



Sage-PCNX Guide to Widgets

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Introduction

Sage-PCNX integrates a more dynamic user interface experience with increased access to pertinent data. SAPC has configured Sage-PCNX with various widgets that are designed to improve workflows depending on the user role assigned. A Widget is a component within an application that provides specific piece(s) of information or data on demand from other areas of the application.

Widgets are used exclusively in Sage-PCNX to quickly show related data, primarily in table formats, within the application from different Views. The purpose of this Widget Job Aid it to describe all the widgets that are available within Sage-PCNX and detail their functionality (e.g., intended use) to help providers efficiently access form data within the application to improve work productivity. The widgets are not reports, but rather ways to quickly review information without the need to open the forms or documents within the system, particularly for improving workflow and compliance visibility. Most widgets also include hyperlinks to the form from which the information the widget is displaying.

Some widgets may take longer to load given the data they are pulling and may require reloading the widget to populate data. Most widgets can be undocked (pop out) and viewed on another screen while still working within PCNX.

The upper right-hand corner in the widget will indicate the functionality the widget has regarding refreshing and undocking (pop out functionality). The icon on the right indicates the widget can be undocked (popped out) so the content can be viewed in full screen mode. The second icon indicates that the widget can be refreshed.



Tip: If information was recently entered and it is not visible on the widget, please click refresh.

Enhanced Widget Functionality

There are standard and enhanced widgets. The enhanced widgets have additional functionality including sort, search and filter options for available data and Read Only viewing thru the Console Widget Viewer. There are 2 different filtering methods, both described below. Examples of these enhanced widgets are below and detailed throughout the Widget Job Aid.

Sort, Search and Filter

Sort, Search and Filter

Some widgets are sortable, searchable and allow the user to quickly find a specific row of data (filter). Examples of these functionalities are illustrated below in the 270 Inquiry widget.

INQUIRY Search:					
PATID	Name	Admit Date	Submission Date	AID_CODE	CNTY_CODE
160797	PCNX, Esther	2023-10- 14	2023-10-15	M1	19
160979	PCNX, Esther	2024-01- 09	2024-01-09	M1	19
160797	PCNX, Esther	2024-01- 09	2024-02-05	M1	19
		Showin	g 1 to 3 of 3 entrie	es	

In the above example, each field is sortable in ascending and descending order. To sort, click either right above or right below the arrow next to the field by which the user would like to sort the data, as highlighted by the yellow boxes above. Additionally, the user can quickly find a specific row of information (filter) by typing the requested information in any of the boxes highlighted in red above.

Finally, the search bar, highlighted in purple above, searches data that has already been populated to the widget.

NOTE: The search bar in a widget is not connected to the normal search function, but only searches for data in the widget.

Tip: All column widths in the widgets that have the sort/search/filter functionality are adjustable. Simply hover the mouse between the two columns until the expand/shrink column image appears ⁴. NOTE: Columns will re-set once you the user leaves the View or logs out of Sage-PCNX.

Sort Only

Other widgets only have a sort functionality and the arrows in the widget look different but have the same storability function as described above.

For example, to sort any of the sortable fields in the Progress Note widget example below, click on either the up or down arrow, as highlighted in yellow.

ction	Program ≑	Date of Service	Note Type 🗘	Service Type	Form Status	Co-Signature Use Only - Draft Ready to Submit? 🗣	Provider Name
View	Recovery Facility (1)	08/31/2023	Individual	Assessment	Final		SCHWARZ,GRE (002683)
View	Recovery Facility (1)	07/20/2023	Individual	Counseling	Final		ORELLANA,EST (002769)
View	Recovery Facility (1)	07/20/2023	Individual	Counseling	Final	Yes	ORELLANA,ES (002769)
View	Recovery Facility (1)	07/19/2023	Individual	Therapy	Draft	Yes	OLSEN,ALEXA Q (001114)
View	Recovery Facility (1)	07/12/2023	Individual	Assessment	Draft	Yes	HODGE,SHON (002827)

NOTE: The size of the columns in the widgets with this functionality can not be adjusted.

Filter Drop Down

The filter drop down function allows the user to show only specific forms.

For example, click on "ALL" in the column for which the user would like filtered forms, as highlighted in yellow below. Chose the filter(s), then click on the "X" highlighted in red below. The user can choose more than one item to filter and/or more than on column to filter. To clear all filters, click "Clear Filters" highlighted in green below.

Patient Information	Admission/ on Dischar		IOMS	Financial Eligibility	
Form Description	Episode ≑	Date ≑	Time \$	Data Entry By 🗢	Workflow Status
ALL ~	ALL ~	ALL ~	A. ~	ALL ~	A ~
Q	×	07/18/2023	09:03 AM	ESTHER ORELLANA	-
Diagnosis Update Client D	ata	07/18/2023	10:57 PM	Greg Schwarz, Psy.D.	
Update Client Data		07/18/2023	11:02 PM	GREG SCHWARZ	
Update Client Data		07/07/2023	03:17 PM	ESTHER ORELLANA	-
Update Client Data		07/06/2023	01:54 PM	ESTHER ORELLANA	-
Form Specific Pre	1 (Recovery Display	M	01:50	· · ·	6 of 6 rov

Console Widget Viewer

The Console Widget Viewer allows the user to access a Read Only version of data found in a specific record from the widget without the need to open the form or document.

For example, to review a Read Only version of a Progress Note, the user can do so in the Console Widget Viewer by clicking the "View" button highlighted in red under the Action column below.

Program 🗢	Date of Service \$	Note Type 💠	Service Type \$	Form Status	Co-Signature Use Only - Draft Ready to Submit? \$	Provider Name \$
Recovery Facility (1)	08/31/2023	Individual	Assessment	Final		SCHWARZ,GRE (002683)
Recovery Facility (1)	07/20/2023	Individual	Counseling	Final		ORELLANA,EST (002769)
Recovery Facility (1)	07/20/2023	Individual	Counseling	Final	Yes	ORELLANA,EST (002769)
Recovery Facility (1)	07/19/2023	Individual	Therapy	Draft	Yes	OLSEN,ALEXAN Q (001114)
Recovery Facility (1)	07/12/2023	Individual	Assessment	Draft	Yes	HODGE,SHON (002827)
	Recovery Facility (1) Recovery Facility (1) Recovery Facility (1) Recovery Facility (1) Recovery	Program ÷ ÷ Recovery Facility (1) 08/31/2023 Recovery Facility (1) 07/20/2023 Recovery Facility (1) 07/20/2023 Recovery Facility (1) 07/12/2023 Recovery Facility (1) 07/19/2023 Recovery Facility (1) 07/19/2023	Program ÷ • Note Type ÷ Recovery Facility (1) 08/31/2023 Individual Recovery Facility (1) 07/20/2023 Individual Recovery Facility (1) 07/20/2023 Individual Recovery Facility (1) 07/19/2023 Individual Recovery Facility (1) 07/19/2023 Individual Recovery Facility (1) 07/19/2023 Individual	Program ÷ • Note Type ÷ • Recovery Facility (1) 08/31/2023 Individual Assessment Recovery Facility (1) 07/20/2023 Individual Counseling Recovery Facility (1) 07/20/2023 Individual Counseling Recovery Facility (1) 07/20/2023 Individual Counseling Recovery Facility (1) 07/19/2023 Individual Therapy Recovery Facility (1) 07/12/2023 Individual Assessment	Program ÷ • Note Type ÷ • • Recovery Facility (1) 08/31/2023 Individual Assessment Final Recovery Facility (1) 07/20/2023 Individual Counseling Final Recovery Facility (1) 07/20/2023 Individual Counseling Final Recovery Facility (1) 07/20/2023 Individual Counseling Final Recovery Facility (1) 07/19/2023 Individual Therapy Draft Recovery Facility (1) 07/12/2023 Individual Therapy Draft	Program \$ Date of Service \$ Note Type \$ Service Type \$ Form Status \$ Use Only - Draft Ready to Submit? \$ Recovery Facility (1) 08/31/2023 Individual Assessment Final Recovery Facility (1) 07/20/2023 Individual Counseling \$ Final Recovery Facility (1) 07/20/2023 Individual Counseling \$ Final Recovery Facility (1) 07/20/2023 Individual Counseling \$ Final Yes Recovery Facility (1) 07/20/2023 Individual Counseling \$ Final Yes Recovery Facility (1) 07/19/2023 Individual Counseling \$ Final Yes Recovery Facility (1) 07/19/2023 Individual Assessment \$ Draft Yes Recovery Pacility (1) 07/12/2023 Individual Assessment \$ Draft Yes

A Read Only version of the Progress Note will then appear in the Console Widget Viewer on the right of the Progress Note widget, as illustrated below. Note the boxes highlighted in yellow above and below, indicating which progress note is being displayed in Read Only mode in the Console Widget Viewer. The form can be closed by clicking on the "X" in form name highlighted in purple below.

CONSOLE WIDGET VIEWER	ď
Progress Note X	
Progress Note Date of Service 08/31/2023	^
Program: Recovery Facility (1)	
Service Start Time: 08:31 AM	
Service End Time: 09:47 AM	
Method of Service Delivery: Face-to-Face	
Note Type: Individual	
Location: Office	
Service Type: Assessment	
Procedure Codes (CPT/HCPCS): Psychiatric Diagnostic Evaluation, 15 Minutes (90791)	
Provider Name: GREG SCHWARZ	
Date of Documentation: 08/31/2023	

The Console Widget Viewer can be undocked or popped out by clicking on the arrow icon in the upper upper-right corner, highlighted in orange above. Once the Console Widget Viewer is popped out, the selected document is cleared and must be selected again on the original widget it was selected. The user will receive a message on the Console Widget Viewer stating, "Only new documents will be displayed in this console viewer," which indicates the document must be re-selected to display.

CONSOLE WIDGET VIEWER ONLY NEW DOCUMENTS WILL BE DISPLAYED IN THIS CONSOLE VIEWER

Multiple forms can be viewed in the Console Widget Viewer. To do so, the user would select forms for viewing and then a new tab is opened for each form in the Console Widget Viewer.

The example below has three (3) open forms viewable in the widget.

Individual forms can be closed by clicking on the "X" in form name highlighted in purple below, or all the open forms can be closed by clicking on "Close All," highlighted in red below.

In addition, the form displayed in the Console Widget Viewer can be accessed by either clicking "Open" in the All/Doc Chart widget or "Open Record" in the Console Widget Viewer, both highlighted in green below.

DOC/CHART									୯ ଅ	CONSOLE WIDGET VIEWER
^o atient Informati	on	Admiss	sion/l	ntake	Cal	OMS	Financial Eligibility		^	Problem List/Treatment Plan × Problem List/Treatment Plan ×
Clinical Documer	ntatio	on Dis	char	ge						Problem List/Treatment Plan ×
Form Descriptio	n	Episode	¢	Date 4	•	Time ¢	Data Entry By 🗢	Workflow Status		General Information • Date Created: 07/20/2023
ALL	~	ALL	~	ALL	~	A ~	ALL ~	A ~		Problem List Type: Update
Problem _ist/Treatment F	Plan	2 (SUPR Services		09/11/	2023	-	Greg Schwarz, Psy.D.	Final		Next Review Date: 08/20/2023
Problem .ist/Treatment F	Plan	1 (Recov Inc)	very	07/20/	2023		GREG SCHWARZ	Draft		Next Update: 10/20/2023
Problem .ist/Treatment F	Plan	1 (Recov Inc)	very	07/20/	2023	-	GREG SCHWARZ	Draft		Program: LE00001
roblem		1 (Recov	very	07/18/	2023	-	Greg Schwarz,	Final	-	Primary Counselor: DIANE I SCHAEFER
Form Specific	PreD	Display			M	1		6 of 6 row	s	Created By: GSchwarz2
		Open		New Rec	cord 🔺		Clear Filters			Start Time: 10:20 PM

To Print one or more open records in the Console Widget Viewer, choose "Print", highlighted in red below, and 2 choices will appear, "Print Current" and "Print All," giving the user the ability to print just one record, as highlighted in yellow below, or print all of the open records in the Console Widget Viewer, highlighted in purple below.

Patient Information Admission/Intake CalOMS Financial Eligibility Form Description Form Description Final Class / Treatment Plan Problem Cinceal Documentation Date Time Date Entry By Time Constrained Problem List/Treatment Plan Ciscoperation Cis	C/CHART						C.S	CONSOLE WIDGET VIEWER	
Form Description Episode ÷ Date ÷ Time Data Entry By ÷ Workflow ALL ALL A. ALL A. Problem 2 (SUPR 09/11/2023 - Greg Schwarz, Final Problem 1 (Recovery 07/20/2023 - GREG SCHWARZ Draft Problem 1 (Recovery 07/18/2023 - GREG SCHWARZ Draft Problem 1 (Recovery 07/18/2023 - GREG SCHWARZ, Final Final * 6 of 6 row * *	nt Information	Admission/I	Intake Ca	IOMS	Financial Eligibility		-	Problem List/Treatment Plan × Problem List/Treatment Plan ×	
Form Description Episode Date Time Date Entry By Status ALL ALL ALL ALL ALL ALL ALL Problem 2 (SUPR 09/11/2023 - Greg Schwarz, Final Problem 1 (Recover) 07/20/2023 - GREG SCHWARZ Draft Problem 1 (Recover) 07/20/2023 - GREG SCHWARZ Draft Problem 1 (Recover) 07/18/2023 - Greg SchwarZ, Final Problem 1 (Recover) 07/18/2023 - Final -	al Documentation	Dischar	ge					Problem List/Treatment Plan ×	
Problem 2 (SUPR Services) 09/11/2023 Problem 1 (Recovery Inc) 07/20/2023 - GREG SCHWARZ Draft Problem 1 (Recovery 07/18/2023 Greg Schwarz, Final Final Final Final Created By: GSchwarz Print Current Print Current Print Current) Description	Episode 🗢	Date ≑		Data Entry By 🗢	Status			^
List/Treatment Plan Services) 09/11/2023 - Psy.D. Final Next Review Date: 08/20/2023 Problem 1 (Recovery Inc) 07/20/2023 - GREG SCHWARZ Draft Program: LE00001 Problem 1 (Recovery 07/20/2023 - GREG SCHWARZ Draft Primary Counselor: DIANE I SCHAEFER Problem 0 1 (Recovery 07/18/2023 - Greg Schwarz, Final 6 6 6 forws Final 6 6 for forws Final 7 Primary Counselor: DIANE I SCHAEFER Created By: GSchwarz2 Print Current	~	ALL 🗸	ALL 🗸	A ~	ALL 🗸	A ~		Problem List Type: Update	
List/Treatment Plan Inc) 07/20/2023 - GREG SCHWARZ Draft Program: LE00001 Problem 1 (Recovery Inc) 07/20/2023 - GREG SCHWARZ Draft Program: LE00001 Problem 1 (Recovery 07/18/2023 - Greg Schwarz, Final Final Greg Schwarz, Fin			09/11/2023			Final		Next Review Date: 08/20/2023	
List/Treatment Plan Inc) 07/20/2023 - GREG SCHWARZ Draft Problem 1 (Recovery Form Specific PreDisplay 07/18/2023 - Greg Schwarz, 6 of 6 rows Final Primary Counselor: DIANE I SCHAEFER Created By: GSchwarz2 Print Current Created By: GSchwarz2 Print Current			07/20/2023		GREG SCHWARZ	Draft		Next Update: 10/20/2023	
Problem I (Recovery 07/18/2023 - Greg Scriwarz, Final Form Specific PreDisplay I I 6 of 6 rows Created By: GSchwarz2			07/20/2023	-	GREG SCHWARZ	Draft		Program: LE00001	
Form Specific PreDisplay N Created By: GSchwarz2 Print Current	lem	1 (Recovery	07/18/2023		Greg Schwarz,	Final		Primary Counselor: DIANE I SCHAEFER	
	orm Specific PreDis	isplay				6 of 6 rows	s	Created By: GSchwarz2 Print Current	
Start Time: 10:20 PM								Start Time: 10:20 PM	•

NOTE: When printing files in the Console Widget Viewer populated from the Provider File Attach widget in the Client Dashboard, only Pdf and Tiff files can be viewed and printed.

myDay View Widgets

When PCNX is opened, the myDay view is the landing page for all users.

MYTO DO'S C	NOTE TO SELF
H≣ Additional ToDos □ 1	€ You don't have any reminders ✔
MESSAGE CENTER	SAGE-PCNX RESOURCES
Effective Date: 07/31/2023	Click Here For Sage-PCNX Training Resources Page
Welcome to Sage PCNX-TRAIN!	Sage-PCNX Guide to Reports (Updated - January 2024)
DO NOT enter real patient information in TRAIN.	Sage-PCNX FAQ Document
	Sage-PCNX Progress Note Guide
	Sage-PCNX Service Authorization Guide
	Click Here to Log Into the SBAT
	Click Here for Sage EDI/837 Reference Guides

The myDay view is comprised of four (4) widgets: MY TO DO'S, NOTE TO SELF, MESSAGE CENTER, and SAGE-PCNX RESOURCES

My To Do's

The My To Do's widget allows the user to keep track of forms that are in Draft status as well as forms that are pending a supervisor's signature. This widget is automatically updated each time the user saves a from in draft or routes a document to a supervisor for signature.

The following forms can be saved in Draft status: DISCHARGE AND TRANSFER FORM, DRUG TESTING, PATIENT HANDBOOK AND ORIENTATION VIDEO ACKNOWLEDGEMENT, PATIENT MEDICATIONS, PROBLEM LIST/TREATMENT PLAN, PROGRESS NOTE, RECOVERY BRIDGE HOUSING DISCHARGE, REFERRAL CONNECTIONS, SERVICE CONNECTIONS LOG, and YOUTH AND YOUNG ADULT SCREENER. When the form is saved in Draft, it will be immediately added to the user's My To Do's widget in a category labeled "Additional To Dos."

The following forms can be routed to a supervisor for signature: DISCHARGE AND TRANSFER FORM, DRUG TESTING, PATIENT MEDICATIONS, PROBLEM LIST/TREATMENT PLAN, PROGRESS NOTE, RECOVERY BRIDGE HOUSING DISCHARGE, REFERRAL CONNECTIONS, SERVICE CONNECTIONS LOG, and YOUTH AND YOUNG ADULT SCREENER. When the form is routed for signature, it will be immediately added to the supervisor's My To Do's widget in a category labeled "Document to Sign."

NOTE: The list of forms that populate the My To Do's widget is subject to change depending on any updates. Any form with the final to draft option, left in draft status will populate the to do list, as will any form that is routed to a supervisor for signature.

Additional ToDos (All Users Workflow)

The Additional To Dos category captures all forms that are currently in Draft form status. Forms may be in Draft form status because they were left in draft by the user, or because they were previously routed to a supervisor for signature and rejected. (When a supervisor rejects a routed document, it reverts to Draft form status so that the user can make edits. Please review the Document Routing and Appending Job Aid for more information on this.)

To view all forms that are currently in Draft status, click anywhere in the widget.



The My To Do's widget will then populate with a listing of forms in Draft status.



To quickly determine whether the form was left in draft status (by the user) or whether it was routed and rejected (by a supervisor), hover over the lower case "i" in the upper right-hand corner. If the document was left in draft, it will read "Review Document Routing form submitted as Draft."



If the document was rejected by a supervisor, it will show the specific comments left by the supervisor.



The forms currently in Draft status can be sorted by Item Type, Days in Queue, and Client. The 3 different ways of sorting can be chosen from the drop-down menu in the top right-hand corner, highlighted in red below. To close the To Do's view, click on "Close" highlighted in yellow below.



To directly access the form saved in Draft status, click on the name of the form, as highlighted in yellow.

NOTE: Do NOT click on "Review To Do Item" highlighted in red below. The "Review To Do Item" will display the information, however, it will not allow the form to be finalized and will remove the notification from the To Do's.

Additional ToDos	
<mark>-</mark> 1	
ESTER M ● PCNX ● (000160979) Progress Note ● Daniel Szuhay ● 03/07/2024	
Review To Do I Progress Note	

The user can create an "electronic sticky note" for each "Additional ToDos" listed in the To Do's widget. A Note to Self in the To Do's (not to be confused with the Note to Self widget, described below) can be easily created by clicking on either of the icons in the upper right-hand corner of the Additional ToDo's as highlighted in yellow below. Once a Note to Self has been written, click "OK." The Note To Self will be "attached" to that Additional ToDos and can be viewed, edited, and removed.

TO DO'S Daniel Szuhay (DSzuhay) What needs my attention?	
Additional ToDos	
2	
ESTER M PCNX (000160979)	
Progress Note Daniel Szuhay 0/15/2024	
Review To Do Item Progress Note	Note to Self
ESTER M PCNX	Create a new note:
(000160979) Youth and Young Adult Screener Daniel Szuhay	
■ 02/15/2024	
Review To Do Item	Ok Cancel
Youth and Young Adult Scr	

If there are any forms left in draft status after logging out of PCNX, when next logging into PCNX, the following screen pops up as a reminder.

?	Workflow Management	
There are one or m To Do List.	nore open items within your Workflow Management	
	ОК	

Click "OK" to enter PCNX

If there are any outstanding My To Do's, while working in PCNX, a reminder window will pop up noting that there are unfinished tasks.

These reminders are helpful to ensure clinical documents are finalized within the appropriate timeframes to improve compliance.

Confirm
There are one or more new items within your Workflow Management To Do List.
ОК

Click "OK" to close this reminder.

Documents to Sign (Supervisor Workflow)

The Documents to Sign category captures all forms that are pending review and signature by a supervisor. This category will only be viewable in the My To Do's widget for users that have been assigned as a Supervisor in Sage. User roles that are permitted to co-sign, either by SAPC or agency policy, will be provided additional Views and widgets that will allow the user to see documents in draft and/or routed for signatures across the agency. Descriptions of the view and widgets can be found in the <u>Documents in Draft and for Co_Signature</u> section of this job aid.

To view all forms that are currently pending review and signature, click anywhere in the widget.



The My To Do's widget will populate with a listing of forms that require review and signature (in the Documents to Sign column). A listing of forms that are in Draft status will also be displayed (in the Additional ToDos column).



Hovering over the lower case "i" in the upper right-hand corner of each document in the Documents to Sign column will show a message of "Review Document," confirming that the document is pending review and signature.



Supervisors may choose to review documents one at a time by selecting the "Review" button for each document. This opens a separate screen that allows review of a single document and options to accept or reject that document.

Documents to Sign	
7 Review All	
CHELLIE PCNX (000161793) Youth and Young Adult Screener	
CHELLIE PCNX (000161793) Service Connections Log	
CHELLIE PCNX (000161793) Referral Connections 前 10/16/2024 From: Daniel Szuhay Review	



Supervisors may prefer to review documents in a sequential fashion and can do this by selecting the "Review All" button. This opens a separate screen that shows a list of all documents for review and will automatically show the next document as the previous is accepted or rejected.

Documents to Sign	
Review All	
CHELLIE PCNX (000161793) Youth and Young Adult Screener i 10/16/2024 From: Daniel Szuhay Review	
CHELLIE PCNX Image: Constant of the second sec	
CHELLIE PCNX (000161793) Referral Connections 前 10/16/2024 From: Daniel Szuhay Review	



Documents to Sign can be sorted in the same ways as Additional ToDos. Note that this will sort BOTH Documents to Sign and Additional ToDos documents.



Supervisors can also create an "electronic sticky note" for Documents to Sign in the same way as with Additional To Dos by clicking on either of the icons in the upper right-hand corner. The Note To Self will be "attached" to that Document to Sign and can be viewed, edited, and removed.

Documents to Sign	
215 Review All	
YOLANDA TEST (000163128) Drug Testing	

When a document is routed to a supervisor and enters the Documents to Sign queue in their My To Do's, the following notification pops up as an alert when the supervisor next logs in to PCNX.

Confirm
There are one or more new items within your Workflow Management To Do List.
ок

Click "OK" to enter PCNX

Note To Self

The Note To Self widget allows the logged in user to create notes and reminders for themselves. This is a manual process, and it is not generated by the submission of a form, such as a progress note or problem list. Additionally, these reminders cannot be connected to a patient's profile and are only visible to the logged in user.

Click on the "+" icon highlighted in red below to create a new note.

NOTE TO SELF	ď
0	You don't have any reminders ᢦ

Enter the reminder(s) and click "Save."

NOTE TO SELF	ß
Create a new reminder	
Save Cancel	

To edit or delete an item click on it so it is highlighted in blue. The **Edit** icon on the right highlighted in yellow below will allow the user to edit the test, while the **Delete** (**X**) icon highlighted in red below will delete the item from the list.

NOTE	E TO SELF	ß
0	Q Search	
	1) Update Problem List for Test, Carla by 1/1/2024	B X
	2) Create Problem List for PCNX, Esther by 1/5/2024	
^	3) Print out Meditation resource	
*		
~		
¥		

The menu items on the left allows users to reorganize the order of the notes. Click on an item so it is highlighted in blue, then click on the arrows on the left-hand side moving the items up or down the list.



Message Center

The Message Center shows important information pertaining to releases, updates, etc. for PCNX. These messages are updated by the Sage Management Team and cannot be edited or deleted by end users.

Messages will be updated periodically and as needed, so there may be occasions where this is blank.

MESSAGE CENTER	C 3
Effective Date: 07/31/2023	^
Welcome to Sage PCNX-TRAIN!	
DO NOT enter real patient information in TRAIN.	
	*

Sage-PCNX Resources

This widget displays functional links to written PCNX resources from the Sage website that will open in a separate browser when clicked. Links will be updated as material is created and/or updated.

SAGE-PCNX RESOURCES	3
Click Here For Sage-PCNX Training Resources Page	
Sage-PCNX Guide to Reports (Updated - January 2024)	
Sage-PCNX FAQ Document	
Sage-PCNX Progress Note Guide	
Sage-PCNX Service Authorization Guide	
Click Here to Log Into the SBAT	
Click Here for Sage EDI/837 Reference Guides	

Client Dashboard Widgets

The Client Dashboard comprised of eleven (11) widgets: CLIENT OPEN EPISODES, 270 INQUIRY, PATIENT DIAGNOSES, CLIENT'S CURRENT ELIGIBILITY VERIFICATION, PATIENT ASAM FIALIZATION, PATIENT AUTHORIZATION STATUS, PROGRESS NOTE, CONSOLE WIDGET VIEWER, PROGRESS NOTES (BIRP/GIRP/SIRP/SOAP/MISC), PROBLEM LIST/TREATMENT PLAN and PROVIDER FILE ATTACH.

To open the Client Dashboard, click on the "File Folder" icon, highlighted in red below next to the name of the client listed under Recent Clients:

Recent Clients		
My Forms	•	
My Favorites	•	
Recent Forms	•	
Control Panel		
😃 🖨 🖬 🎦		
Cont Clients		
Recent Clients		-

To close the Client Dashboard, click on "Close" highlighted in yellow in the top upper right-hand corner below:



Client Open Episodes

The Client Open Episodes widget displays the agencies with which the patient has had contact. Each patient can have only one episode with a given provider. Admission date is set to the date of first encounter with the agency viewing the data. This widget is intended to provide visibility on other agencies the patient may have received treatment. With the appropriate consent and release of information, providers can then request records or information as needed.

NOTE: SAPC never closes episodes.

Provider	Episode #	Admit Date	
Recovery Inc	1	2022-01-01	
SUPR Services	2	2023-07-01	

270 Inquiry

The 270 Inquiry widget displays data from the Real Time Inquiry (270) Request form. The Real Time Inquiry (270) Request form directly accesses Medi-Cal eligibility records and receives 271 data instantly providing patient's eligibility information. This widget will only show the most recent twelve (12) 270 inquiries. To access more the twelve 270 inquires, providers should utilize the County and Aid Code Report in PCNX.

There are six (6) sortable, searchable, and filterable columns: PATID, Name of the patient, Admit Date, Submission Date, AID_CODE and CNTY_CODE. Review <u>Sort, Search and Filter</u> for enhanced widget functionality.

Search:					
PATID ↑↓	Name	Admit Date ↑↓	Submission Date ↑↓	AID_CODE ↓	CNTY_CODE
PATID	Name	Admit	Submission I	AID_CODE	CNTY_CODE
160797	PCNX, Esther	2023-10- 14	2023-10-15	M1	19
160979	PCNX, Esther	2024-01- 09	2024-01-09	M1	19
160797	PCNX, Esther	2024-01- 09	2024-02-05	M1	19

Patient Diagnoses

The Patient Diagnoses widget displays, in one place, any diagnostic information entered on the Diagnosis form. Providers can enter SUD, mental health and/or physical health diagnoses as needed, which will display on the widget. However, the SUD diagnosis should always be the primary diagnosis in Sage.

There are seven (7) sortable, searchable, and filterable columns: PATID, Diagnosis Date, Diagnosis Type, Status, Rank, Diagnosis, and Diagnosis Code.

To quickly access the patient's Diagnosis form, click the "Diagnosis Date" hyperlink under the Diagnosis Date column, as indicated by the date in blue text highlighted in yellow below. Review <u>Sort, Search and</u> <u>Filter</u> for enhanced widget functionality.

Search:							
Provider 斗	PATID ↑↓	Diagnosis Date ↑↓	Diagnosis Type ↑↓	Status ↑↓	Rank 1↓	Diagnosis 🗍	Diagnosis Code
Provider	PATID	Diagnosis [Diagnosis 1	Status	Rank	Diagnosis	Diagnosis (
Recovery Inc	160979	01/01/2022	Admission	Active	Primary	Alcohol abuse, uncomplicated	F10.10

Client's Current Eligibility Verification

The Client's Current Eligibility Verification widget quickly displays the service(s) for which the patient is currently eligible to receive.

There are four (4) columns: Service, Last Verified Date, Expiration Date and Filed By. Only dates in the past will display as red, indicating the eligibility has expired and needs to be reverified by UM.

CLIENT'S CURRENT ELIGIBIL	ITY VERIFICATION			୯ ୦
Service	Last Verified Date	Expiration Date	Filed By	
Non-OTP Services	01/01/2023	07/31/2023	Greg Schwarz, Psy.D.	

Patient ASAM Finalization

The Patient ASAM Finalization widget displays the ASAM assessment status a patient has received, and at which Level of Care a patient should be. This only includes the ASAM Comprehensive assessment and not the CO-Triage.

There are seven (7) sortable, searchable, and filterable columns: PATID, Assessment, Provider, date the Assessment was created, Date Finalized (from the Finalize ASAM Assessment Form), Status and the Actual Level of Care.

To access a Patient ASAM form, click the "PATID" hyperlink under the PATID column, as indicated by the number in blue text highlighted in yellow below. Review <u>Sort, Search and Filter</u> for enhanced widget functionality.

Search:						
PATID ↑↓	Assessment 1	Provider ↑↓	Created on ↑↓	Date Finalized ↑↓	Status ↑↓	Actual Level of Care
PATID	Assessment	Provider	Created o	Date Finaliz	Status	Actual Le
160979	ComprehensiveAssessment	Recovery Inc	07/17/2023	Missing	Draft	Level 1 - Outpatient Treatment

Patient Authorization Status

The Patient Authorization Status widget shows the selected patient's current and historical service authorizations' status and pertinent information to assist the user gain visibility on authorized and unauthorized services and pending authorizations.

There are twelve (12) sortable, searchable, and filterable columns: Auth#, PATID, Auth Begin Date, Auth End Date, Provider, Program, LOC, Date Requested, Time Requested, Auth Status, Status Reason, Contract#.

NOTE: Contract# is entered by SAPC, not providers, so providers can verify the authorization associated with the correct funding source.

To access a patient's Service Authorization Request form, click the "Auth#" hyperlink under the Auth# column, as indicated by the number in blue text highlighted in yellow below. Like most widgets, to pop out, click on the icon in the upper right corner highlighted in red below. Review <u>Sort, Search and Filter</u> for enhanced widget functionality.

Auth# 🗍	PATID 1	Auth Begin Date ↑↓	Auth End Date ↑↓	Provider ↑↓	Program ↑↓	loc ↑↓	Date Requested ↑↓	Time Requested
Auth#	PATID	Auth Be	Auth En	Provider	Program	LOC	Date Reque	Time Req
112725	160979	03/08/2024	09/03/2024	Recovery Inc		RBH - Recovery Bridge Housing	03/08/2024	09:50 AM
112397	160979	07/01/2023	07/31/2023	Recovery Inc	Recovery Facillity	ASAM 1.0	07/06/2023	01:48 PM

To close the pop out view, click on the "X" highlighted in red below, which will re-dock the widget in the original location.

ient: ESTER	M PCNX (0001	.60979) Episod	e: All								
TIENT AUT	HORIZATION	STATUS									
earch:											
uth# ↑↓	PATID Î↓	Auth Begin Date ↑↓	Auth End Date Î↓	Provider ↑↓	Program 1↓	loc î↓	Date Requested ↑↓	Time Requested ↑↓	Auth Status ↑↓	Status Reason ↑↓	Contract #
Auth#	PATID	Auth Beg	Auth End	Provider	Program	LOC	Date Reques	Time Reques	Auth Sta	Status Re	Contract #
12725	160979	03/08/2024	09/03/2024	Recovery Inc		RBH - Recovery Bridge Housing	03/08/2024	09:50 AM	Pending	No Entry	
12397	160979	07/01/2023	07/31/2023	Recovery Inc	Recovery Facillity	ASAM 1.0	07/06/2023	01:48 PM	Approved	No Entry	PH005044

Console Widget Viewer

In Client Dashboard the following widgets have the Console Widget Viewer functionality: Progress Note, Progress Notes- BIRP/GIRP/SIRP/SOAP/MISC, and Problem List/Treatment Plan

The functionality of the <u>Console Widget Viewer</u> has been previously described in in the Enhanced Widget Functionality section.

Progress Note

The Progress Note widget lists all the Progress Notes that have been created in Sage-PCNX only for the patient selected. This widget has been updated to included document routing and appending

functionality with name and credential of the corresponding user to the current status under the Form/Routing Status column.

There are thirteen (13) sortable columns: Note Date, Program, Provider Name, Note Type, Service Type, Start Time, End Time, Signed By, Credential, Practitioner Category, Form/Routing Status, Status Date, Was Document Appended.

Credential and Practitioner Category are included as there are situations when the Practitioner Category is more general then the credential, such as for LCSW, LMFT and LPCC, who have a Practitioner Category of LPHA, or SUD counselors can have various credentials, but general categories.

For instances when the form was document routed, the status will reflect the document routing status of either 1. Final, 2. Routed for Approval, 3. Rejected. When the form was not routed and either is in draft or finalized by the original author, the status will reflect the form status of either 1. Draft, 2. Final.

To open a Progress Note record, click on the row, as highlighted in yellow below and then click "Open" at the bottom of the widget, also highlighted in yellow. To create a new Progress Note, click the "New Record," highlighted in red below, which will take the user to the Progress Note form. To view the file attachment in the Console Widget Viewer, click "View," highlighted in orange below under the Action column. Review <u>Console Widget Viewer</u> from the Enhanced Widget Functionality section.

Also review Sort Only for sortability enhanced widget functionality.

PROGRESS NOT	E													മാ
Action	Note Date 🖨	Program 🖨	Provider Name \$	Note Type 🌻	Service Type	Start Time 🌻	End Time 🖨	Signed By 🖨	Credential 🖨	Practitioner Category \$	Form/Routing Status 🖨	Status Date 🜲	Was Document Appended \$	-
View	10/01/2024	Recovery Facility	SZUHAY, DANIE	E Individual	Counseling	09:00 AM	09:50 AM	Yolanda Cespedes- Knadle	Ph.D. (Lic. Psychologist)	Licensed Clinical Psychologist (LCP)	Rejected	10/04/2024	No	
View	09/18/2024	Recovery Facility	SZUHAY, DANIE	E Individual	Counseling	09:00 AM	09:50 AM	Daniel Szuhay	Psy.D. (Lic. Psychologist)	Licensed - LPHA	Routed for Approval	09/18/2024	No	
View	09/17/2024	Recovery Facility	SZUHAY, DANIE	E Individual	Counseling	09:00 AM	09:50 AM	Daniel Szuhay	Psy.D. (Lic. Psychologist)	Licensed - LPHA	Draft	09/19/2024	Document Appended	
View	09/17/2024	Recovery Facility	SZUHAY, DANIE	E Individual	Counseling	09:00 AM	09:50 AM	Daniel Szuhay	Psy.D. (Lic. Psychologist)	Licensed - LPHA	Draft	09/17/2024	No	
View	09/16/2024	CAAR 2400 Marconi Ave, Ste C	SZUHAY,DANI	E Individual	Counseling	08:00 AM	08:50 AM	Daniel Szuhay	Psy.D. (Lic. Psychologist)	Licensed - LPHA	Final	09/16/2024	Document Appended	

Progress Notes- BIRP/GIRP/SIRP/SOAP/MISC

The Progress Notes widget allows the user to view Miscellaneous Note Options, Progress Note (BIRP)'s, Progress Note (GIRP)'s Progress Note (SIRP)'s, and Progress Note (SOAP)'s. Note that the ability to create new Progress Notes BIRP/GIRP/SIRP/SOAP/MISC has been disabled and they are now Read Only for historical purposes.

There are five (5) sortable columns: Form Description, EP, Date, Last Modified By, and Status.

To open a note, click on the row, as highlighted in yellow below and then click "Open" at the bottom of the widget, also highlighted in yellow. When the historical BIRP, GIRP, SIRP, SOAP or MISC note is opened the fields will be "grayed out" and the user will not be able to edit/add anything to the note as it is now Read-Only.

Form Description	Ep 🗢	Date 🗢	Last Modified By	Status 🗢
Miscellaneous Note Options	2	04/01/2022		Final
Miscellaneous Note Options	2	04/01/2022		Final
Miscellaneous Note Options	2	03/31/2022		Final
Miscellaneous Note Options	2	03/31/2022		Final
Progress Note (GIRP)	2	03/31/2022		Final
Miscellaneous Note Options	2	03/30/2022		Final
Miscellaneous Note Options	2	03/30/2022		Final
Progress Note (GIRP)	2	03/30/2022		Final
	 ➡ Miscellaneous Note Options Miscellaneous Note Options Miscellaneous Note Options Miscellaneous Note Options Progress Note (GIRP) Miscellaneous Note Options Miscellaneous Note Options Miscellaneous Note Options Progress Note 	♦Ep ♥Miscellaneous Note Options2Miscellaneous Note Options2Miscellaneous Note Options2Miscellaneous Note Options2Progress Note (GIRP)2Miscellaneous Note Options2Miscellaneous Note Options2Progress Note (GIRP)2Miscellaneous Note Options2Progress Note Options2Progress Note Options2	♦Ep ♥Date ♥Miscellaneous Note Options204/01/2022Miscellaneous Note Options203/31/2022Miscellaneous Note Options203/31/2022Miscellaneous Note Options203/31/2022Miscellaneous Note Options203/31/2022Miscellaneous Note Options203/31/2022Progress Note (GIRP)203/30/2022Miscellaneous Note Options203/30/2022Miscellaneous Note Options203/30/2022Progress Note Options203/30/2022	♦Date ♥Date ♥Miscellaneous Note Options204/01/2022Miscellaneous Note Options204/01/2022Miscellaneous Note Options203/31/2022Miscellaneous Note Options203/31/2022Progress Note (GIRP)203/31/2022Miscellaneous Note Options203/30/2022Progress Note (GIRP)203/30/2022Miscellaneous Note Options203/30/2022Progress Note Options203/30/2022

To view the file attachment in the Console Widget Viewer, click "View," highlighted in orange below under the Action column. Review <u>Console Widget Viewer</u> from the Enhanced Widget Functionality section. Also review <u>Sort Only</u> and for sortability enhanced widget functionality.

PROGRESS NOT	ES- BIRP/GIRP/SIRP/S	OAP/MISC			C'3
Action	Form Description €	Ep 🗢	Date 🗢	Last Modified By \$	Status 🗢
View	Miscellaneous Note Options	2	04/01/2022		Final
View	Miscellaneous Note Options	2	04/01/2022		Final
View	Miscellaneous Note Options	2	03/31/2022		Final
View	Miscellaneous Note Options	2	03/31/2022		Final
View	Progress Note (GIRP)	2	03/31/2022		Final
View	Miscellaneous Note Options	2	03/30/2022		Final
View	Miscellaneous Note Options	2	03/30/2022		Final
View	Progress Note (GIRP)	2	03/30/2022		Final
			Open		

Problem List/Treatment Plan

The Problem List/Treatment Plan widget is helpful to quickly access current and historical Problem List/Treatment Plans for the selected patient. The Problem List/Treatment Plan widget can be used to search for the complete list of PL/TPs for more thorough review. In addition, the user can create a new Problem List/Treatment Plan directly from this widget. This widget has been updated to included

document routing and appending functionality with name and credential of the corresponding user to the current status under the Form/Routing Status column.

There are ten (10) sortable columns: Program, Plan Type, Treatment Plan Date, Counselor, Signed by, Credential, Practitioner Category, Form/Routing Status, Status Date, Was Document Appended.

Credential and Practitioner Category are included as there are situations when the Practitioner Category is more general then the credential, such as for LCSW, LMFT and LPCC, who have a Practitioner Category of LPHA, or SUD counselors can have various credentials, but general categories.

For instances when the form was document routed, the status will reflect the document routing status of either 1. Final, 2. Routed for Approval, 3. Rejected. When the form was not routed and either is in draft or finalized by the original author, the status will reflect the form status of either 1. Draft, 2. Final.

To open a specific Problem List/Treatment Plan, click on the row, as highlighted in yellow below and then click "Open" at the bottom of the widget, also highlighted in yellow. To create a new record, click on "New Record," highlighted in red below. To view the file attachment in the Console Widget Viewer, click "View," highlighted in orange below under the Action column. Review <u>Console Widget Viewer</u> from the Enhanced Widget Functionality section.

PROBLEM LIST/T	REATMEN	T PLAN								Ľ	C
Action	Program \$	Plan Type €	Treatmer Plan Date €	Counsek \$	Signed By 🖨	Credentî \$	Practitio Category \$	Form/Ro Status \$	Status Date \$	Was ⁴ Docume Append∉ ¢	Î
View	Recovery Facility	Update	05/28/2	TEST,B'R	Esther Orellana	Ph.D. (Lic. Psycholo	Licensed Clinical Psycholo (LCP)	Draft	05/28/2	No	1
View	Recovery Facility	New Plan	05/03/2	TEST,B'R	Daniel Szuhay	Psy.D. (Lic. Psycholo	Licensed - LPHA	Routed for Approva	09/26/2	No	
View	Recovery Facility	New Plan	04/03/2	TEST,B'R	Esther Orellana	Ph.D. (Lic. Psycholo	Licensed Clinical Psycholo (LCP)	Approve	04/03/2	No	

Also review <u>Sort Only</u> and for sortability enhanced widget functionality.

Provider File Attach

The Provider File Attach widget shows files that have been attached to a patient record using the Provider File Attach form in Sage-PCNX. The Provider File Attach form will accept any file type to be uploaded, however, only PDF and TIFF will be viewable or printable in the Provider File Attach widget. If other attachment types are uploaded, they cannot be retrieved, but their name will be displayed in the widget.

NOTE: The ProviderConnect File Attach form (different from the Provider File Attach form, which is used to attach files in Sage-PCNX), allows providers access to files that were attached in the previous iteration

of ProviderConnect Classic using the Attachments option. The ProviderConnect File Attach form allows for viewing and printing of PDF, txt and image files. These files, however, will not display in the Provider File Attach widget and cannot be downloaded.

There are six (6) columns: Provider, Document Name, Date, Authorization Number, and Document Type.

To view the file attachment, click "View" highlighted in orange under the View column below. The file will open in the Console Widget Viewer on the right. Only files uploaded in Tiff and PDF formats will be visible and printable. Review <u>Console Widget Viewer</u> from the Enhanced Widget Functionality section.

Provider Document Name Date Authorization Number Document Type View Recovery Inc Test provider file 08/18/2023 No Entry View Recovery Inc Test provider file 08/18/2023 No Entry View Recovery Inc LIVE ONLY Login 09/13/2023 No Entry	ROVIDER FILE	ATTACH							
View Recovery Inc Test provider file 08/18/2023 No Entry	′iew	Provider	Document Name	Date		Document Type			
	View	Recovery Inc	Test provider file	08/18/2023		No Entry			
View Recovery Inc LIVE ONLY Login 09/13/2023 No Entry	View	Recovery Inc	Test provider file	08/18/2023		No Entry			
	View	Recovery Inc	LIVE ONLY Login	09/13/2023		No Entry			
	View	Recovery Inc	LIVE ONLY Login	09/13/2023		No Entry			

NOTE: Column widths are adjustable. For example, if the user wants to see the document type extension, the width of "Document Name," highlighted in purple below, can be expanded by hovering the mouse between the "Document Name" and "Date" columns until the expand/shrink column image appears *****.

In addition, the records are sortable. To sort, click on the column header by which you want to sort, and a little up arrow appears, as highlighted in orange below. Clicking on the column header will sort either in ascending or descending order. That functionality is available for each column.

ROVIDER FIL	E ATTACH			C.
iew	Provider	Document Name 🔺	Date	Authoriz
View	Recovery Inc	LIVE ONLY Login to PCNX LIVE with NIAM SS0.pdf	09/13/2023	
View	Recovery Inc	Test provider file attach.docx	08/18/2023	
View	Recovery Inc	Test provider file attach.pdf	08/18/2023	

All Doc/Chart View Widgets

The All Doc/Chart view is comprised of: ALL DOC/CHART PANEL, CLIENT INFORMATION/PATIENT HEADER, ALL DOC/CHART WIDGET, and CONSOLE WIDGET VIEWER.

NOTE: A patient must be selected from the search bar or recent clients list for the All/Doc Chart panel, Client Information/Patient header or All Doc/Chart widget to populate.

Patient Header

The Client Information/Patient displays information from the admission form and can be added/edited by any provider with an open episode for that patient. NOTE: Additions/edits will update the data throughout the system for all providers.

To collapse the Patient Header, click on the up arrow in the upper-right upper corner, highlighted in yellow below.

ESTER M PCN	X (000160979)			
	ESTER M PCNX (000160979)	Ep: -	Location: -	🛕 Allergies (0)
	F, 24, 01/01/2000	DX P: -	Communication Pref.: -	
	Preferred Name: -	Facility Chart#: -	Phone #: 626-299-5555	
	Personal Pronouns: -			
	· · · · · · · · · · · · · · · · · · ·			

All Doc/Chart Panel

The All Doc/Chart Panel below works in conjunction with the All Doc/Chart widget and Console Widget Viewer. Available forms are organized under six (6) Sections: PATIENT INFORMATION, ADMISSION/INTAKE, CALOLMS, FINANCIAL ELIGIBILITY, CLINICAL DOCUMENTATION, DISCHARGE. This view is intended to mimic a typical patient chart index and workflow.

When the user clicks on any of the available forms under each Section, a listing of those forms, for that patient, populate the All Doc/Chart Widget, as explained below. To collapse the All Doc/Chart Panel, click on the right arrow in the upper-right hand corner, highlighted in yellow below.

ALL DOC/CHART

PATIENT INFORMATION

Client Picture Clinical Contact Collateral Contact Diagnosis Drug Testing Patient Handbook and Orientation Video Acknowledgement Patient Medications Reproductive Health Update Client Data ►

ADMISSION/INTAKE

Admission (Outpatient) Referral Connections Service Connections Log Youth and Young Adult Screener

CALOMS

Cal-OMS Administrative Discharge Cal-OMS Admission Cal-OMS Annual Update Cal-OMS Discharge Cal-OMS Youth/Detox Discharge CalOMS Supplemental Discharge

FINANCIAL ELIGIBILITY

Eligibility Verification Financial Eligibility

CLINICAL DOCUMENTATION

Miscellaneous Note Options Monthly Activity Report Problem List/Treatment Plan Progress Note Progress Note (BIRP) Progress Note (GIRP) Progress Note (SIRP) Progress Note (SOAP)

DISCHARGE

Discharge and Transfer Form Recovery Bridge Housing Discharge

All Doc/Chart Widget

The All/Doc Chart widget offer significant functionality to assist with more efficient workflows, as detailed below.

After a patient has been chosen, when the All Doc/Chart view is opened the All Doc/Chart widget displays six (6) tabs (see below) that are the six (6) sections displayed in the All Doc/Chart panel (see above). Each tab is populated with forms from that section in which information has been entered. The sections in the All Doc/Chart widget are PATIENT INFORMATION, ADMISSION/INTAKE, CALOMS, FINANCIAL ELIGIBILITY, CLINICAL DOCUMENTATION, and DISCHARGE, as highlighted in yellow below.

	n Discharge				
Form Description 🗢	Episode 🗢	Date ≑	Time ¢	Data Entry By 🗢	Workflow Status \$
ALL ~	ALL 🗸	ALL ~	A ~	ALL ~	A ~
Update Client Data		07/18/2023	09:03 AM	ESTHER ORELLANA	
Update Client Data		07/18/2023	10:57 PM	Greg Schwarz, Psy.D.	
Update Client Data		07/18/2023	11:02 PM	GREG SCHWARZ	
Update Client Data		07/07/2023	03:17 PM	ESTHER ORELLANA	
Update Client Data		07/06/2023	01:54 PM	ESTHER ORELLANA	
Diagnosis	1 (Recovery Inc)	01/01/2022	01:50 PM	Deirdra Bridgett	-
Form Specific PreD	isplay	H	• 1		6 of 6 row

Displayed in the widget are:

FORM DESCRIPTION	Name of the form
EPISODE	Agency with which the patient has had contact
DATE	Date of diagnosis
TIME	Time of diagnosis
DATA ENTRY BY	Form created by
WORKFLOW STATUS	From Status

NOTE: Each patient can have only one episode with a given provider.

Each Section of forms is sortable. Review <u>Sort Only</u> and for enhanced widget functionality.

Tip: All column widths in each tab listed in the All Doc/Chart widget are adjustable. Simply hover the mouse between the two columns until the expand/shrink column image appears ^(H). NOTE: columns will re-set once you the user leaves the All Doc/Chart View or logs out of Sage-PCNX.

Patient Information	Admission/		IOMS	Financial Eligibility	
Form Description	Episode 🗘	Date 🗢	Time \$	Data Entry By 🗢	Workflow Status ¢
ALL ~	ALL ~	ALL ~	A. ~	ALL ~	A ~
Update Client Data	-	07/18/2023	09:03 AM	ESTHER ORELLANA	-
Update Client Data		07/18/2023	10:57 PM	Greg Schwarz, Psy.D.	-
Update Client Data		07/18/2023	11:02 PM	GREG SCHWARZ	-
Update Client Data		07/07/2023	03:17 PM	ESTHER ORELLANA	-
Update Client Data		07/06/2023	01:54 PM	ESTHER ORELLANA	
Form Specific Pre	1 (Recovery Display	н	01:50		6 of 6 row

To open a form, click on the form to highlight it, then click "Open," both highlighted in yellow below.

To create a new form, click "New Record," highlighted in yellow below. A box listing forms associated with that category are displayed. Click on the form for which the user would like to create a new record.

Patient Information	Ac	Imissio	on/Int	take	CalC	MS	Financial	Eligibility	r		
Clinical Documentation	1	Disch	harge								
Form Description 🗢		Episo \$	de	Date	e \$	Time	÷		Data Entr By ¢	Wor Stat \$	
ALL	~	ALL	~	ALI	- ~	ALL		~	~	~	
Cal-OMS Administrativ Discharge	e	1 (Reco Inc)	overy	11/0	06/2023	06:0	5 PM		Cal- OMS Inac Auto Disc		•
Cal-OMS Administrativ Discharge	e	1 (Reco Inc)	overy	11/0	Cal-ON	Cal-OMS Administrative Discharge Cal-OMS Admission Cal-OMS Annual Update					
CalOMS Supplemental Form Specific PreDi		2 (SU	PR	~~ *	Cal-ON	1S Disc	harge		Roci	f 5 ro	•
rom specific Fiebl	ohis	i y			Cal-ON	1S You	th/Detox Dis	scharge	50	1010	w s

The user can also filter forms. Click on "ALL" in the column for which the user would like filtered forms, as highlighted in yellow below. Chose the filter(s), then click on the "X" highlighted in red below.

NOTE: The user can choose more than one column to filter. To clear all filters, click "Clear Filters" highlighted in green below.

Patient Information	1 A	Admission/Ir	ntake	ake CalOMS Financial Eligibility				
Clinical Documenta	ition	Discharg	e					
Form Description	¢ E	pisode 🗢	Date	e \$	Time \$	Data Entry By 🗢	Wor Stat	
ALL	~] [·	1 (Re 🗸	(07)	· 🗸	0 ~	Cal-OMS I 🗸		~
Cal-OMS Adm	ative Dischar		06/2023	06:05 PM	Cal-OMS Inactivity Auto Discharge	-		
Cal-OMS Adm	lemen		e 1/	06/2023	06:05 PM	Cal-OMS Inactivity Auto Discharge	-	
Cal-OMS Admissio	n	(Recovery nc)	08/3	31/2023	11:11 AM	ESTHER ORELLANA	-	
Cal-OMS Admissio	n	(Recovery nc)	07/	07/2023	02:46 PM	ESTHER ORELLANA	-	
Form Specific P	reDisp	lay		M	• 1	•	4 of 4	row

In the example below, the CalOMS Section was chosen, and the forms were filtered by Form Description, "Cal-OMS Admission," all highlighted in yellow. Again, to clear all filters, click "Clear Filters" highlighted in green below.

DOC/CHART					C
Patient Information	Admission/In	take CalO	MS	Financial Eligibility	
Clinical Documentation	n Discharge	9			
Form Description 🗢	Episode 🗢	Date 🗢	Time ¢	Data Entry By 🗢	Workflow Status
Cal-OMS Ad 🗸	1 (Re 🗸	07/ ~	0 ~	ESTHER 0 V	- ~
Cal-OMS Admission	1 (Recovery Inc)	08/31/2023	11:11 AM	ESTHER ORELLANA	-
Cal-OMS Admission	1 (Recovery Inc)	07/07/2023	02:46 PM	ESTHER ORELLANA	-
Form Specific PreD	isplay	H	1	•	2 of 2 row
				Share this win	dow

Form Specific PreDisplay

The User can view additional information in the All Doc/Chart widget for one (1) filtered form type. After one form type has been filtered the user checks the "Form Specific PreDisplay" box, highlighted in red below, to display additional information. NOTE: If more than one form type from is filtered, then the "Form Specific PreDisplay" option, highlighted in red below, will be grayed out.

Patient Information	Admission/In	take CalO	MS	Financial Eligibility	
Clinical Documentation	n Discharge	Э			
Form Description 🗢	Episode 🗢	Date 🗢	Time \$	Data Entry By 🗢	Workflow Status ≎
Cal-OMS Ad 🗸 🗸	ALL 🗸	ALL ~	A ~	ALL	× A ×
Cal-OMS Admission	1 (Recovery Inc)	08/31/2023	11:11 AM	ESTHER ORELLANA	-
Cal-OMS Admission	1 (Recovery Inc)	07/07/2023	02:46 PM	ESTHER ORELLANA	
Form Specific PreD	isplay	M	• 1	•	2 of 2 rows

Additional information associated with that form is then displayed, highlighted in yellow below. NOTE: Each form will have its own specific additional information after clicking "Form Specific PreDisplay."

To clear all filters, click on "Clear Filters," highlighted in green below. Unchecking "Form Specific PreDisplay" will return the user to the default view.

DOC/CHART							C
Patient Information	Admis	sion/Intake	CalOMS	Fi	inancial Eligib	ility	
Clinical Documentatio	n Di	scharge					
Admission Date 🗢		Level of Care	Admitted 🗧	;	Episode 🖨		
All	~	All		~	All		~
08/31/2023		Residential-3 Managed Lo	· 2		1		
07/07/2023		Outpatient S	ervices		1		
Form Specific Prel)isplay - (Cal-OMS Admi	ssi		H I 1	F	

Console Widget Viewer

Any record from any of the sections of the All Doc/Chart Widget can be viewed in the Console Widget Viewer by double clicking on the row in the All Doc/Chart, as highlighted in yellow below. Review <u>Console Widget Viewer</u> from the Enhanced Widget Functionality section.

ALL DOC/CHART						G. 3	CONSOLE WIDGET VIEWER	ß
Patient Information	Admissio	on/Intake	CalOMS	Financial Elig	gibility		Problem List/Treatment Plan ×	
Clinical Documenta	tion Disc	harge						
Form Description	Episode	Date \$	Time	Data Entry By	Workfl Status		General Information Date Created: 07/20/2023	
\$	¢		÷	¢	\$		Problem List Type: Update	
ALL ~	ALL 🗸	ALL 🗸	A. ~	ALL ~	A ~	•	Next Review Date: 08/20/2023	
Problem List/Treatment Plan	1 (Recovery Inc)	07/20/2023	-	greg Schwarz	Draft	^	Next Update: 10/20/2023	
Problem List/Treatment Plan	1 (Recovery Inc)	07/20/202	-	GREG SCHWARZ	Draft		Program: LE00001 Primary Counselor: DIANE I SCHAEFER	
Problem List/Treatment Plan	1 (Recovery Inc)	07/18/202	-	Greg Schwarz, Psy.D.	Final		Created By: GSchwarz2	
Problem Form Specific Pr	1 reDisplay	K	• 1		6 of 6	rows	Start Time: 05:36 PM End Time: 05:37 PM	
	Open	New Record		Clear Filters			Mos physical areas separated within the last 12 menths? . Open Record Close All Print •	•

Clinical Only View Widgets

The Clinical Only view is comprised of three (3) widgets: PROGRESS NOTE, PROBLEM LIST/TREATMENT PLAN, and PATIENT AUTHORIZATION STATUS.

NOTE: A patient must be selected from the search bar or recent clients list for the All/Doc Chart panel, Client Information/Patient header or All Doc/Chart widget to populate.

The Clinical Only view was designed for only those users who have access to clinical forms for quick compliance view (e.g., what's in draft, what has been finalized). Additional information can be found in the Client Dashboard, All Doc/Chart view or the form itself.

Progress Note

The Project Note widget lists all the Progress Notes that have been created for the patient selected.

There are seven sortable (7) columns: Date of Service, Note Type, Service Type, Form Status, Co-Signature Use Only- Draft Ready to Submit?, and Provider Name.

To open a record, highlight the record and then click "Open," highlighted in yellow below. To create a new record, click "New Record," highlighted in red below. Review <u>Sort Only</u> and for enhanced widget functionality.

PROGRESS NOTE						C
Program 🗢	Date of Service 🗢	Note Type 🗢	Service Type 🗢	Form Status 🗢	Co-Signature Use Only - Draft Ready to Submit? \$	Provider Name 🗢
Recovery Facility (1)	03/07/2024	Individual	Counseling	Draft		SZUHAY,DANIEL (003177)
Recovery Facility (1)	08/31/2023	Individual	Assessment	Final		SCHWARZ,GREG (002683)
Recovery Facility (1)	07/20/2023	Individual	Counseling	Final		ORELLANA,ESTHER (002769)
Recovery Facility (1)	07/20/2023	Individual	Counseling	Final	Yes	ORELLANA,ESTHER (002769)
Recovery Facility (1)	07/19/2023	Individual	Therapy	Draft	Yes	OLSEN,ALEXANDRA Q (001114)
			Open New Re	cord		

Problem List/Treatment Plan

The Problem List/Treatment Plan widget is helpful to quickly access an updated, or new Problem List/Treatment Plan so providers can check on what current issue(s) or treatment(s) a patient is working.

There are seven (7) columns: PATID, Episode #, Provider Name, Treatment Plan Date, Plan Type, Problem Date, Finalized Date.

To open a record, highlight the record and then click "Open," highlighted in yellow below. To create a new record, click "New Record," highlighted in red below. Review <u>Sort Only</u> and for enhanced widget functionality.
PATID ≑	Episode # 🖨	Provider Name 🗘	Tx Plan Date 🖨	Plan Type 🗘	Problem Date 🗢	Finalized Date 🗢
.60979	2	Greg Schwarz, Psy.D.	09/11/2023	Update	09/11/2023	09/22/2023
.60979	1	Greg Schwarz SAPC	07/20/2023	Update	07/20/2023	Draft
60979	1	Greg Schwarz SAPC	07/20/2023	Update	07/20/2023	Draft
60979	1	Greg Schwarz SAPC	07/18/2023	Update	07/18/2023	07/18/2023
60979	1	Greg Schwarz, Psy.D.	07/18/2023	New Plan	07/18/2023	07/18/2023

Patient Authorization Status

See <u>Patient Authorization Status</u> from the Client Dashboard Widgets section.

Financial Only View Widgets

The Financial Only view is comprised of four (4) widgets: CALPM ELIGIBILITY CHECK, AUTHORIZATION STATUS- LAST 3 MONTHS, PATIENT BILLING HISTORY, and PROVIDER AUTHS (PAUTHS).

The Financial Only view was designed for only those users who have access to financial forms to enhance the billing workflow and provide visibility on potential errors that may result in denials before billing commences.

CALPM Eligibility Check

The CALPM Eligibility Check widget populates data for patients with missing or incorrect data on the Financial Eligibility and/or Diagnosis form that may lead to claim denials for "Eligibility Not Found/Verified in CalPM." Sage checks for certain data elements that are needed to bill Medi-Cal. If those elements are missing, Sage is set to deny those claims locally. This widget populates the most common errors found in Sage, including if: 1. Eligibility Verified is marked No, 2. Coverage Expiration Date is prior to the date of service, 3. Missing CIN on the DMC guarantor. If any of those are met, the patient will show on the widget, indicating the claim will deny. Additionally, the Diagnosis column is added to provide visibility on the current diagnosis type. All claims must have an Admission Type of Diagnosis in the record. If this column shows a diagnosis. Update diagnoses are permissible and best practice for each new treatment admission, however, cannot be the only diagnosis on record. Providers should review the Claim Denial Crosswalk and guides for more information about this and other denials. For additional information: <u>Sage Trainings/Finance</u>.

There are nine (9) sortable, searchable, and filterable columns: PATID, Program, EP#, Guarantor, Eligibility Verified, Coverage Effective Date, Coverage Expiration Date, CIN, and Diagnosis Type.

Search:]						
PATID Î↓	Program_value ↑↓	EPISODE_NUMBER	Guarantor ↓	Elig Verified	cov_effective_date	cov_expiration_date ↑↓	cin î↓	Diagnosis Type ↑↓
PATID	Program_value	EPISODE_NUMBER	Guarantor	Elig Verifi	cov_effective_date	cov_expiration_date	CIN	Diagnosis T
125928	Recovery Inc	1	DMC	Y	2017-12-01	2017-12-31	Missing	Admission
125928	Recovery Inc	1	DMC	Υ	2017-12-01	2017-12-31	Missing	Update
130796	Recovery Inc	4	DMC	Υ	2017-07-01		Missing	Admission
159904	Recovery Inc	1	DMC	Υ	2019-02-06		Missing	Admission
159904	Recovery Inc	1	DMC	Υ	2019-02-06		Missing	Update
159950	Recovery Inc	1	DMC	Υ	2019-12-05		Missing	Admission
150064	D	4	DMC	V	2017 07 01		N 41	A

Review Sort, Search and Filter for enhanced widget functionality.

Authorization Status- Last 3 Months

The Authorization Status- Last 3 Months widget allows the user to view the authorization status for service authorizations that were submitted in the past three months. This information is also available on the Authorization Request Status Report for all authorizations; however, the widget provides visibility for the most recent authorizations for easy follow up and actions in cases where the authorization has been denied or remains pending.

There are fifteen (15) sortable, searchable, and filterable columns: Authorization #, PATID, Name, Authorization Begin Date, Authorization End Date, Provider, Program, LOC, Comments, Date Requested, Time Requested, Authorization Status, Status Reason, Contract #, and Fund Source.

The Comments field reflects comments from the authorization from the UM care manager. The widget contains embedded logic that will highlight the comment by bolding and changing the font to red for authorizations that have been updated by UM within the last seven (7) days. This will alert users to any updates from the UM care managers on the widget without users having to manually check the authorizations via the form, allowing users to make requested changes immediately and then inform the UM care manager to avoid authorization delays or denials .

To open a specific Authorization, click the "Auth#" hyperlink under the Auth# column, as indicated by the blue text number highlighted in yellow below. Review <u>Sort, Search and Filter</u> for enhanced widget functionality.

UTHORIZAT	ION STATUS-L	AST 3 MONTHS												
Auth# 1	PATID 1	Name	Auth Begin ↑↓ Date ↑↓	Auth End Date ↑↓	Provider 1	Program	LOC	Comments	Date Requested	Time Requested	Auth Status	Status Reason	Contract #	FundSource
Auth#	PATID	Name	Auth Beg	Auth End	Provider	Program	LOC	Comments	Date Reques	Time Reques	Auth Sta	Status Reason	Contract #	FundSource
14426	160919	PCNX,ESTER MIDDLE MS	03/20/2024	06/30/2024	Recovery, Inc.		ASAM .5		03/20/2024	02:04 PM	Approved	No Entry	PH005044	Drug Medi-Cal
114563	159908	TEST,QIUM	04/01/2024	06/01/2024	Recovery, Inc.		RBH - Recovery Bridge Housing	4/26/24 - Test note. Waiting for more info	04/26/2024	02:43 PM	Pending	Under Review		Drug Medi-Cal
114435	160785	DOE, JANE MARY	03/05/2024	06/30/2024	Recovery, Inc.		Recovery Services Perinatal		03/27/2024	07:56 PM	Pending	No Entry		Non-Drug Medi- Cal
14510	161639	LASTNAME	03/05/2024	06/30/2024	Recovery, Inc.		Recovery Services Perinatal		04/08/2024	10:50 AM	Pending	No Entry		Non-Drug Medi- Cal
14424	160017	MALE, ADULT	03/19/2024	03/20/2024	Recovery, Inc.	Recovery Facillity	ASAM 2.1	test comments 3/20/24	03/20/2024	01:23 PM	Approved	No Entry	PH005044	Drug Medi-Cal
14143	159908	TEST,QIUM	01/30/2024	01/31/2024	Recovery, Inc.	Recovery Facillity	ASAM 1.0	Test Commment Updated comment	01/31/2024	08:23 AM	Pending	No Entry		Drug Medi-Cal
114171	161085	PCNX,DANIEL LOUIS	02/12/2024	03/12/2024	Recovery, Inc.	Recovery Facillity	ASAM 2.1		02/12/2024	09:42 AM	Pending	No Entry		Drug Medi-Cal

Patient Billing History

The Patient Billing History widget provides a concise view of a patient's billing history for any actions or reporting needs without the need to open a report to view a single patient.

There are fourteen (14) sortable, searchable, and filterable columns: Name (PATID), Program, Date of Service, Procedure, Provider Name, Status, Original Disbursement, Updated Disbursement, Date Batch Created, Takeback Date, Voided By, BATCHID, EOBID, EOB Check Number.

Review Sort, Search and Filter for enhanced widget functionality.

For a full screen view, click on the pop out button in the upper right-hand corner, highlighted in yellow below.

Search:								
Name ↑↓	Program 1	DOS ↑↓	Procedure 1	ProviderName ↑↓	Status 斗	Original Disbursement	UpdatedDisbursement	date_batch_crea
Name	Program	DOS	Procedure	ProviderName	Status	Original Disbursement	UpdatedDisbursement	date_batch_cre
160979	Recovery Facillity	2023- 08-01	90791:U7	HINDMAN, DAVID	А	91.37	91.37	2023-09-11
160979	Recovery Facillity	2023- 08-01	T1013:U7	HINDMAN, DAVID	A	30	30	2023-09-11
160979	Recovery Facillity	2023- 08-01	90791:U7	ORELLANA, ESTHER	А	91.37	91.37	2023-08-02

Below is a pop-out view. To close the pop out view, click on the "X" highlighted in red below, which will re-dock the widget in the original location.

			15802 2200											
Client: ESTE	R M PCNX (000)	160979) Ej	pisode: All											
PATIENT BI	LLING HISTORY													
Search:														
Name 1	Program	Dos 1	Procedure	ProviderName	Status 1	OriginalDisbursement	UpdatedDisbursement	date_batch_created	TakebackDate	VoidedBy	BATCHID	EOBID	eob_check_number	BilledtoState
Name	Program	DOS	Procedure	ProviderName	Status	OriginalDisbursement	UpdatedDisbursement	date_batch_created	TakebackDate	VoidedBy	BATCHID	EOBID	eob_check_number	BilledtoState
160979	Recovery Facillity	2023- 08-01	90791:U7	HINDMAN, DAVID	A	91.37	91.37	2023-09-11	N/A	N/A	22900			No
160979	Recovery Facillity	2023- 08-01	T1013:U7	HINDMAN, DAVID	A	30	30	2023-09-11	N/A	N/A	22900			No
160979	Recovery Facillity	2023- 08-01	90791:U7	ORELLANA, ESTHER	A	91.37	91.37	2023-08-02	N/A	N/A	22876	12708	123456 Fake	No
160979	Recovery Facillity	2023- 08-01	T1013:U7	ORELLANA, ESTHER	A	30	30	2023-08-02	N/A	N/A	22876	12708	123456 Fake	No
160979	Recovery Facillity	2023-07-31	90846:U7	HINDMAN, DAVID	A	200	200	2023-09-11	N/A	N/A	22900			No

Provider Auth (PAuths)

The Provider Auth (PAuths) widget shows provider level authorizations. PAuths are preapproved authorizations for the agency to deliver specific services to all patients without the need to request a member authorization.

There are five (5) sortable, searchable, and filterable columns: Provider, Authorization #, Authorization Begin Date, Authorization End Date, Level of Care.

Provider	∱↓ Auth#	$\uparrow \downarrow$ Auth Begin Date	↓ Auth End Date	↓ Level of Care
Provider	Auth#	Auth Begin Date	Auth End Date	Level of Care
Recovery Inc	P12386	2023-07-01	2024-06-30	ASAM 3.1 - Perinatal-PPW
Recovery Inc	P12410	2023-07-01	2024-06-30	ASAM 1.0
howing 1 to 2 of 2 entrie				

Review Sort, Search and Filter for enhanced widget functionality.

Financial + Clinical View Widgets

The Financial + Clinical view is comprised of eight (8) widgets: PROGRESS NOTE IN DRAFT- 1 MONTH, ASAM CONTINUUM IN DRAFT, PROBLEM LIST/TREATMENT PLAN COMPLIANCE, AUTHORIZATION STATUS- LAST 3 MONTHS, PENDING AUTHORIZATIONS- PREVIOUS 1 YEAR, PATIENT BILLING HISTORY, CALPM ELIGIBILITY CHECK, and PATIENT LIST/TREATMENT PLAN REMINDER

The Financial + Clinical Only view was designed only for those users who have access to both clinical and financial forms for quick compliance view (e.g., what's in draft, what has been finalized) and to enhance the billing workflow and provide visibility on potential errors that may result in denials before billing commences.

Progress Note in Draft– 1 Month

The Progress Note in Draft- 1 Month widget is for LPHA's to quickly review Progress Notes that require the LPHA's signature and/or for supervisor to assure staff are finalizing notes. This widget will only show Progress Notes in draft for the last 30 days based on the submission date.

There are nine (9) sortable, searchable, and filterable columns: PATID, Program, Note Date, Submission Date, Provider Name, Note Type, Service, Status, Co-Signature Required.

If there is a Yes in the "Co-Signature Required" field, that indicates that the note requires LPHA review and signature.

To open a specific Progress Note in Draft, click the "Note Date" hyperlink under the Note Date column, as indicated by the blue text number highlighted in yellow below. Review <u>Sort, Search and Filter</u> for enhanced widget functionality.

rogram Note Date Submission Date Provider Name Note Type Service Status Co-Signature Rec	PATID	1↓ Program	Note Date	Submission Date	Provider Name 1	Note Type 🏻 ᡝ	Service 1		Co-Signature Required
	PATID	Program	Note Date	Submission Date	Provider Name	Note Type	Service	Status	Co-Signature Rec
ies	60979	Recovery Facility	2024-02-09	2024-02-12	SZUHAY, DANIEL	Individual	Counseling	Draft	

ASAM Continuum in Draft

The ASAM Continuum in Draft widget tracks the status of the ASAM Continuum in draft, which is helpful for users to easily review prior to finalization.

There are seven (7) sortable, searchable, and filterable columns: Name, PATID, Episode, Provider, Created On, Form Status, and Actual Level of Care.

Review <u>Sort, Search and Filter</u> for enhanced widget functionality.

ame	↑↓ PATID	T↓ Episode	∏↓ Provider	□ ↓ Created on	Form Status	↑↓ Actual Level of Care
Name	PATID	Episode	Provider	Created on	Form Status	Actual Level of Care
CNX,ESTER M	160979	1	Recovery Inc	07/17/2023	Draft	Level 1 - Outpatient Treatment
						Treatment
o 1 of 1	entries					
to 1 of 1	entries					

Problem List/Treatment Plan Compliance

The Problem List/Treatment Plan Compliance widget, like the The Progress Note in Draft- 1 Month widget above, is for LPHA's to quickly review Problem List/Treatment Plan(s) that require the LPHA's signature and/or for supervisor to assure staff are finalizing notes.

There are ten (10) sortable, searchable, and filterable columns: PATID, Provider Name, Program, Treatment Plan Date, Date Submitted, Plan Type, Review Date, Update Due, Form Status, Co-Signature Needed.

To open a specific Problem List/Treatment Plan thru the widget, click the "Tx Plan Date" hyperlink under the Tx Plan Date column, as indicated by the blue text number highlighted in yellow below. Review <u>Sort</u>, <u>Search and Filter</u> for enhanced widget functionality.

Search:									
PATID ÎJ	Provider Name	Program ↓	Tx Plan Date ↑↓	Date Submitted	Plan Type	Review Date ↑↓	Update Due ↑↓	Form Status	Co-Signature Needed ↑↓
PATID	Provider Name	Program	Tx Plan Dat	Date Submitted	Plan Type	Review Date	Update Due	Form Status	Co-Signature N
1549	Daniel Szuhay	SUPR 1000 S. Fremont blvd. 5th floor	2023-10-27	2023-10-27	New Plan	2023-11-11	2023-11-26	Draft	
1549	Esther Orellana	SUPR 1000 S. Fremont blvd. 5th floor	2023-10-27	2023-10-27	Update	2023-10-12	2023-11-26	Draft	Yes
1544	Esther Orellana	SUPR 1000 S. Fremont blvd. 3rd floor	2023-10-26	2023-10-26	New Plan	2023-11-10	2023-11-25	Draft	
1548	Greg Schwarz	SUPR 1000 S. Fremont blvd. 5th floor	2023-10-26	2023-10-26	New Plan	2023-11-10	2023-11-25	Draft	
1548	Greg Schwarz	SUPR 1000 S. Fremont blvd. 5th floor	2023-10-26	2023-10-26	Update	2023-11-10	2023-11-25	Draft	

Authorization Status- Last 3 months

See <u>Authorization Status- Last 3 months</u> from the Financial Only View Widgets section.

Pending Authorizations- Previous 1 Year

The Pending Authorizations- Previous 1 Year widget display authorizations that are pending UM adjudication for the past rolling 1-Year period.

There are ten (10) sortable, searchable, and filterable columns: PATID, Name, Authorization # Program, Submitter Name, Begin Date, End Date, Authorization Status, Status Reason, Plan Name.

If the incorrect Benefit Plan was chosen, then in the "Status Reason" column "Wrong Benefit Plan Selected" will be displayed. To open a specific Service Authorization Request thru the widget, click the "Auth#" hyperlink under the Auth# column, as indicated by the blue text number highlighted in yellow below. Review <u>Sort, Search and Filter</u> for enhanced widget functionality.

PATID 1	Name ↑↓	Auth# ↑↓	Program ↑↓	Submitter Name ↑↓	Begin Date ↑↓	End Date ↑↓	Auth Status ↑↓	Status Reason ↑↓	Plan Name ↑↓
PATID	Name	Auth#	Program	Submitter Na	Begin I	End C	Auth St	Status R	Plan Na
	,		Facillity		17	30	2	Review	Old
160979	PCNX,ESTER M	112725	Recovery Facillity	Daniel Szuhay	2024-03- 08	2024-09- 03	Pending	Not Reviewed	RBH - Recovery Bridge Housing
161621	SZPCNX, DANIEL	112684	Recovery Facillity	Daniel Szuhay	2024-01- 16	2024-04- 15	Pending	Not Reviewed	ASAM 2.1

Patient Billing History

See <u>Patient Billing History</u> from the Financial Only View Widgets section.

CALPM Eligibility Check

See <u>CALPM Eligibility Check</u> from the Financial Only View Widgets section.

Problem List/Treatment Plan Reminder

The Problem List/Treatment Plan Reminder Widget allows users to track upcoming review and update dates more easily for problem lists/treatment plans. The widget includes necessary fields to quickly assess due dates. The widget will populate all problem lists/treatment plans with a Tx Plan Date within the previous 45 days. There is additional logic for color coding of the Next Review and Update Due Date fields as follows, both highlighted in purple below:

- 1. To show as red if the dates are 7 days past due from the current date or due the following day.
- 2. To show as orange if the due dates are between 2 to 7 days from the current date.
- 3. To show as green if the due dates are between 8 days and 30 days from the current date.

The Problem List/Treatment Plan Reminder Report can be used to search for the complete list of PL/TPs by any date range for more thorough review.

There are ten (10) sortable, searchable and filterable columns: Name, PATID, Provider Name, Program, Tx Plan Date, Date Submitted, Plan Type, Next Review, Update Due Date, Form Status

To open a specific Problem List/Treatment Plan thru the widget, click the "Tx Plan Date" hyperlink under the Tx Plan Date column, as indicated by the blue text number highlighted in yellow below. Review <u>Sort</u>, <u>Search and Filter</u> for enhanced widget functionality.

Search:											
Name	$\uparrow\downarrow$	PATID	$\uparrow\downarrow$	Provider Name ↑↓	Program ↓	Tx Plan Date ↑↓	Date Submitted ↑↓	Plan Type 🗍	Next Review ↑↓	Update Due Date ↑↓	Form Status ↑↓
Name		PATID		Provider Nam	Program	Tx Plan Da	Date Submitted	Plan Type	Next Review	Update Due D	Form Status
PCNX,ESTER MIDDLE MS		160919		Esther Orellana	Recovery Facility	2024-02-14	2024-03-01	Update	03/05/2024	03/09/2024	Final
PCNX,ESTER MIDDLE MS		160919		Esther Orellana	Recovery Inc	2024-02-18	2024-03-01	Update	03/05/2024	03/09/2024	Final
PCNX,GREG MIDDLE		161059		Greg Schwarz, PsyD	Recovery Inc	2024-02-01	2024-02-13	New Plan	02/07/2024	02/13/2024	Final
PCNX,GREG MIDDLE		161059		Daniel Szuhay	Recovery Inc	2024-02-02	2024-02-13	New Plan	02/07/2024	02/13/2024	Final

SBAT View Widgets

The SBAT view is comprised of four (2) widgets: SERVICE BED AVAILABILITY TOOL and SBAT LOGIN

Service Bed Availability Tool

The Service Bed Availability Tool (SBAT) widget provides direct access to the SBAT web-based tool that provides a dashboard of available substance use services throughout Los Angeles County, including: outpatient and intensive outpatient treatment, different levels of residential treatment, withdrawal management, Opioid Treatment Programs (methadone clinics), Recovery Bridge Housing, and DUI programs.



Filters Include Treatment Service Type, Languages Spoken, Client Served and 3 Additional filters highlighted below.



SBAT Login

By clicking on the "Click Here to Log Into the SBAT" in the SBAT Login widget, the Provider can directly access SBAT to update their agency(ies) availability.

SBAT LOGIN	;
Click Here to Log Into the SBAT	

Fast Service Entry Submission Widget

Included with Fast Service Entry Submission there is one (1) widget: APPROVED AUTHS FOR BILLING-PAST MONTH. This widget appears in the upper right-corner hand corner when Fast Service Entry Submission is opened.

Approved Auths for Billing- Past Month

The Approved Auths for Billing- Past Month widget was requested by providers for easy, quick viewing while doing current billing of authorizations that have been approved during the previous month. With this widget, billers can see for whom they need to bill from the last month since billing is always one month behind.

There are nine (9) sortable, searchable, and filterable columns: Patient Name, PATID, Authorization #, Fund Service, Begin Date, End Date, Program, Level of Care, and Status.



NOTE: The view can be expanding by dragging the bottom and/or right side, as indicated by the arrows above.

For a full screen view, click on the pop out button in the upper right-hand corner, highlighted in yellow above. Review <u>Sort, Search and Filter</u> for enhanced widget functionality.

Pop out view

Search:								
Name	↑↓ PATID ↑	AUTH #	FundSrc 1	Begin Date 🗍	End Date	Program 1	Level of Care 1	Status
Name	PATID	AUTH #	FundSrc	Begin Date	End Date	Program	Level of Care	Status
Н	.860	5382	Drug Medi-Cal	01/16/2024	04/30/2024	XYZ, Inc.	ASAM 2.1	Approved
G ·	990	5427	Drug Medi-Cal	01/23/2024	06/30/2024	XYZ, Inc.	ASAM 2.1	Approved
C .	709	5382	Drug Medi-Cal	01/17/2024	06/30/2024	XYZ, Inc.	RI Program - Contingency Management	Approved
С	709	5382	Drug Medi-Cal	01/16/2024	04/30/2024	XYZ, Inc.	ASAM 2.1	Approved
L	758	5431	Drug Medi-Cal	01/24/2024	06/30/2024	XYZ, Inc.	ASAM 1.0	Approved

Documents in Draft and for Co_Signature

The Documents in Draft and for Co_Signature view is comprised of nine (9) widgets: PROGRESS NOTE IN DRAFT, ROUTED, REJECTED – 1 MONTH; PROBLEM LIST/TREATMENT PLAN IN DRAFT, ROUTED, REJECTED – 1 MONTH; DRUG TESTING IN DRAFT, ROUTED, REJECTED – 1 MONTH; DISCHARGE/TRANSFER IN DRAFT, ROUTED, REJECTED – 1 MONTH; RBH DISCHARGES IN DRAFT, ROUTED, REJECTED – 1 MONTH; YOUTH/YOUNG ADULT SCREENER IN DRAFT, ROUTED, REJECTED – 1 MONTH; PATIENT MEDICATIONS IN DRAFT, ROUTED, REJECTED – 1 MONTH; REFERRAL CONNECTIONS IN DRAFT, ROUTED, REJECTED – 1 MONTH; RE

The Documents in Draft and for Co_Signature view was designed so that supervisors and operations managers can quickly view information for any documents that are currently in draft as well as any documents that require an action by a supervisor. This includes documents that have been 1) left in draft, 2) left in draft and the "ready to submit" option was checked (indicating need for LE-LPHA/LPHA review and finalization), 3) routed for signature and pending approval, and 4) routed for signature but rejected by the supervisor.

All widgets in this view will indicate the specific status of the document in the "Document Routing Status" column (highlighted below).

BLEM LIST/TREATMENT	PLANS IN DRAFT, ROUTED, REJECTED	D- 1 MONTH				C:
Search:						
Patient Name	↑↓ Program	î↓ Treatment Plan Dat	te 🕕 Provider Name	1 Document Rout	ng Status 🕕 Days Pending	1↓
Patient Name	Program	Treatment Plan Dat	te Provider Name	Document Rout	ting Status Days Pending	

The "Document Routing Status" column has four possible entries:

- "Draft" indicates that the document was left in Draft form status by the originating author and has not been finalized nor routed to a supervisor.
- "Co Signature- Draft-Ready to Submit" indicates that the document was left in draft by the originating author, and the "Co-Signature Use Only Draft Ready to Submit?" checkbox was marked, indicating the need for LE-LPHA/LPHA review and finalization.
- "Routed for Approval" indicates that the document was finalized by the originating author and routed to a supervisor, and that the document is pending approval by the supervisor.
- "Routed and Rejected" indicates that the document was finalized by the originating author, routed to a supervisor for approval, and rejected by the supervisor.

All widgets in this view will indicate the number of days that have passed since the original date of service in the "Days Pending" column (highlighted below).

BLEM LIST/TREATMENT	PLANS IN DRAFT, ROUTED, REJECTED	D- 1 MONTH			ප
Search:					
Patient Name	î↓ Program	↑↓ Treatment Plan Date	↑↓ Provider Name	↑↓ Document Routing Status	Days Pending
Patient Name	Program	Treatment Plan Date	Provider Name	Document Routing Status	Days Pending

To help users quickly identify documents that need prompt attention, documents that have been Routed and Rejected will be marked in red (highlighted below) and documents that have been pending for more than three (3) days will also be marked in red (highlighted below).

earch:								
Patient Name	↑↓ Program	↑↓ Test Date	↑↓ Provider Nar	me	↑↓	Document Status	↑↓ Days Pending	, 1
Patient Name	Program	Test Date	Provider Na	ame		Document Status	Days Pendin	g
	D D D	2024 42 45						
	Recovery Facility	2024-10-15	CESPEDES-KN	NADLE, YOLANDA		Routed and Rejected	0	
IEST, YOLANDA (163128)		1 MONTH	CESPEDES-KN	Provider Name	↑ Dor	Routed and Rejected	0 1↓ Days Pending	

Note that all widgets in the Documents in Draft and for Co_Signature view have a full screen view which can be accessed by clicking on the pop out button in the upper right-hand corner (highlighted below).

PROGRESS NOTE IN DRAFT, ROUTED, REJECTED - 1 MONTH	۲ <mark>.</mark> ۵
Search:	Î

Also, for all widgets in this view, the specific document can be opened by clicking the hyperlinked Date, indicated by dates with blue text number (highlighted below).

IG TEST IN DRAFT, ROUTEI	D, REJECT	ED - 1 MONTH									
Search:											
Patient Name	↑↓	Program	î↓	Test Date	↑↓	Provider Name	↑↓	Document Status	↑↓	Days Pending	1↓
Patient Name		Program		Test Date		Provider Name		Document Status		Days Pending	
TEST, YOLANDA (163128	5)	Recovery Facility		2024-10-15		CESPEDES-KNADLE,YOLANDA		Routed and Rejected		0	

A brief description follows for each of the widgets contained in the Documents in the Draft and for Co_Signature view with a listing of each widget's columns.

Progress Note in Draft, Routed, Rejected – 1 Month

The Progress Note in Draft, Routed, Rejected – 1 Month widget allows users to quickly review Progress Note documents that have been left in draft and/or that need action by a supervisor. This widget will

only show Progress Note documents for the last 30 days, as calculated from the original date of service of the note.

There are eight (8) sortable and searchable columns: PATID, Program, Note Date, Provider Name, Note Type, Service, Document Routing Status, and Days Pending.

Problem List/Treatment Plan in Draft, Routed, Rejected – 1 Month

The Problem List/Treatment Plan in Draft, Routed, Rejected – 1 Month widget allows users to quickly review Problem List/Treatment Plan documents that have been left in draft and/or that need action by a supervisor. This widget will only show Problem List/Treatment Plan documents for the last 30 days as calculated from the original date of service of the note.

There are six (6) sortable and searchable columns: Patient Name, Program, Treatment Plan Date, Provider Name, Document Routing Status, and Days Pending.

Drug Testing in Draft, Routed, Rejected – 1 Month

The Drug Test in Draft, Routed, Rejected – 1 Month widget allows users to quickly review Drug Testing documents that have been left in draft and/or that need action by a supervisor. This widget will only show Drug Testing documents for the last 30 days, as calculated from the original date of service of the note.

There are six (6) sortable and searchable columns: Patient Name, Program, Test Date, Provider Name, Document Routing Status, and Days Pending.

Discharge/Transfer in Draft, Routed, Rejected – 1 Month

The Discharge/Transfer in Draft, Routed, Rejected – 1 Month widget allows users to quickly review Discharge and Transfer Form documents that have been left in draft and/or that need action by a supervisor. This widget will only show Discharge and Transfer Form documents for the last 30 days, as calculated from the original date of service of the note.

There are six (6) sortable and searchable columns: Patient Name, Program, Discharge Date, Provider Name, Document Routing Status, and Days Pending.

RBH Discharges in Draft, Routed, Rejected – 1 Month

The RBH Discharges in Draft, Routed, Rejected – 1 Month widget allows users to quickly review Recovery Bridge Housing Discharge documents that have been left in draft and/or that need action by a supervisor. This widget will only show Recovery Bridge Housing Discharge documents for the last 30 days, as calculated from the original date of service of the note.

There are six (6) sortable and searchable columns: Patient Name, RBH Program, Discharge Date, Contact, Document Routing Status, and Days Pending.

Youth/Young Adult Screener in Draft, Routed, Rejected – 1 Month

The Youth/Young Adult Screen in Draft, Routed, Rejected – 1 Month widget allows users to quickly review Youth/Young Adult Screener documents that have been left in draft and/or that need action by a supervisor. This widget will only show Youth/Young Adult Screener documents for the last 30 days, as calculated from the original date of service of the note.

There are six (6) sortable and searchable columns: Patient Name, Program, Screening Date, Screened By, Document Routing Status, and Days Pending.

Patient Medications in Draft, Routed, Rejected – 1 Month

The Patient Medications in Draft, Routed, Rejected – 1 Month widget allows users to quickly review Patient Medications documents that have been left in draft and/or that need action by a supervisor. This widget will only show Patient Medications documents for the last 30 days, as calculated from the original date of service of the note.

There are six (6) sortable and searchable columns: Patient Name, Program, Form Date, Provider Name, Document Routing Status, and Days Pending.

Referral Connections in Draft, Routed, Rejected – 1 Month

The Referral Connections in Draft, Routed, Rejected – 1 Month widget allows users to quickly review Referral Connections documents that have been left in draft and/or that need action by a supervisor. This widget will only show Referral Connections documents for the last 30 days, as calculated from the original date of service of the note.

There are six (6) sortable and searchable columns: Patient Name, Screening Site, Contact Date, Provider Name, Document Routing Status, and Days Pending.

Service Connections in Draft, Routed, Rejected – 1 Month

The Service Connections in Draft, Routed, Rejected – 1 Month widget allows users to quickly review Service Connection Logs documents that have been left in draft and/or that need action by a supervisor. This widget will only show Service Connection Logs documents for the last 30 days, as calculated from the original date of service of the note.

There are six (6) sortable and searchable columns: Patient Name, Screening Agency, Contact Date, Provider, Document Routing Status, and Days Pending.