Workgroup 1 (W1): Outreach and Engagement (2A/2B/2C) Workgroup 2 (W2): Establishing Lower Barrier Care (2D/2E/2F)		SAPC KEY DATES	PROVIDER KEY DATES
Provider Meeting: November 7, 2023 - 1:30 to 3:30 PM	Almansor Court 700 South Almansor Street Alhambra, CA 91801 In-Person Only	 Week of 11/6/23 – SAPC Emails R95 FAQ from 10/23/23 meeting Calendar of meeting and due dates Slides and notes from 11/7/23 meeting 	Email Deliverables and Invoices to sapc-cbi@ph.lacounty.gov with the designated subject line for faster processing. Some dues are revised from the original Information Notice.
R95-W2 November 14, 2023 - 11:00 to 12:30 PM Final Comments on Admission Policy (2D-1) Draft New Comments on Discharge Policy (2D-2) Draft Preview of New Partnership (2A-1, 2A-2) Templates	Click here to join the meeting Meeting ID: 231 447 910 16 Passcode: wHe8Vu Audio Only: 1-323-776-6996 Phone Conf. ID: 855 633 04#	Week of 11/13/23 – SAPC Emails 2nd draft Admission Policy (2D-1) for comment Partner Entity Meeting template (2A-1) for use Partnership Plan template (2A-2) for use	If you didn't receive start-up funds for a project and now want to participate, submit the Deliverable and updated Invoice 2 for payment. 11/1/23 Submit 1st feedback Admission Policy (2D-1) • Use Email Subject: "2D A&D Policy"
Provider UM Meeting November 15, 2023 - 11:00 to 12:30 PM Includes Engagement (2C-1, 2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#	Week of 12/11/23 – SAPC Emails New FBS requirements (2A-3) for use MOU requirements ((2A-3, 2B-1, 2F-1) for use	1/5/24 Submit 1st feedback Engagement Policy (2C-1) • Use Email Subject: "2C Engagement" 1/12/24 Submit completed 2A-2 New Partnership Plan template and Invoice 2 to substantiate use of start-up funds.
R95-W1 December 21, 2023 - 2:00 to 3:30 PM New Partnerships (2A-1, 2A-2, 2A-3) Discussion: Strategies for Identifying New Partners & How to Strengthen Stakeholder Engagement Overview 30-/60-Day Engagement Policy (2C-1) Discussion: Strategies to Maximize Patient Involvement	Click here to join the meeting Meeting ID: 295 700 736 645 Passcode: Tombbm Audio Only: 1-323-776-6996 Phone Conf. ID: 210 856 840#	 Week of 12/25/23 - SAPC Emails Draft Engagement Policy (2C-1) for comment Week of 1/15/24 - SAPC Emails Draft Discharge Policy (2D-2) for comment 	 Use Email Subject: "2A New Partnerships" 11/22/23 Submit 2nd draft 2D-1 Admission Policy Feedback 02/14/24 (Revised) Submit Draft 2D-2 Discharge Policy Feedback Use Email Subject: "2D A&D Policy"
Provider UM Meeting January 17, 2024 - 11:00 to 12:30 PM Includes Engagement (2C-1,2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#	Week of 1/29/24 – SAPC Emails • Engagement Policy (2C-1) for use • Claims Verification Form (2B-2, 2C-2, 2F-2) for use	2/22/23 (Revised) Submit Rev. 2D-1 Admission Policy & Rev. 2D-2 Discharge Policy Feedback 2/29/24 Submit completed 2C-1 Engagement Policy and Invoice 2 to substantiate use of start-up funds. • Use Email Subject: "2C Engagement"
R95-W1 January 17, 2024 - 3:30 to 5:00 PM • FBS Provider Orientation and Q&A (2B-1, 2B-2) • Discussion: Elements of a Strong MOU • 30-/60-Day Engagement Policy Feedback (2C-1) • Discussion: Strategies for Implementing Engagement Policy	Click here to join the meeting Meeting ID: 266 259 769 04 Passcode: NuDmvw Audio Only: 1-323-776-6996 Phone Conf. ID: 403 707 356#	Week of 2/5/24 - SAPC Emails Service Design Kit Item #1 – Draft Customer Walk Through Guidance (2E-2) for comment	2/29/24 (Revised) Submit completed 2A-1 New Partner Entity Meeting template and Invoice 2 to substantiate use of start-up funds. • Use Email Subject: "2A New Partnerships"
R95-W2 January 31, 2024 - 3:30 to 5:00 PM Review and Discuss Service Design Components/Kit and Investment/Improvement Plan (2E-1, 2E-2, 2E-3)	Click here to join the meeting Meeting ID: 245 015 511 863 Passcode: BEpFMx Audio Only: 1-323-776-6996 Phone Conf. ID: 672 922 12#	Week of 2/19/24 - SAPC Emails • Admission/Discharge Training (2D-3) for comment	2/29/24 (Revised) Submit feedback on 2D-3 Admission & Discharge Policy training slides and attestation. • Use Email Subject: "2D A&D Policy"

SAPC R95 Workgroup and Deliverables Calendar – February 20, 2024

R95-W2 February 14, 2024 - 3:30 to 5:00 PM (Revised) Discussion: 2 nd Draft Discharge Policy (2D-2) Admission/Discharge Policy Training (2D-3)	Click here to join the meeting Meeting ID: 244 900 588 833 Passcode: X2BUqP Audio Only: 1-323-776-6996 Phone Conf. ID: 928 206 526#
Provider UM Meeting February 21, 2024 - 11:00 to 12:30 PM (Revised) Includes Engagement (2C-1, 2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#
R95-W1 February 21, 2024 – 3:00 to 4:00 PM New Partnerships – Discussion on New Referral Sources Implementation Progress, Challenges and Opportunities (2A-2, 2A-3) FBS – Discussion on Progress, Challenges, and Opportunities on New Service Locations (2B-1, 2B-2)	Click here to join the meeting Meeting ID: 266 259 769 04 Passcode: NuDmvw Audio Only: 1-323-776-6996 Phone Conf. ID: 403 707 356#
R95-W2 February 28, 2024 - 3:30 to 5:00 PM (Revised) Deep Dive: Customer Walk-Through Guidance (2E-2) Review Service Design & Improvement/Investment Plan Templates (2E-1) (2E-3)	Click here to join the meeting Meeting ID: 281 711 466 116 Passcode: gGukjU Audio Only: 1-323-776-6996 Phone Conf. ID: 190 985 804#
Provider Meeting: March 5, 2024 - 1:30 to 3:30 PM (Revised) • Panel Discussion: Harm Reduction & Treatment Integration Meeting (2F-1, 2F-2)	Almansor Court 700 South Almansor Street Alhambra, CA 91801 In-Person Only
R95-W1 March 13, 2024 - 3:30 to 5:00 PM • FBS Field-Based Services (2B-1, 2B-2) • 30-/60-Day Engagement (2C-1, 2C-2)	Click here to join the meeting Meeting ID: 221 760 065 865 Passcode: chRXwd Audio Only: 1-323-776-6996 Phone Conf. ID: 486 174 921#
R95-W2 March 27, 2024 - 2:30 to 4:00 PM (Revised) Operationalizing Service Design and Customer Walkthroughs (2E-1, 2E-2, 2E-3) Discussion: Staff Responsiveness to Admission & Discharge Policy Training and Changes (2D-3)	Click here to join the meeting Meeting ID: 255 443 861 071 Passcode: 4sst2L Audio Only: 1-323-776-6996 Phone Conf. ID: 733 479 709#
R95-W1 April 10, 2024 - 3:30 to 5:00 PM • 30-/60-Day Engagement (2C-1, 2C-2) • Discussion: Outreach and Engagement of individuals outside your treatment program.	Click here to join the meeting Meeting ID: 229 704 327 480 Passcode: pjm5GV Audio Only: 1-323-776-6996 Phone Conf. ID: 923 607 814#

Week of 2/26/24 - SAPC Emails

- Service Design Customer Walk-Through (2E-2) for comment
- Rev. Admission Policy (2D-1) for use
- Rev. Discharge Policy (2D-2) for use

Week of 3/4/24 - SAPC Emails

- Service Design Components (2E-1) for comment
- Service Design Improvement/ Investment Plan template (2E-3) for comment

Week of 3/11/24 - SAPC Emails

- Admission/Discharge Training (2D-3) for use
- Service Design Components (2E-1) for use

Week of 3/25/24 - SAPC Emails

- Service Design Customer Walk-Through (2E-2) for use
- Service Design: Improvement/Investment Plan template (2E-3) for use

3/8/24 (Revised) Submit feedback 2E-2 Customer Walk-Through

• Use Email Subject: "2E Service Design"

3/15/24 (Revised) Submit feedback <u>2E-1</u> Service Design Components and <u>2E-3</u> Improvement and Investment Plan.

• Use Email Subject: "2E Service Design"

3/15/24 (Revised) Submit completed 2D-1 Admission Policy and 2D-2 Discharge Policy and Invoice 2 for deliverable payment.

Use Email Subject: "2D A&D Policy"

3/31/24 Submit executed <u>2A-3</u> MOUs for new referral partnerships, <u>2B-1</u> MOUs with corresponding FBS packet, and <u>2F-1</u> MOUs with harm reduction providers with Invoice 2 to substantiate use of start-up funds.

- Submit FBS packet ASAP to enable 2B-2 payment.
- Use Email Subject: "2A, 2B, 2F MOUs"

3/31/24 Submit agency-specific <u>2D-3</u> Admission & Discharge Policy training slides for use and staff training attestation with Invoice 2 for deliverable payment.

SAPC R95 Workgroup and Deliverables Calendar – February 20, 2024

Provider UM Meeting April 17, 2024 - 11:00 to 12:30 PM (Revised) Includes Engagement (2C-1, 2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#	Use Email Subject: "2D A&D Policy"
R95-W2 April 24, 2024 - 12:00 to 1:30 PM Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Discussion: Identify strengths and opportunities for improvement with bidirectional referrals	Click here to join the meeting Meeting ID: 238 026 806 707 Passcode: KwiSoX Audio Only: 1-323-776-6996 Phone Conf. ID: 168 458 747#	
R95-W1 May 8, 2024 - 3:30 to 5:00 PM • 30-/60-Day Engagement (2C-1, 2C-2) • Discussion: Identify Engagement Policy Implementation Strengths and Opportunities for Improvement.	Click here to join the meeting Meeting ID: 222 715 432 638 Passcode: QALA9j Audio Only: 1-323-776-6996 Phone Conf. ID: 363 775 646#	
R95-W2 May 15, 2024 - 3:30 to 5:00 PM Service Design (2E-1, 2E-2, 2E-3) Discussion: Challenges and Opportunities with Implementation of Service Design Priority Activity	Click here to join the meeting Meeting ID: 260 134 130 292 Passcode: PMPD6x Audio Only: 1-323-776-6996 Phone Conf. ID: 745 460 247#	6/30/24 Submit completed <u>2B-2</u> Verified Claims for new non-harm reduction FBS sites, <u>2C-2</u> 30-/60-Day admissions, and <u>2F-2</u> Verified Claims for clients from new harm reduction partnerships using Invoice 2 for deliverable
R95-W1 June 5, 2024 - 2:00 to 3:30 PM • FBS Field-Based Services (2B-1, 2B-2) • Troubleshooting submission of verified claims for new admissions at new FBS sites.	Click here to join the meeting Meeting ID: 215 051 221 76 Passcode: SxKbvH Audio Only: 1-323-776-6996 Phone Conf. ID: 487 373 373#	payment. • Use Email Subject: "2B, 2C, 2F Verified Claims" 6/30/24 Submit completed 2E-2 Service Design, 2E-2 Customer Walkthrough, and 2E-3
Provider UM Meeting June 19, 2024 - 11:00 to 12:30 PM (Revised) Includes Engagement (2C-1, 2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#	Improvement/Investment Plan using Invoice 2 to substantiate use of start-up funds. • Use Email Subject: "2E Service Design"
R95-W3 June 26, 2024 - 3:30 to 5:00 PM Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Discussion: Troubleshooting submission of verified claims for new admissions at non-FBS sites.	Click here to join the meeting Meeting ID: 241 056 802 762 Passcode: nTzTEf Audio Only: 1-323-776-6996 Phone Conf. ID: 496 013 211#	