Workgroup 1 (W1): Outreach and Engagement (2A/2B/2C) Workgroup 2 (W2): Establishing Lower Barrier Care (2D/2E/2F)		SAPC KEY DATES	PROVIDER KEY DATES
 Provider Meeting: November 7, 2023 - 1:30 to 3:30 PM Spirit of R95 in Residential Settings Updates: Reimbursement Update, Focus Area 1 and 2 Breakout Sessions: Outpatient or Residential 	Almansor Court 700 South Almansor Street Alhambra, CA 91801 In-Person Only	 Week of 11/6/23 – SAPC Emails R95 FAQ from 10/23/23 meeting Calendar of meeting and due dates Slides and notes from 11/7/23 meeting 	Email Deliverables and Invoices to <u>sapc-cbi@ph.lacounty.gov</u> with the designated subject line for faster processing.
 R95-W2 November 14, 2023 - 11:00 to 12:30 PM Final Comments on Admission Policy (2D-1) Draft New Comments on Discharge Policy (2D-2) Draft Preview of New Partnership (2A-1, 2A-2) Templates 	Click here to join the meeting Meeting ID: 231 447 910 16 Passcode: wHe8Vu Audio Only: 1-323-776-6996 Phone Conf. ID: 855 633 04#	 Week of 11/13/23 – SAPC Emails 2nd draft Admission Policy (2D-1) for comment Partner Entity Meeting template (2A-1) for use Partnership Plan template (2A-2) for use 	Some dues are revised from the original Information Notice. If you didn't receive start-up funds for a project and now want to participate, submit the Deliverable and updated Invoice 2 for payment. 11/1/23 Submit 1 st feedback Admission Policy (2D-1) • Use Email Subject: "2D A&D Policy"
 Provider UM Meeting November 15, 2023 - 11:00 to 12:30 PM Includes Engagement (2C-1, 2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns 	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#	 Week of 12/11/23 – SAPC Emails Final Admission Policy (2D-1) for use New FBS requirements (2A-3) for use MOU requirements ((2A-3, 2B-1, 2F-1) for use 	 1/5/24 Submit 1st feedback Engagement Policy (2C-1) Use Email Subject: "2C Engagement" 1/12/24 Submit completed 2A-2 New Partnership Plan template and Invoice 2 to substantiate use of start-up funds.
 R95-W1 December 21, 2023 - 2:00 to 3:30 PM New Partnerships (2A-1, 2A-2, 2A-3) Discussion: Strategies for Identifying New Partners & How to Strengthen Stakeholder Engagement Overview 30-/60-Day Engagement Policy (2C-1) Discussion: Strategies to Maximize Patient Involvement 	Click here to join the meeting Meeting ID: 295 700 736 645 Passcode: Tombbm Audio Only: 1-323-776-6996 Phone Conf. ID: 210 856 840#	 Week of 12/25/23 - SAPC Emails Draft Engagement Policy (2C-1) for comment Week of 1/15/24 - SAPC Emails Draft Discharge Policy (2D-2) for comment 	 Use Email Subject: "2A New Partnerships" 11/22/23 Submit 2nd draft 2D-1 Admission Policy Feedback 02/14/24 (Revised) Submit Draft 2D-2 Discharge Policy Feedback Use Email Subject: "2D A&D Policy" 2/16/24 (Revised) Submit feedback 2E-1 Service Design
 Provider UM Meeting January 17, 2024 - 11:00 to 12:30 PM Includes Engagement (2C-1,2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns 	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#	Week of 1/29/24 – SAPC Emails • Engagement Policy (2C-1) for use	Use Email Subject: "2E Service Design" 2/29/24 Submit completed <u>2C-1</u> Engagement Policy and Invoice 2 to substantiate use of start-up funds.
 R95-W1 January 17, 2024 - 3:30 to 5:00 PM FBS Provider Orientation and Q&A (2B-1, 2B-2) Discussion: Elements of a Strong MOU 30-/60-Day Engagement Policy Feedback (2C-1) Discussion: Strategies for Implementing Engagement Policy 	Click here to join the meeting Meeting ID: 266 259 769 04 Passcode: NuDmvw Audio Only: 1-323-776-6996 Phone Conf. ID: 403 707 356#	 Claims Verification Form (2B-2, 2C-2, 2F-2) for use <u>Week of 2/5/24 - SAPC Emails</u> Service Design Kit Item #1 – Draft Customer Walk Through Guidance (2E-2) for comment <u>Week of 2/12/24 - SAPC Emails</u> 	 Use Email Subject: "2C Engagement" 2/29/24 (Revised) Submit completed <u>2A-1</u> New Partner Entity Meeting template and Invoice 2 to substantiate use of start-up funds. Use Email Subject: "2A New Partnerships" 2/29/24 (Revised) Submit completed <u>2D-1</u> Admission Policy and <u>2D-2</u> Discharge Policy and Invoice 2 for deliverable payment. Use Email Subject: "2D A&D Policy"
 R95-W2 January 31, 2024 - 3:30 to 5:00 PM Review and Discuss Service Design Components/Kit and Investment/Improvement Plan (2E-1, 2E-2, 2E-3) 	Click here to join the meeting Meeting ID: 245 015 511 863 Passcode: BEpFMx Audio Only: 1-323-776-6996 Phone Conf. ID: 672 922 12#		

KEY: Focus Area 1 – Outreach and Engagement A New Partnerships (2A-1, 2A-2, 2A-3); A Non-Harm Reduction Field-Based Services (2B-1, 2B-2); A 30- to 60-Day Engagement (2C-1, 2C-2); and Focus Area 2 – Establishing Lower Barrier Care A Admission and Discharge Policy (2D-1, 2D-2, 2D-3); Service Design (2E-1, 2E-2, 2E-3); Bidirectional Referrals Harm Reduction (2F-1, 2F-2)

SAPC R95 Workgroup and Deliverables Calendar – January 31, 2024

 R95-W2 February 14, 2024 - 3:30 to 5:00 PM (Revised) Discussion: 2nd Draft Discharge Policy (2D-2) Admission/Discharge Policy Training (2D-3) 	Click here to join the meeting Meeting ID: 244 900 588 833 Passcode: X2BUqP Audio Only: 1-323-776-6996 Phone Conf. ID: 928 206 526#	 Discharge Policy (2D-2) for use Admission/Discharge Training (2D-3) for comment 	 2/26/24 (Revised) Submit feedback on 2D-3 Admission & Discharge Policy training slides and attestation. Use Email Subject: "2D A&D Policy"
 Provider UM Meeting February 21, 2024 - 11:00 to 12:30 PM (Revised) Includes Engagement (2C-1, 2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns 	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#	 Week of 2/26/24 - SAPC Emails Service Design Kit Item #2 – Expectation Template (2E-1) for comment Service Design Kit Item #3 Improvement/ Investment Plan Template (2E-3) for comment 	3/8/24 (Revised) Submit feedback 2E-2 Customer Walkthrough, and 2E-3 Improvement and Investment Plan. • Use Email Subject: "2E Service Design"
 R95-W1 February 21, 2024 – 3:00 to 4:00 PM New Partnerships – Discussion on New Referral Sources Implementation Progress, Challenges and Opportunities (2A-2, 2A-3) FBS – Discussion on Progress, Challenges, and Opportunities on New Service Locations (2B-1, 2B-2) 	Click here to join the meeting Meeting ID: 266 259 769 04 Passcode: NuDmvw Audio Only: 1-323-776-6996 Phone Conf. ID: 403 707 356#	 Week of 3/11.24 Admission/Discharge Training (2D-3) for use Week of 3/18/24 - SAPC Emails Service Design Kit Item #1 – Customer Walk 	
 R95-W2 February 28, 2024 - 3:30 to 5:00 PM (Revised) Deep Dive: Customer Walk-Through Guidance (2E-2) Review Service Design & Improvement/Investment Plan Templates (2E-1) (2E-3) 	Click here to join the meeting Meeting ID: 281 711 466 116 Passcode: gGukjU Audio Only: 1-323-776-6996 Phone Conf. ID: 190 985 804#	 Service Design Kit Item #1 – Customer Walk Through (2E-1) for use Service Design Kit Item #2 – Expectation Template (2E-2) for use Service Design Item #3: Improvement/Investment Plan (2E-3) for use 	
 Provider Meeting: March 5, 2024 - 1:30 to 3:30 PM (Revised) Panel Discussion: Harm Reduction & Treatment Integration Meeting (2F-1, 2F-2) 	Almansor Court 700 South Almansor Street Alhambra, CA 91801 In-Person Only		
 R95-W1 March 13, 2024 - 3:30 to 5:00 PM FBS Field-Based Services (2B-1, 2B-2) 30-/60-Day Engagement (2C-1, 2C-2) 	Click here to join the meeting Meeting ID: 221 760 065 865 Passcode: chRXwd Audio Only: 1-323-776-6996 Phone Conf. ID: 486 174 921#		3/31/24 Submit executed <u>2A-3</u> MOUs for new referral partnerships, <u>2B-1</u> MOUs with corresponding FBS packet,
 R95-W2 March 27, 2024 - 2:30 to 4:00 PM (Revised) Operationalizing Service Design and Customer Walkthroughs (2E-1, 2E-2, 2E-3) Discussion: Staff Responsiveness to Admission & Discharge Policy Training and Changes (2D-3) 	Click here to join the meeting Meeting ID: 255 443 861 071 Passcode: 4sst2L Audio Only: 1-323-776-6996 Phone Conf. ID: 733 479 709#		and <u>2F-1</u> MOUs with harm reduction providers with Invoice 2 to substantiate use of start-up funds. • Submit FBS packet ASAP to enable 2B-2 payment. • Use Email Subject: "2A, 2B, 2F MOUS" 3/31/24 Submit agency-specific <u>2D-3</u> Admission &
 R95-W1 April 10, 2024 - 3:30 to 5:00 PM 30-/60-Day Engagement (2C-1, 2C-2) Discussion: Outreach and Engagement of individuals outside your treatment program. 	Click here to join the meeting Meeting ID: 229 704 327 480 Passcode: pjm5GV Audio Only: 1-323-776-6996 Phone Conf. ID: 923 607 814#		Discharge Policy training slides for use and staff training attestation with Invoice 2 for deliverable payment. • Use Email Subject: "2D A&D Policy"

KEY: Focus Area 1 – Outreach and Engagement A New Partnerships (2A-1, 2A-2, 2A-3); A Non-Harm Reduction Field-Based Services (2B-1, 2B-2); A 30- to 60-Day Engagement (2C-1, 2C-2); and Focus Area 2 – Establishing Lower Barrier Care A Admission and Discharge Policy (2D-1, 2D-2, 2D-3); Service Design (2E-1, 2E-2, 2E-3); Bidirectional Referrals Harm Reduction (2F-1, 2F-2)

SAPC R95 Workgroup and Deliverables Calendar – January 31, 2024

 Provider UM Meeting April 17, 2024 - 11:00 to 12:30 PM (Revised) Includes Engagement (2C-1, 2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns 	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#		
 R95-W2 April 24, 2024 - 12:00 to 1:30 PM Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Discussion: Identify strengths and opportunities for improvement with bidirectional referrals 	Click here to join the meeting Meeting ID: 238 026 806 707 Passcode: KwiSoX Audio Only: 1-323-776-6996 Phone Conf. ID: 168 458 747#		 6/30/24 Submit completed <u>2B-2</u> Verified Claims for new non-harm reduction FBS sites, <u>2C-2</u> 30-/60-Day admissions, and <u>2F-2</u> Verified Claims for clients from new harm reduction partnerships using Invoice 2 for deliverable payment. Use Email Subject: "2B, 2C, 2F Verified Claims" 6/30/24 Submit completed <u>2E-2</u> Service Design, <u>2E-2</u> Customer Walkthrough, and <u>2E-3</u> Improvement/Investment Plan using Invoice 2 to substantiate use of start-up funds. Use Email Subject: "2E Service Design"
 R95-W1 May 8, 2024 - 3:30 to 5:00 PM 30-/60-Day Engagement (2C-1, 2C-2) Discussion: Identify Engagement Policy Implementation Strengths and Opportunities for Improvement. 	Click here to join the meeting Meeting ID: 222 715 432 638 Passcode: QALA9j Audio Only: 1-323-776-6996 Phone Conf. ID: 363 775 646#		
 R95-W2 May 15, 2024 - 3:30 to 5:00 PM Service Design (2E-1, 2E-2, 2E-3) Discussion: Challenges and Opportunities with Implementation of Service Design Priority Activity 	Click here to join the meeting Meeting ID: 260 134 130 292 Passcode: PMPD6x Audio Only: 1-323-776-6996 Phone Conf. ID: 745 460 247#		
 R95-W1 June 5, 2024 - 2:00 to 3:30 PM FBS Field-Based Services (2B-1, 2B-2) Troubleshooting submission of verified claims for new admissions at new FBS sites. 	Click here to join the meeting Meeting ID: 215 051 221 76 Passcode: SxKbvH Audio Only: 1-323-776-6996 Phone Conf. ID: 487 373 373#		
 Provider UM Meeting June 19, 2024 - 11:00 to 12:30 PM (Revised) Includes Engagement (2C-1, 2C-2) and Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Other items based on feedback, questions and concerns 	Click here to join the meeting Meeting ID: 245 124 579 669 Passcode: aBzxYx Audio Only: 1-323-776-6996 Phone Conf. ID: 137 406 457#		
 R95-W3 June 26, 2024 - 3:30 to 5:00 PM Bidirectional Harm Reduction Referrals (2F-1, 2F-2) Discussion: Troubleshooting submission of verified claims for new admissions at non-FBS sites. 	Click here to join the meeting Meeting ID: 241 056 802 762 Passcode: nTzTEf Audio Only: 1-323-776-6996 Phone Conf. ID: 496 013 211#		