to live independently because you'd need help?	 No Yes No Yes No Yes No Yes 	Client doesr Client refuse Client doesr Client refuse Client doesr Client refuse Client refuse	n't know ed n't know ed n't know ed n't know	
 were staying, because of: 26a. A mental health issue or concern? 26b. A past head injury? 26c. A learning disability, developmental disability, or other impairment? 27. Do you have any mental health or brain issues that would make it hard for you to live 	 No Yes No Yes No Yes No Yes 	Client doesr Client refuse Client doesr Client refuse Client doesr Client refuse Client refuse	a't know ed a't know ed a't know ed a't know ed	
were staying, because of: 26a. A mental health issue or concern? 26b. A past head injury? 26c. A learning disability, developmental disability, or other impairment? 27. Do you have any mental health or brain issues that would make it hard for you to live independently because you'd need help? If "Yes" to any of the above, then score 1 for Mental Heal	 No Yes No Yes No Yes No Yes th. 	 Client doesr Client refuse Client doesr Client refuse Client doesr Client refuse Client refuse Client refuse Client refuse 	a't know ed a't know ed a't know ed a't know ed	
were staying, because of: 26a. A mental health issue or concern? 26b. A past head injury? 26c. A learning disability, developmental disability, or other impairment? 27. Do you have any mental health or brain issues that would make it hard for you to live independently because you'd need help?	 No Yes No Yes No Yes No Yes th. 	 Client doesr Client refuse Client doesr Client refuse Client doesr Client refuse Client refuse Client refuse Client refuse 	a't know ed a't know ed a't know ed a't know ed Score:	

	•	1		
28. Are there any medications that a doctor said you should be taking that, for whatever		🗆 No	Client doesn	i't know
reason, you are not taking?			□ Yes □ Client refused	
29. Are there any medications like painkillers that you don't take the way the doctor prescribed		□ No	Client doesn't know	
or where you sell the medication?		□ Yes	Client refuse	ed
		-	-	Score:
	If "Yes" to any of the above, then score 1 for Medications			
30. YES OR NO: Has your curren	It period of homelessness been caused by an experience of	□ No	Client doesn	't know
emotional, physical, psychologica	al, sexual, or other type of abuse, or by any other trauma you			
have experienced?			□ Client refuse	a
		-		Score:
	If "Yes", then score 1 for Abuse and Trauma.			

Follow-	<u>Up</u>	
31. Or	n a regular day	
	31a. Where is it easiest to find you?	
	31b. What time of day is easiest to do so?	
32. So	that someone can safely get in touch with you or leave	you a message
	32a. Is there a phone number?	
	32b. Is there an email address?	
	x, now I'd like to take your picture so that it is easier to	🗆 No
find yo	ou and confirm your identity in the future. May I do so?	

Residency & Preferences

34. What city within the County of Los Angeles do you live in?	
*SURVEYOR NOTE: Please choose a city from the Location	
of Survey list on page 10-12	
If question #34 was answered as Los Angeles, then the follow	ing question is required :
34a. If you reside within the City of Los Angeles, in which	
community do you live in?	
*SURVEYOR NOTE: Please choose a community from	
the Location of Survey list on page 10-12	
35. What other cities have you called home within the last year	
(last 12 months)?	
*SURVEYOR NOTE: Please choose a city / cities from the	
Location of Survey list on page 10-12	
If either question #34 or #35 was answered as Long Beach or	Santa Monica, then the following question is required:
35a. How many months have you stayed in that	
city/community?	
36. Is the region where you're currently residing where you're	
looking to be housed?	No, I have another community in mind**
*SURVEYOR NOTE: location may be different from answer to	_ · · · , · · · · · · · · · · · · · · ·
Q35/35a	

	If question #36 was answered as No (**), then the following question is required :					
		SPA 1 – Antelope Valley				
		SPA 2 – San Fernando Valley				
		SPA 3 – San Gabriel Valley				
	36a. What is the community you are looking to be housed	SPA 4 – Metro/Central LA				
	in?	🗆 SPA 5 – West LA				
	*SURVEYOR NOTE: Please check ONLY ONE SPA.	🗆 SPA 6 – South LA				
		SPA 7 – Southeast / East LA				
		SPA 8 – South Bay				
		Outside of LA County				
	Would you be interested in housing options such as shared		Client doesn't know			
	using, a room for rent, or sober living?		Client refused			
38	. Question for Participant: Some housing units have	Yes: a mobility unit				
dis	ability-related features that make it easier for people with	□ Yes: a hearing/vision unit				
се	tain disabilities to live in that housing. If you or anyone in	Yes: a mobility and hearing/vision unit				
yo	ur household are to be placed in housing, would you need:	□ No				
39	Question for Staff: Based on your observation, does this	☐ A mobility disability (uses a wheelchair, w	alker or has difficulty			
	rson/a person in this household appear to have:	walking)	and, or has amounty			
P0		0/				
		A hearing disability (deaf or hard of hearing	ig)			
		□ A visual disability (blind or low vision)				
		□ None of the above				
40	. Question for Staff: Based on your observation, might this	□ Yes*				
ре	rson/a person in this household need assistance to	□ No.				
communicate as effectively as someone without a disability						
(i.e. sign-language interpreter, large print or braille documents,						
he	aring assistance device)?					
	f question #40 was answered as Yes (*), then the following qu	uestion is required :				
	40a. Ask: Which assistance aides do they need?					

41. To the best of your knowledge, do you think you are VA				Client doesn't know		
Healthcare eligible?				Client refused		
If "Yes" to Vetera	n, administer VA release of info	ormation a	nd refer to a	veteran service provider to perform		
	I – VA" assessment. Optional:	complete [•]	the "Suppler			
2. Are you currently receiving or hav	e you ever received treatment	□ Yes		Client doesn't know		
t a mental health program/clinic?		🗆 No		Client refused		
42a. If yes, what is the name						
3. Have you been a patient at any	Does not receive care at any	DHS hospi	ital or clinic			
f the following county* hospitals,	Hospitals			Health Centers		
linics, or health centers in the past	□ LAC + USC Med Center			□ Antelope Valley Health Center		
2 months? (*County refers to LA	□ Harbor UCLA Med Center			□ Bellflower Health Center		
ounty Department of Health	□ Olive View Med Center			□ Dollarhide Health Center		
ervices. If other, please state the	Rancho Los Amigos			□ Glendale Health Center		
ame of the specific DHS Health	Multi-Service Ambulatory Ca	re Centers		□ La Puente Health Center		
center.)	□ Martin Luther King, Jr. Outpa			□ Lake Los Angeles Health Cente		
,	□ High Desert Regional Health			□ Little Rock Health Center		
lease check all that apply				□ San Fernando Health Center		
	Comprehensive Health Cente			□ South Antelope Valley Health		
	□ El Monte Comprehensive He			Center		
	Edward R. Roybal Comprehe			Wilmington Health Center		
	□ H. Claude Hudson Comprehe			0/1		
	□ Hubert H. Humphrey Compre			Other		
	□ Long Beach Comprehensive			□ Other DHS clinic (Specify):		
If any boonital or contary you on	☐ Mid-Valley Comprehensive H			auira d		
	swered for question #43, then the you accessed services at the		$\frac{1}{2}$	Quirea. □ Client doesn't knov		
DHS site(s) in the last 12 m			□ 5 □ 6	□ Client doesn't know		
	511015 !					
			∟ / □ Mor	e than 7		

Disabling Condition							
44. Do you think you might have any of the following conditions?	 Substance abuse disorder Physical disability Mental health disability 		 Developmental disat Chronic physical illne HIV / AIDS 	5			
Housing History							
45. Have you been evicted from a Public Housing Authority unit?46. Have you ever been convicted of manufacturing or producing methamphetamine?47. Are you required to register as a sex offender?		□ Yes □ No	 □ Client doesn't know □ Client refused 				
		□ Yes □ No	 □ Client doesn't know □ Client refused 				
		□ Yes □ No	 Client doesn't know Client refused 				

<u> Office Use Only – Next Steps</u>		
 Potential Chronic Homelessness: Is respondent potentially chronically homeless based on the following: History of Homelessness: Question #5 is 12 months or more, or Question #6 is 4 episodes or more Disability: Scored 1 point in Substance Use, or Scored 1 point in Mental Health, or At least one disability is identified in question #44, or Question #18, #19, #20, or #42 is Yes If the two boxes above are checked, then the respondent is potentially chronically homeless. 	□ Yes □ No	Informs potential housing eligibility.
Potential Veteran: Did respondent answer "Yes" to Veteran?	□ Yes □ No	Administer VA release of information and refer to a veteran service provider to perform the "Supplemental – VA" assessment. Optional: Perform the "Supplement – VA" assessment.
Domestic Violence: Did respondent answer "yes" to question #2 and #3?	□ Yes □ No	Refer the client to the LA County Domestic Violence Hotline 1-800-978-3600. Participant has the choice to continue receiving services through CES.

Domain	Subtotal	Results		
Pre-Survey	/ 1	Score: Recommendation:		
A. History of Housing & Homelessness	/ 2	0-3	No housing intervention	
B. Risks	/ 4	4 – 7	An assessment for Rapid	
C. Socialization & Daily Functions	/ 4	4 – 7	Re-Housing	
D. Wellness	/ 6	ο.	An assessment for Permanent	
Grand Total:	/ 17	8 +	Supportive Housing/Housing First	

Interviewer's Name: _____ Organization: _____

Email: _____ Phone: _____

Location of Survey (*Please upo	date later if respondent is late	er attached to Housing Navigator in	a different Region)
SPA	Region	City / Community	
	□ Lancaster	□ Lancaster	
SPA 1 - Antelope Valley	Palmdale	□ Palmdale	
	□ Other	□ Other	
		🗆 Santa Clarita	Castaic
		□ Saugus	Valencia
	□ North	□ Newhall	□ Val Verde
		Canyon Country	San Fernando
		🗆 Granada Hills	Sand Canyon
		□ Sylmar	
		□ Woodland Hills	🗆 Canoga Park
		Winnetka	□ West Hills
		🗆 Calabasas	Westlake Village
	□ West	□ Agoura Hills	□ Hidden Hills
		□ Chatsworth	Tarzana
		□ Reseda	U Warner Center
		Porter Ranch	
□ SPA 2 - San Fernando Valley		🗆 Van Nuys	Panorama City
	□ Central	□ Lake Balboa	□ Studio City
		□ Valley Glen	□ Valley Village
		□ Sherman Oaks	□ Northridge
			□ North Hills
		North Hollywood	□ Arleta
		□ Sunland	Lakeview Terrace
	□ East	🗆 Tujunga	□ Mission Hills
			🗆 Granada Hills
		□ Shadow Hills	□ Sun Valley
		Burbank	□ Glendale
		Universal City	Flintridge
	□ Glendale	□ La Crescenta	Toluca Lake
		🗆 La Canada	
		🗆 Pasadena	🗆 Monrovia
		□ Altadena	□ Arcadia
		🗆 San Marino	San Gabriel
	□ West	South Pasadena	Monterey Park
SPA 3 – San Gabriel Valley		🗆 Alhambra	□ Duarte
		Sierra Madre	□ Bradbury
		El Monte	□ West Covina
		□ South El Monte	□ La Puente
		□ Irwindale	Rosemead
	Central	Baldwin Park	Temple City
		□ Azusa	Hacienda Heights
		Covina	□ Glendora

		🗆 San Dimas	Diamond Bar	
□ SPA 3 – San Gabriel Valley		🗆 La Verne	□ Walnut	
	□ East	Claremont	□ Industry	
		Pomona	□ Rowland Heights	
	Downtown	Downtown	<u> </u>	
		□ Hollywood	Hollywood Hills	
	□ Hollywood	□ East Hollywood	□ West Hollywood	
		□ Los Feliz		
		Eagle Rock	Mount Olympus	
		□ El Sereno	□ Highland Park	
		□ Glassell Park	□ Monterey Hills	
		□ Cypress Park	□ Atwater Village	
	North East LA	□ Lincoln Heights	☐ Mount Washington	
□ SPA 4 – Metro/Central LA		□ Montecito Heights	□ Boyle Heights	
			□ East LA	
		□ Silverlake	Echo Park	
	□ Silverlake/Westlake Central	□ Westlake		
		□ Korea Town		
		□ Park La Brea		
		□ Park La brea □ Hancock Park	□ Mid-City □ West Mid City	
	□ Mid-Wilshire		□ West Mid-City	
		Larchmont District Wilebire	□ Miracle Mile	
			Consta Maria a	
	□ West LA	□ Bel Air	□ Santa Monica	
		□ Beverly Hills		
		□ Beverly Crest		
		□ Beverly Glen	□ Westwood	
			Culver City	
SPA 5 - West LA		Century City		
		□ Holmby Hills	□ Rancho Park	
		□ Pacific Palisades	□ South Robertson	
		□ Malibu	Laurel Canyon	
		Marina Del Rey	□ Mar Vista	
		Manchester		
		Compton	□ Rosewood	
	□ South	□ Florence	Uillowbrook	
		South Central	□ Watts	
		South Los Angeles		
□ SPA 6 - South LA		Crenshaw	□ Baldwin Hills	
\Box SPA 6 - South LA		Jefferson Park	Leimert Park	
	□ North	University Park	□ Vermont	
		Ladera Heights	West Adams	
		West Adams		
SPA 6 - South LA	□ South East	Lynwood	Paramount	
	□ West	Hyde Park	Windsor Hills	
		□ Bell	☐ Maywood	
		Bell Gardens	□ South Gate	
□ SPA 7 - Southeast / East LA	LCA 1: Central		□ Vernon	
		🗆 Cudahy	County Unincorporated	
		□ Huntington Park		

	, 		
		🗆 La Mirada	Santa Fe Springs
	LCA 2: North	🗆 La Habra Heights	U Whittier
		Montebello	County Unincorporated
		Pico Rivera	
SPA 7 - Southeast / East LA		Artesia	Downey
	□ LCA 3: South	Bellflower	□ Norwalk
		Cerritos	County Unincorporated
		Hawaiian Gardens	□ Signal Hill
	LCA 4: Long Beach	Lakewood	County Unincorporated
	□ Harbor Area	Harbor City	West Carson
		Harbor Gateway	□ Torrance
		□ Wilmington	🗆 Lomita
		□ San Pedro	Palos Verdes Cities
		Carson	□ Avalon
		□ Rolling Hills	
	□ North	□ Inglewood	Gardena
□ SPA 8 - South Bay			Lawndale
		West Athens	Alondra Park
		Del Aire	El Segundo
		Hawthorne	
	□ Long Beach	Long Beach	
		Hermosa Beach	Redondo Beach
	□ Beach Cities	Manhattan Beach	
		•	

ADDITIONAL SURVEYOR OBSERVATIONS (Notes)

May include observations about client or location, such as description of make-shift shelter, detailed description of vehicle (if respondent was residing in vehicle)

End of CES Survey Part 1

Client Name / HMIS ID:

Check all that are in the client's possession:					
□ Birth Certificate □ Proof of Residency □ VA Release					
Certificate of Disability	Reference Letter	LACDMH 677 Authorization Consent			
□ DD214 (Veterans Only)	Social Security Card	□ DHS Pre-release			
Driver's License / CA ID	□ TB Certification	□ Other:			
Homeless Verification	Verification of Income				

Client Contact Information (Location)

Address Type:	Name
□ Home □ Work	Address 1
□ School □ Mailing	Address 2
EmergencyFather	City
☐ Mother☐ Spouse	State
□ Temporary □ Other	Zip Code
Legal GuardianMessage	Email
 Management Compancy Forwarding Address 	Phone 1
	Phone 2

Outreach Contact Information (Location)

Address Type:	Client Name
Outreach	Address 1
Date Contacted:	Address 2
II	City
	State
	Zip Code
	Email
	Phone 1
	Phone 2

Client Name / HMIS ID: _____

Program Entry – All clients, a	ll fields required					
Program Name:		Case	Manager: _			
1. Program Start Date	//	-				
2. Relationship to Head of Household	 Self (Head of Household) Head of household's child Head of Household's spouse 	or partner	□ Head of h □ Other: no			on member
4. Client Location (CoC)	CA-600 – Los Angeles CA-602 – Orange County CA-606 – Long Beach		tura County	□ CA-614	– San Luis	Obispo County
Housing Move-In – Rapid Re	-housing, Permanent Housing, and	Street Outreach	projects only	r, only requir	red for Hea	d of Household
6. Has the client moved-in to	permanent housing?	□ No □ Yes: Hous	sing Move-In	Date:	/	<u> </u>
<u>Outreach</u> – Outreach projects	only, all fields required unless othe	rwise noted				
7. Has the client been engage Engagement means an interaction deliberate client assessment.		□ No □ Yes: Enga	agement Date	e:	_/	<u> </u>
<u>PATH (P</u> rojects for <u>A</u> ssistance	in <u>T</u> ransition from <u>H</u> omelessness)	– PATH projects	only, all field	's required u	inless othe	rwise noted
8. PATH status determination	completed?	□ No □ Yes: Date	of determina	ation:	<u> </u>	
	ed as "Yes", then the following que		ed:			
8a. Was the client deta and enrolled in PATH?	ermined to be eligible for PATH fund	ded services	□ No □ Yes			
If question #8a was	answered as "No", then the followi	ng question is re	quired:			
	e to be enrolled, what is the reason?		Client wa	s found ineli	igible for P/	ATH
			Client wa	s not enrolle	ed for other	reason(s)

CES Survey Part 2: Program Intake *Homelessness* – Adults aged 18 and older and Head of Household < 18 years old, required questions are shaded

9. What was the situation you were living in	10. How long was the client staying in that	10a/b Did the clien
immediately prior to project entry? (Type of residence)	place? (Length of stay in prior living situation)	stay less than
Literally Homeless Situations Place not meant for habitation Emergency shelter, including hotel or motel paid for with emergency shelter Safe Haven Interim Housing	 For literally homeless situations: One night or less Two to six nights One week or more, but less than one month One month or more, but less than 90 days 90 days or more, but less than one year One year or longer Client doesn't know Client refused Data not collected 	Not Applicable – Go to question 11
Institutional Situations	For institutional situations:	10a: 90 days:
 Foster care home or foster care group home Hospital or other residential non-psychiatric medical facility Jail, prison or juvenile detention facility Long-term care facility or nursing home Psychiatric hospital or other psychiatric facility Substance abuse treatment facility or detox center 	 One night or less Two to six nights One week or more, but less than one month One month or more, but less than 90 days 90 days or more, but less than one year One year or longer Client doesn't know Client refused Data not collected 	 Yes Go to question 10c No Go to question 20
 Transitional & Permanent Housing Situations □ Hotel or motel paid for without emergency shelter voucher □ Owned by client, no ongoing housing subsidy 	For transitional & parmanent housing	10b: 7 nights:
 Owned by client, with ongoing housing subsidy Permanent housing (other than RRH) for formerly homeless persons Rental by client, no ongoing housing subsidy Rental by client, with VASH subsidy 	 For transitional & permanent housing situations: One night or less Two to six nights One week or more, but less than one month 	□ Yes – Go to question 10c
 Rental by client, with VASH subsidy Rental by client, with GPD TIP subsidy Rental by client, with other housing subsidy (including RRH) Residential project or halfway house with no homeless criteria Staying or living in a family member's room, apartment or house Staying or living in a friend's room, apartment or house Transitional housing for homeless persons (including homeless youth) 	 One month or more, but less than 90 days 90 days or more, but less than one year One year or longer Client doesn't know Client refused Data not collected 	□ No ← Go to question 20
Other Client doesn't know Client refused Data not collected		

Client Name / HMIS ID: _____

FOR EMERGENCY SHELTER, SAFE HAVEN, AND STREET OUTREACH PROJECTS:

9. What was the situation you were living in	□ Place not meant for habitation			
immediately prior to project entry? (Type of	Emergency shelter, including hotel or motel paid for with emergency shelter			
residence)	□ Safe Haven			
	□ Interim Housing			
	Foster care home or foster care group home			
	Hospital or other residential non-psychiatric medical f	facility		
	□ Jail, prison or juvenile detention facility	-		
	□ Long-term care facility or nursing home			
	Psychiatric hospital or other psychiatric facility			
	□ Substance abuse treatment facility or detox center			
	□ Hotel or motel paid for without emergency shelter vol	ucher		
	Owned by client, no ongoing housing subsidy			
	Owned by client, with ongoing housing subsidy			
	□ Permanent housing (other than RRH) for formerly ho	meless persons		
	□ Rental by client, no ongoing housing subsidy	·		
	□ Rental by client, with VASH subsidy			
	Rental by client, with GPD TIP subsidy			
	□ Rental by client, with other housing subsidy (including	g RRH)		
	Residential project or halfway house with no homeles	s criteria		
	□ Staying or living in a family member's room, apartme	nt or house		
	□ Staying or living in a friend's room, apartment or hous	se		
	□ Transitional housing for homeless persons (including	homeless youth)		
	□ Client doesn't know			
	Client refused			
	Data not collected			
10. How long was the client staying in that place?	One night or less	Client doesn't know		
(Length of stay in prior living situation)	□ Two to six nights	Client refused		
	□ One week or more, but less than one month	Data not collected		
	One month or more, but less than 90 days			
	□ 90 days or more, but less than one year			
	□ One year or longer			
After asnwering question 10, go to ques	, , ,			

If the client is coming from an institution after having stayed less than 90 days or if the client is coming from a transitional, permanent, or other situation after having stayed less than 7 nights, then the following question is required:

10c. On the night before your current housing situation, did you stay on the	🗆 No	Client doesn't know
streets, in an emergency shelter, or at a safe haven?	□ Yes	Client refused
		Data not collected

If the project being entered is an emergency shelter, safe haven, or street outreach, or if the client answered questions #4 and #5, then the following questions are required:

11. What approximate date did you start living on the		
streets, emergency shelter, or safe haven?	//	
(Approximate date homelessness started)		
12. In the past three years, how many times have you	🗆 One Time	Client doesn't know
returned to the streets, an emergency shelter, or a	Two Times	□ Client refused
safe haven after being housed?	Three Times	Data not collected
(Number of times on the streets, in ES, or Safe Haven	Four or more times	
in the past three years including today)		

13. In those three years, what is the total number of	One Month (this)	□ 7	Client doesn't know
months spent homeless on the streets, in an	time is the first month)	□ 8	Client refused
emergency shelter, or in a safe haven?	□ 2	□ 9	Data not collected
(Total number of months homeless on the street, in	□ 3	□ 10	
ES, or SH in the past three years)	□ 4	□ 11	
	□ 5	□ 12	
	□ 6	□ More than 12 months	

Client Name / HMIS ID: _____

Continue for all clients:

Crisis and Bridge Housing - CES Crisis and Bridge Housing projects only, all fields required unless otherwise noted

20. Have you entered and been released from any of the following facilities in the	No, has not exited from any of these facilities in the past five years.	 Psychiatric hospital or other psychiatric facility
past two months? (Choose any that	□ Foster care home or foster care group home	Substance abuse treatment
apply)	□ Hospital or other residential non-psychiatric	facility or detox center
	medical facility	Client doesn't know
	□ Jail, prison or juvenile detention facility	Client refused
	□ Long-term care facility or nursing home	
If question #20 was answered as anyth	ning except No and Don't Know/Refused, then the fol	lowing questions are required :
20a. If so, which one have you most recently been released from? (Choose one)	 Foster care home or foster care group home Hospital or other residential non-psychiatric medical facility Jail, prison or juvenile detention facility 	 Psychiatric hospital or other psychiatric facility Substance abuse treatment facility or detox center
	□ Long-term care facility or nursing home	□ Client doesn't know □ Client refused
20b. And approximately when did you leave that institution? (Date)	II	

Disabling Conditions and Barriers - All fields required unless otherwise noted		
21. Do you have a physical disability?	□ No	Client doesn't know
	□ Yes**	□ Client refused
		Data not collected
If question #21 was answered as "Yes" (**), then the following questions are required :		
21a. Do you expect this condition to be of long–continued and indefinite duration	□ No	Client doesn't know
AND substantially impair your ability to live independently?	□ Yes	Client refused
		Data not collected
22. Have you ever been told you have a learning disability or developmental disability?	🗆 No	Client doesn't know
	□ Yes**	Client refused
		Data not collected
If question #22 was answered as "Yes" (**), then the following questions are required:		
22a. Do you expect this to be of long-continued and indefinite duration AND	🗆 No	Client doesn't know
substantially impair your ability to live independently?	□ Yes	Client refused
		Data not collected
23. Do you have a chronic health condition?	🗆 No	Client doesn't know
A Chronic Health Condition is defined as a diagnosed condition that is more than 3 months in duration and is	□ Yes**	Client refused
either not curable or has residual effects that limit daily living and require adaptation in function or special assistance. Examples of chronic health conditions include, but are not limited to: heart disease (including		Data not collected
coronary heart disease, angina, heart attack and any other kind of heart condition or disease); severe asthma;		
diabetes; arthritis-related conditions (including arthritis, rheumatoid arthritis, gout, lupus, or fibromyalgia);		
adult onset cognitive impairments (including traumatic brain injury, post-traumatic distress syndrome,		
dementia, and other cognitive related conditions); severe headache/migraine; cancer; chronic bronchitis; liver condition; stroke; or emphysema.		

Client Name / HMIS ID: _____

_

If question #23 was answered as "Yes" (**), then the following questions a	re required :			
23a. Do you expect this condition to be of long-continued and indefin	🗆 No	Client doesn't know		
AND substantially impair your ability to live independently?		□ Yes	Client refused	
······································		□ Data not collected		
24. Have you been diagnosed with AIDS or have you tested positive for HIV?	□ No	□ Client doesn't know		
24. Trave you been diagnosed with AIDS of have you tested positive for Thiv?				
	□ Yes**	□ Client refused		
			Data not collected	
If question #24 was answered as "Yes" (**), then the following questions and				
24a. Do you expect this to substantially impair your ability to live inde	pendently?	🗆 No	Client doesn't know	
	□ Yes	Client refused		
			Data not collected	
25. Do you feel you currently have a mental health problem?		🗆 No	Client doesn't know	
		□ Yes**	□ Client refused	
			□ Data not collected	
If question #25 was answered as "Ves" (**) then the following questions a				
If question #25 was answered as "Yes" (**), then the following questions at				
25a. Do you expect this condition to be of long–continued and indefin	ine ouration	□ No	□ Client doesn't know	
AND substantially impair your ability to live independently?		□ Yes	□ Client refused	
			Data not collected	
26. Do you <i>currently</i> have a drug or alcohol problem?		🗆 No	Client doesn't know	
		Alcohol*	Client refused	
		□ Drug*	Data not collected	
		□ Both*		
If question #26 was answered as "Alcohol", "Drug", or "Both" (**), then the	following que		lired [.]	
26a. Do you expect this condition to be of long–continued and indefin			Client doesn't know	
AND substantially impair your ability to live independently?		-		
	□ Yes	□ Client refused		
			Data not collected	
27. Have you been a victim of domestic violence or a victim of intimate partner v	🗆 No	Client doesn't know		
	□ Yes**	Client refused		
			Data not collected	
If question #27 was answered as "Yes" (**), then the following question is i	required:			
27a. If you experienced domestic or intimate partner violence, how lo	ng ago did	□ Within the	past three months	
you have this experience?	0 0	□ Three to size		
			twelve months ago	
		\Box More than		
		□ Client does		
		□ Client refus		
		Data not co		
27b. Are you currently fleeing?		🗆 No	Client doesn't know	
		□ Yes	Client refused	
			Data not collected	
SURVEYOR ONLY – DO NOT ASK:	□ Not chron	ically homeles	S	
28. Is the client chronically homeless?				
To be chronically homeless, the client must be an unaccompanied homeless	ly homeless he	ecause of continuous		
individual (or adult in a family) with a disabling condition who has been continuously	sness 1 year or			
homeless for a year or more OR has had at least four (4) episodes of homelessness	ness i yeai Ul			
totaling one year in duration in the past three years. To be considered chronically	hy homoloop he	acuse of 1 or more		
homeless, a person must have been sleeping in a place not meant for human		Chronically homeless because of 4 or more		
habitation (e.g., living on the streets) and/or in an emergency shelter during that time.	episodes of homelessness in 3 years			

CES Survey Part 2: Program Intake <u>Tuberculosis</u> – Emergency Shelters only, all fields required unless otherwise noted

Client Name / HMIS ID:

29. Do you have a cough that has lasted longer than 3 weeks?	□ No	Client Doesn't Know
	□ Yes	Client Refused
30. Have you recently lost weight without explanation during the past month?	□ No	Client Doesn't Know
	□ Yes	Client Refused
31. Have you had frequent night sweats during the past month, soaking your sheets or clothing?	□ No	Client Doesn't Know
	□ Yes	Client Refused
32. Have you coughed up blood in the past month?	□ No	Client Doesn't Know
	□ Yes	Client Refused
33. Have you been feeling much more tired than usual over the past month?	□ No	Client Doesn't Know
	□ Yes	Client Refused
34. Have you had fevers almost daily for more than one week?	🗆 No	Client Doesn't Know
	□ Yes	Client Refused

Employment - For adults18 and older and/or Head of Household, all fields required unless otherwise noted

35. /	Are you currently employed?	□ No*	Client doesn't know
		□ Yes**	Client refused
	If question #35 was answered as "No" (*), then the following question is rec	juired:	
	35a. Are you	Looking for work	Not looking for work
	(read options to the right)	Unable to work	-
	If question #35 was answered as "Yes" (**), then the following question is re-	equired:	
	35b. What type of employment do you have?	□ Full-time	Seasonal / sporadic
		□ Part-time	(including day labor)

Cash Income for Individual - For adults18 and older and/or Head of Household, all fields required unless otherwise noted

36. Do you receive any cash income?			□ No	🗆 Client doesn't k	know 🛛 Data no	t collected
			□ Yes	Client refused		
If question #36 was answered as "Y						
Income Source and Monthly Inco	ome: What sour	ces of incom	<u>e do you have, and</u>	d how much do you	get on a monthly	basis?
Earned Income (employment wa	ges / cash)	\$	CalWorks			\$
Unemployment Insurance		\$	General Assista	ance (GA) / Genera	l Relief (GR)	\$
□ Supplemental Security Income (SSI)	\$	Retirement Inco	ome from Social Se	curity	\$
Social Security Disability Insuran	ice (SSDI)	\$	Pension or retir	rement income from	n a former job	\$
□ VA Service-Connected Disability	Compensation	\$	Child Support			\$
VA Non-Service-Connected Disa	bility Pension	\$	Alimony and other spousal support			\$
Private Disability Insurance		\$	□ Other Source			\$
□ Worker's Compensation		\$	(Specify:)	
36a. Income Documentation	GR Form		CalWORKs Fo	rm	Pension Letter	/Stub
Do you have documents that	Pay Stub		Unemployment	Insurance Forms	Unemploymen	t Forms
verify income?		□ W-2 Forms □ Self Declarati		n		
	Child Support		SSDI Form		Employer Print	tout/Letter
	Social Secur		Workmans Cor	np	□ VA Documenta	ation
	□ SSI Forms		□ Self Employme	nt Docs	□ Other (Specify	:)

Non-Cash Benefits - For adults18 and older and/or Head of Household, all fields required unless otherwise noted					
37. Do you receive any non-cash benefits?	□ No	Client doesn't know	□ Data not collected		
	□ Yes	Client refused			

Client Name / HMIS ID: __

If question #37 was answered as "Yes", then the following question is required :					
Non-Cash Benefits	Food Stamps/CalFresh (Supplemental Nutrition Assistance Program, SNAP)				
What non-cash benefits do y					
receive? (Check all that appl	V) □ CalWorks child care services				
	CalWorks transportation services				
	□ Other CalWorks-funded services				
	□ Other source (Specify:)				

Health Insurance - All clients, all fields required unless otherwise noted

38. Are you covered by any type of health insurance?			🗆 No	Client doesn't know	Data not collected		
			□ Yes	Client refused			
	If question #37 was answered as	d:					
	Health Insurance	Medi-Cal (MEDICA	ND)	Private pay	Private pay health insurance		
	(Check all that apply):			State Healt	□ State Health Insurance for Adults		
		□ State Children's He	ealth Insurance Program (SCHIP) 🛛 Indian Heal	Indian Health Services Program		
		□ VA medical service	S	□ Other healt	□ Other health insurance		
		Employer-provided	health insurance	(Specify:	(Specify:)		
	38a. Health Insurance Provider		Health Net	\Box VA			
			🗆 Molina	🗆 L.A. Care	□ L.A. Care		
		□ My Health LA (DHS)	□ Care 1 st He	alth Plan			
			□ Anthem Blue Cross	□ Other			
			Kaiser Permanente	Unknown			

Youth/TAY – Clients aged 16-24 only, all fields required unless otherwise noted

39. Did you run away from home or a foster care	e home?		□ No	Client doesn't know
	□ Yes	□ Client refused		
40. Are you a current or former foster care youth		🗆 No	Client doesn't know	
				Client refused
41. Have you ever been in the juvenile justice sy		□ No	Client doesn't know	
				□ Client refused
42. Have you ever been on adult probation?			□ No	Client doesn't know
				Client refused
43. Which of the following best represents how	Heterosexual	🗆 Lesbian	Questioning/Unsure	Client doesn't know
you think about yourself?	🗆 Gay	Bisexual		Client refused

Health and Education – All clients, all fields required unless otherwise noted

44.	Are	you pregnant?	□ No	Client doesn't know
			□ Yes*	Client refused
	lf q	uestion #44 was answered as "Yes" (*), then the following question is requ	ired:	
		44a. What is your due date?	<u> </u>	
	L			

SOAR Connection – SSVF and PATH and projects only, all fields required unless otherwise noted 75. Is the client connected with SOAR? □ No □ Yes □ Client doesn't know □ Data not collected □ Data not c

End of CES Survey Part 2

Department of Veterans Affairs	REC		HORIZATION TO RELEASE MEDICAL R HEALTH INFORMATION
Privacy Act and Paperwork Reduction Act Information: The execution of information requested on this form is solicited under Title 38, U.S.C. The form a CFR Parts 160 and 164, 5 U.S.C. 552a, and 38 U.S.C. 5701 and 7332 that you including Social Security Number (SSN) (the SSN will be used to locate recor- comply with the request. The Veterans Health Administration may not condition that you put on the form as permitted by law. VA may make a "routine use" do "Patient Medical Record - VA" and in accordance with the Notice of Privacy Pr request and serve your medical needs. Failure to furnish the information will no Number, VA will use it to administer your VA benefits. VA may also use this i purposes authorized or required by law. The Paperwork Reduction Act of 1995 section 3507 of the Paperwork Reduction Act of 1995. We may not conduct of number. We anticipate that the time expended by all individuals who must co- necessary facts and fill out the form.	uthorize specify. ds for ro n treatm sclosure actices. t have a nformati require sponso	s release of information in accordan Your disclosure of the information elease) is not furnished completely ent, payment, enrollment or eligibil of the information as outlined in t You do not have to provide the inform any affect on any other benefits to v ion to identify veterans and persons s us to notify you that this informat r, and you are not required to resp	ice with the Health Insurance Portability and Accountability Act, 45 i requested on this form is voluntary. However, if the information and accurately, Department of Veterans Affairs will be unable to ity on signing the authorization. VA may disclose the information he Privacy Act systems of records notices identified as 24VA10P2 virtuation to VA, but if you don't, VA will be unable to process your which you may be entitled. If you provide VA your Social Security claiming or receiving VA benefits and their records, and for other tion collection is in accordance with the clearance requirements of ond to, a collection of information unless it displays a valid OMB
ENTER BELOW THE PATIENT'S NAME AND SOCIAL	SECU	RITY NUMBER IF THE PAT	TENT DATA CARD IMPRINT IS NOT USED.
TO: DEPARTMENT OF VETERANS AFFAIRS (Print or type name and address of heal	th	PATIENT NAME (Last, First, Middle	Initial)
care facility)			
VA Greater Los Angeles Healthcare Center		SOCIAL SECURITY NUMBER	
11301 Wilshire Blvd.			
Los Angeles, CA 90073 NAME AND ADDRESS OF ORGANIZATION, INDIVIDUAL OR TITLE OF INDIVIDUAL	TO WHO	I IM INFORMATION IS TO BE RELEAD	SED
VETERAN'S REQUEST: I request and authorize Department individual named on this request. I understand that the informati DRUG ABUSE ALCOHOLISM OR ALCOHOL ABUSE TE	on to t	e released includes informa	tion regarding the following condition(s):
DRUG ABUSE ALCOHOLISM OR ALCOHOL ABUSE TE INFORMATION REQUESTED (Check applicable box(es) and		OR OR INFECTION WITH HUMAN IN	
approximate dates covered by each)	state u	ic extent of nature of the in	officiation to be disclosed, giving the dates of
COPY OF HOSPITAL SUMMARY COPY OF OUTPATIENT TRE	ATMENT	NOTE(S) OTHER (Spec	ify)
PURPOSE(S) OR NEED FOR WHICH THE INFORMATION IS TO BE USED BY INDIV	IDUAL T	O WHOM INFORMATION IS TO BE I	RELEASED
NOTE: ADDITIONAL ITEMS OF INFORMA	TION	DESIRED MAY BE LISTED	ON THE BACK OF THIS FORM
AUTHORIZATION: I certify that this request has been made accurate and complete to the best of my knowledge. I understa in writing, at any time except to the extent that action has alread Release of Information Unit at the facility housing the records. information may be accomplished without my further written a authorization will automatically expire: (1) upon satisfaction of under the following condition(s):	nd tha ly beer Redis uthoriz	it I will receive a copy of thin n taken to comply with it. V closure of my medical recon ration and may no longer be	s form after I sign it. I may revoke this authorization, Vritten revocation is effective upon receipt by the ds by those receiving the above authorized
I understand that the VA health care practitioner's opinion other VA benefits or, if I receive VA benefits, their amount made at a VA Regional Office that specializes in benefit de	. They	may, however, be conside	VA decisions regarding whether I will receive red with other evidence when these decisions are
DATE (mm/dd/yyyy) SIGNATURE OF PATIENT OR PERSON AUTH	ORIZED	TO SIGN FOR PATIENT (Attach auth	ority to sign, e.g., POA)
	FOR	VA USE ONLY	
IMPRINT PATIENT DATA CARD (or enter Name, Address, Social Security Number)		TYPE AND EXTENT OF MATERIA	L RELEASED
		DATE RELEASED	RELEASED BY

CES Survey Supplemental: VA

Client Name / HMIS ID: _____

Health and Education -	- All adults and I	head of hosu	eholds, all	fields require	d unles	s otherwise r	noted	
45. In the past 30 days,	would you say	vour health h	as been					
Excellent	□ Very Good	Go ⊡ Go		□ Fair		Poor	Don't know	Refused
46. What is the highest Less than Grade 5							'a dagraa	Client doesn't know
Grades 5-6			m does no	ot have grade	levels	□ Bachelor □ Graduate	•	□ Client doesn't know
Grades 7-8	-	ome college					•	□ Data not collected
Grade 12 / High scho		•	egree					
Last Known Permanen	<u>t Address</u> – He	ead of House	hold only,	all fields requ	ired un	less otherwis	e noted	
47. Last Known Permar	nent Address							
Street Address								
City								
State								
Zip								
Address Data Quality	□ Full address	-	addraaa ra	norted		nt doesn't kn	OW	Data not collected
		or estimated a		poneu		nt refused		
Veteran Information (S	SVF/VASH) – H	ead of House	ehold only,	all fields requ	uired ur	nless otherwis	se noted	
10 What is the ANI nor	econterio for the	lauaahaldia	la com o O					
48. What is the AMI per Less than 30%	centage for the		to 50%				eater than 50%	
			10 00 /0					
49. VAMC Station Num	ber							
□ (691) Greater Los Angeles HCS □ (600) Long Beach, CA								
SSVF HP Targeting Cri	toria _ SSVE H	nmalassnass	Proventio	n projects onl	v roqu	ired for Head	of Household	
Sove the rangeling ch	<u>lena</u> – 33 vr mo	51116163311633	rieventio		y, requi	ireu ior rieau	or nousenoid	
53. Referred by Coordi	,					e household	from entering a	in emergency shelter
or transitional housing (or from staying i			human habit	ation.			
□ No (0 points)			Yes					
54. Current housing los	s expected with		5. Current	household	5	6. Annual ho	usehold gross i	ncome amount
□ 0-6 days □ 14-2 ⁻	1 davs		No (0 poi			0-14% of AM	VI for househol	d size
-	than 21 days		Yes				AMI for househo	
(0 pc	•					More than 3	80% AMI for hou	usehold size (0 points)
57. Sudden and signific discretionary expenses						nefits) and/or	unavoidable ind	crease in non-
□ No (0 points)			Yes					
		/					1.14	
58. Major change in ho in the past 12 months	usehold compos			nily member, s	separat	ion/divorce fr	om adult partne	er, birth of new child)
□ No (0 points)			Yes					
Version 3.2	Surv	vev Sunnler	nental – Y	VA: Page 1 c	of 2			Modified 3/1/2018

CES Survey Supplemental: VA

Client Name / HMIS ID: _____

59. Rental Evictions within the Past 7 Years							
□ 4 or more prior rental evictions □ 2-3 p	rior rental evictions	1 prior rental eviction	🗆 No	prior rental evictions (0 points)			
60. Currently at risk of losing a tenant-based housing subsidy or housing in a subsidized building or unit							
□ No (0 points)	□ Yes						
61. History of Literal Homelessness (street/sh							
□ 4 or more times or total of at least 12 month	is in past three years	-	e years	6			
□ 1 time in past three years		None (0 points)					
62. Head of household with disabling conditio	n (physical health, m	ental health, substance use)	that dir	ectly affects ability to			
secure/maintain housing							
□ No (0 points) □ Yes							
63. Criminal record for arson, drug dealing or manufacture, or felony offense against persons or property							
□ No (0 points) □ Yes							
			_				
64. Registered sex offender	65. At least one	dependent child under age	6	66. Single parent with minor child(ren)			
□ No (0 points) □ Yes	□ No (0 points)	□ Yes		□ No (0 points) □ Yes			
67. Household size of 5 or more requiring at	68. Any Veterar	n in household served in Irac	l or	69. Female Veteran			
least 3 bedrooms (due to age/gender mix)	Afghanistan						
□ No (0 points) □ Yes	□ No (0 points)	□ Yes		□ No (0 points) □ Yes			
70. HP applicant total points	71. Grantee tar	geting threshold score					

End of CES Survey Supplemental: VA

CES Survey: Contact Sheet

Thank you for completing this survey. Your answers will help us better understand your health and housing needs and the needs of our community, and may help us make better referrals for you in the future.

For more information about the Coordinated Entry System or this survey, please contact:

SPA Community Coordinator:
Phone:
Email:
Address of regional access center:
Follow up contact (if applicable):
Outreach Worker/Housing Navigator:
Phone:
Email: