



PROVIDER ADVISORY COMMITTEE MEETING

Microsoft Teams

April 9, 2024

2PM – 4PM

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Please type your name, pronouns, and organization in the chat for attendance purposes.



WELCOME

Dr. Gary Tsai, Bureau Director, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



Please type your name, pronouns, and organization in the chat for attendance purposes.



Agenda

2:00 – 2:05 **Welcome**

2:05 – 2:10 **Approval of Meeting Minutes – February 13, 2024**

2:10 – 2:40 **Workgroup Updates**

- **Business Technology**
- **Key Indicators**
- **Building Communities of Belonging**
- **Certified Medi-Cal Peer Support Specialists**
- **2024 PAC Membership**

2:40 – 3:50 **Discussion Items**

3:50 – 3:55 **Meeting Wrap Up**

3:55 - 4:00 **Public Comments**

Please type your name, pronouns, and organization in the chat for attendance purposes.



APPROVAL OF MEETING MINUTES

February 13, 2024 Meeting

Armen Ter-Barsegyan, Systems of Care, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

PAC Motion: February Meeting Minutes

- Please speak up if you'd like to make any changes.
- Motion to Approve
- Motion to Second





BUSINESS TECHNOLOGY WORKGROUP UPDATE

Jim Symington, Compator
Aris Tubadeza, AADAP

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



Business Technology Workgroup Update

- Upcoming workgroup meeting on **Thursday, April 11, 2024 | 1 PM**
- To discuss new SAGE features and listen to feedback



E-mail Armen Ter-Barsegyan Ater-barsegyan2@ph.lacounty.gov to join workgroup
(Open to all SUD providers)



KEY INDICATORS WORKGROUP UPDATE

Jonathan Higgins, Beacon House

Christina González, Impact



Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Key Indicators Workgroup Meeting

- Upcoming meeting **Monday, April 22, 2024 | 3pm – 5pm**



E-mail Armen Ter-Barsegyan Ater-barsegyan2@ph.lacounty.gov to join workgroup
(Open to all SUD providers)



BUILDING COMMUNITIES OF BELONGING

(FORMERLY "CLAS")

Maricela Gray, House of Hope

Junie Gonzales, Cri-Help



Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Building Communities of Belonging Workgroup Meeting

Meeting recap:

- Last meeting 4/3/2024
- Presented criteria for language services for NACA
- Discussed *SAPC IN 18-03: Requirements for Culturally and Linguistically Appropriate Services*



Next Meeting: Wednesday, May 1, 2024 | 9am – 10am

E-mail Armen Ter-Barsegyan Ater-barsegyan@ph.lacounty.gov to join workgroup



CERTIFIED MEDI-CAL PEER SUPPORT SPECIALISTS (CMPSS) UPDATES



Zena Yusuf, Provider Support & Health Program Improvement

Past Events

- Completed Peer Exam Preparation workshop with the Department of Mental Health on 4/3/2024
 - Almost 100 attendees
 - Included CalMHSA guest as well as 2 Certified Peer panelists
 - Incorporated new material about test taking
 - Any PAC attendees?

- Completed 6th offering of Peers training on 4/4/2024
 - Any PAC attendees?



SAPC Peer Scholarships

- First cycle of scholarship closed 3/31/2024
 - Received 38 applications
 - SAPC reached out to scholarship review committee for instructions on reviewing applications
 - Peer candidates will receive letters of scholarship approval or denial by May



Contact us

- Feedback about [Documentation Guide](#)
 - Email SAPC_CST@ph.lacounty.gov
- 30 Certified Peers onboarded as of April 1
 - TTC, LA CADA, AADAP, Grandview, Motivational Recovery Services
- Questions about onboarding Peers SAPC_ASOC@ph.lacounty.gov





PAC MEMBERSHIP



Armen Ter-Barsegyan, SACP

2024-26 PAC Membership

- PAC Membership open to all providers to apply
- Term Limits
 - One term = two years
 - Members can serve no more than 2 consecutive terms (4 years)





PAC Membership

2023 – 2025

Alice Gleghorn, Phoenix Houses of California

Baldomero Gonzalez, Cri-Help

Celia Aragon, Behavioral Health Services, Inc.

Christina Gonzales, Principles, Inc. dba Impact
Drug and Alcohol Treatment Center

Deena Duncan, VOLA/Southern California Alcohol
and Drug Programs

Edith Urner, Exodus Inc

Jonathan Higgins, The Beacon House Association
of San Pedro

Jose Salazar, Tarzana Treatment Centers, Inc.

Julia Corea, Options for Recovery

Kathy Watt, Van Ness Recovery House

Maricela Gray, House of Hope

2022 – 2024 (First term)

Aris Tubadeza, AADAP, Inc.

Colette Harley, SHIELDS for Families

Hiroko Makiyama, Koreatown Youth and
Community Center, Inc.

James Symington III, Compatior, Inc.

Jose Aguilar, Grandview Foundation

Liana Sanchez, Los Angeles Centers for Alcohol
and Drug Abuse

Nely Meza, Casa Treatment Center

Nina Glassman, Roots Through Recovery

William Taetzsch, Didi Hirsch Mental Health
Services

2022 – 2024 (Second Term)

Joann Hemstreet, Homeless Health Care Los
Angeles

Rocio Quezada, Helpline Youth Counseling

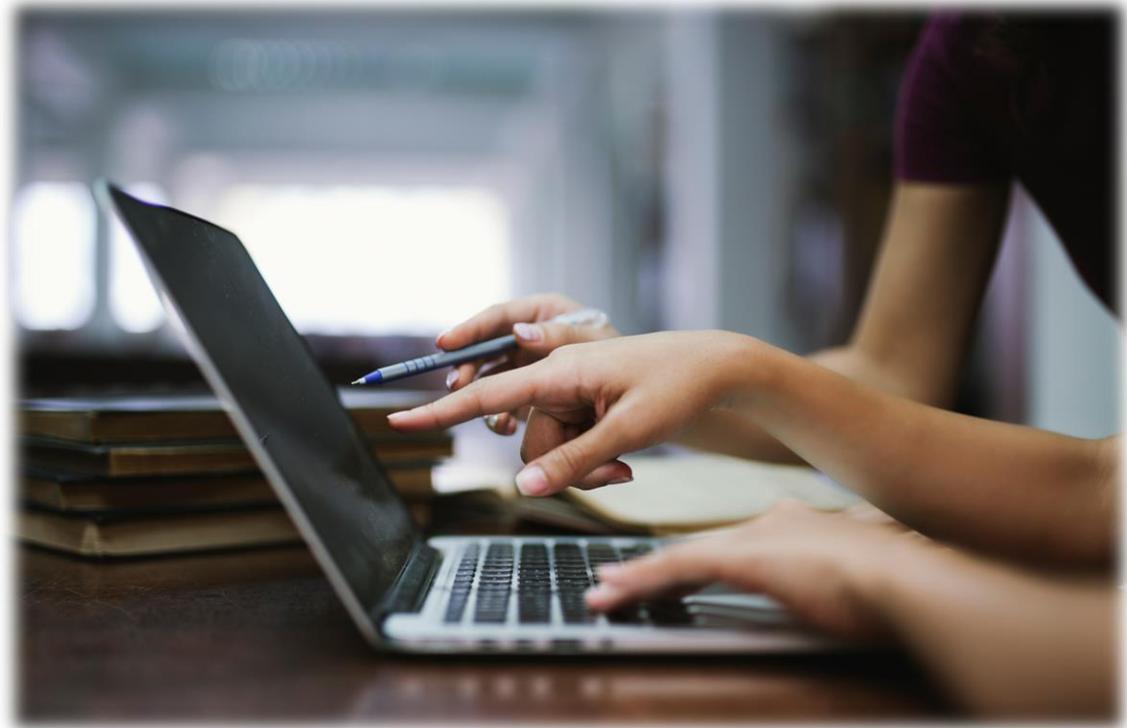


PAC DISCUSSION ITEMS



PCNX Draft Notes

Liana Sanchez, LA CADA





SAPC DISCUSSION ITEMS





FY 24-25 RATES

Dr. Gary Tsai, Bureau Director, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health





DATA COLLECTION IN ENHANCING AGENCY OPERATIONS

Dr. Gary Tsai, Bureau Director, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



Workforce Development Capacity

Building 1E: Addiction

Medication (MAT) Prescribing

Clinician Cost Sharing Start Up

Funding

Los Angeles County Department of Public Health

April 9, 2024

Substance Abuse Prevention & Control



Workforce Development

SAPC Home / Providers / Payment Reform / Workforce Development

<http://publichealth.lacounty.gov/sapc/providers/payment-reform/workforce-development.htm>

Capacity-Building

1E. Addiction Medication Prescribing Clinician

Supports financial cost-sharing with Network Providers to recruit, retain and utilize (1 FTE) addiction medication (MAT) prescribing clinician per agency regardless of tier level. Clinician must provide the full range of applicable addiction medication services as outlined in SAPC Information Notice 24-01. Start-up funds for up to 75% of funds to support implementation planning (FY 23-24) and up to 25% once implementation completed (FY 24-25).

1E-1 Start-up of up to 75% of funds disbursed once addiction medication prescribing clinician implementation plan has been approved.

- 1E MAT Prescribing Clinician Cost-Sharing Meeting Video Recording - March 1, 2024
- 1E Addiction Medication Prescribing Clinician Cost Sharing Meeting - March 1, 2024
- 1E MAT Prescribing Clinician Cost-Sharing Meeting Video Recording - March 27, 2024
- 1E Addiction Medication Prescribing Clinician Cost Sharing Meeting - March 27, 2024
- Invoice 1 SAPC FY 23-24 Capacity Building Start-Up Funds Attestation Due 04/19/24
- 1E Instructions for MAT Prescribing Clinician Start-Up Cost Sharing Due 04/19/24
- 1E Implementation Plan MAT Prescribing Clinician Start-Up Cost Sharing non-OTP Due 04/19/24
- 1E Implementation Plan MAT Prescribing Clinician Start-Up Cost Sharing OTP-only Due 04/19/24

1E-2 – Start-Up funds of up to 25% of funds disbursed Year 2- per 40 hours per week of prescribing clinician services. Requires Quarterly implementation updates and verification of addiction medication (MAT) prescribing clinician staffing.

Addiction Medication Prescribing Clinician Funding Opportunity

- Start-up funding is available to all SAPC-contracted treatment agencies
 - Ratio of \$200,000 **per** 40 hours/week of clinician time
 - \$200,000 **per** FTE one-time start up funding spread over two years:
 - \$150,000 **per** 40 hours/week during Year 1 (FY23-24)
 - \$50,000 **per** 40 hours/week during Year 2 (FY24-25)
- Designed to be combined / matched with local agency funds, and sustained beyond two years through SAPC billing for medication services
- Currently capped at a max of \$200,000 (per 40 hours/week) per agency (regardless of Tier)

Addiction Medication Prescribing Clinician Funding Opportunity

- **New** Capacity Building 1E Payment: **Optional and strongly recommended**. This project is for start-up funds. Providers will be paid once an addiction medication (MAT) prescribing clinician implementation plan has been submitted and approved and can be paid before the implementation has been initiated / completed.
- To receive advance funds, complete and submit the designated invoice **along with** the required implementation plan.
- Agencies will need to submit quarterly addiction medication (MAT) prescribing clinician implementation updates for approval to avoid recoupment. Expenditure verification is not required.

Addiction Medication Prescribing Clinician Requirements

- Implementation Plan must include integrating prescribing clinician(s):
 - Physician, Advanced Practice Registered Nurse, Physician Assistant
 - Clinical Pharmacist's scope of practice does not include SUD dx and clinical pharmacists do not independently meet clinician requirements for this incentive program
- Start up funding is available as a ratio to 40 hours/week
- Example: 20 hours/week = $\frac{1}{2}$ of \$200,000 = \$75,000 year 1, \$25,000 year 2

Addiction Medication Prescribing Clinician Requirements

- Prescribing clinician integration requirements
 - Prescribing clinician(s) works as a member of the agency care team
 - Can include more than one practitioner
 - For example, 40 hours/week can include two eligible practitioners working 20 hours/week
 - The clinicians' medication services are billed through SAPC (not through a managed care plan or other payer)
 - Must provide the full range of *applicable* addiction medication services as described within [SAPC Information Notice 24-01](#)
 - Methadone cannot be prescribed through pharmacies; non-OTP clinicians are not expected to provide treatment with methadone directly

- Manuals & Guides
- Bulletins
- Clinical
- Beneficiary
- Contracts & Compliance
- Finance
- CRLA

Contract Bulletins <http://publichealth.lacounty.gov/sapc/providers/manuals-bulletins-and-forms.htm?tm#bulletins>

Open All

Bulletins 2024

Subject	Date
24-01 - Addiction Medication Access in the SAPC Treatment Network <i>(New - January 2024)</i>	 01/05/24
– Attachment A - Patient Information About Addiction Medications <i>(New - January 2024)</i>	 01/05/24
– Attachment B - Required Addiction Medications <i>(New - January 2024)</i>	 01/05/24
– Attachment C - Patient Eligibility for Addiction Medications <i>(New - January 2024)</i>	 01/05/24
– Attachment D - Administration, Storage, and Disposal of Addiction Medications <i>(New - January 2024)</i>	 01/05/24
– Attachment E - Addiction Medication Training Requirements for Staff <i>(New - January 2024)</i>	 01/05/24
– Attachment F - Accessing Addiction Medications in Los Angeles County <i>(New - January 2024)</i>	 01/05/24
– Attachment G - Incidental Medical Services <i>(New - January 2024)</i>	 01/05/24
– Optional Policy Template A for Non-Residential Non-OTP Treatment Sites <i>(New - January 2024)</i>	 01/05/24
– Optional Policy Template B for Residential and Inpatient Treatment Sites <i>(New - January 2024)</i>	 01/05/24
– Optional Policy Template C for Opioid Treatment Program Sites <i>(New - January 2024)</i>	 01/05/24

Addiction Medication Prescribing Clinician Requirements

- Prescribing clinician needs to be registered through PAVE as a SAPC-contracted agency practitioner
- Medical evaluation and management care can be provided in-person, through telehealth, and through telephone based on the **patient's** needs
- Medical care provided to patients on-site can be in-person or through telehealth/telephone
- Medical care provided to patients who are off-site can proceed through telehealth/telephone modalities **without** Field Based Services approval
- Medical care provided to patients who are off-site can proceed in person **with** Field Based Services approval

Addiction Medication Prescribing Clinician Requirements

- Prescribing clinician must provide medication services for not less than 20% of their hours per week on-site and in-person:
 - 20% of 40 hours/week = 8 hours/week in-person, on-site
 - 20% of 20 hours/week = 4 hours/week in-person, on-site
 - 20% of 10 hours/week = 2 hours/week in-person, on-site
 - 20% of 5 hours/week = 1 hour/week in-person, on-site
- Agencies are able to adapt the requirements for prescribing clinician time to meet agency and site-specific clinical needs (such as requiring more in-person, on-site prescribing clinician time)

Implementation Plan Components

- Agency current state
 - # and hours per week prescribing clinicians currently providing SAPC-funded medication services (unrelated to this incentive program)
 - Current state of which addiction medications are available on-site and approximation of the count / percentage of patients receiving medication services on-site
 - Confirmation of which residential sites of care (if agency offers residential LOC) already have been licensed to offer Incidental Medical Services (IMS)

Implementation Plan Components

- Proposed future state
 - Proposed hours/week prescribing clinicians to be recruited / integrated (as part of this incentive program)
 - Proposed timeframe for recruitment / implementation of prescribing clinician medication services
 - Delineation of prescribing clinician time allocated to which agency site(s) of care
 - Confirmation that the full range of applicable medications for alcohol, tobacco, and opioid use disorders will be available
 - Estimation of count / percentage of patients who are proposed to receive medication services
 - Plan for applying for Incidental Medical Services for any residential LOCs that don't already have IMS approval

Implementation Plan Components

- Planned implementation steps that include
 - Proposal staff trainings
 - Workflow development
 - Updating P&Ps
 - Documentation plan
- Medical Clinician Participation in SAPC-required meetings, which may include
 - Bimonthly MAT Action Team Meetings
 - Quarterly Medical Director's Meetings

Implementation Plan Components

- Proposed budget for cost-sharing
 - One-time start-up funds are designed to be matched against agency funds
 - Options for cost-sharing funds:
 - Recruitment costs
 - Medical Clinician compensation
 - Licensing needed software and related tools needed to operationalize medication services
 - Staff time needed to complete readiness activities (updating P&Ps, trainings, completing IMS)
 - Confirmation of other funding for medication services secured by agency
 - For example: Sierra Health Foundation's MAT Access Points grant for residential sites of care
 - Expenditure verification will not be required, but to avoid recoupment, provider agencies will need to submit quarterly implementation updates
 - SAPC's rates for medication services permit significant opportunity for revenue to keep services sustainable

Documentation Plan

- Medical practitioners should document through agency's existing documentation systems
- Billing is through existing SAPC billing process in accordance with the latest version of the rates and standards matrix
- For primary providers this may include uploading documentation from a practitioner's existing and external documentation system into PCNX
- Agencies should confirm practitioners either:
 - Have existing 42 CFR Part 2 compliant platform for computerized prescription / order entry, laboratory report review used to deliver integrated medication services
 - Develop their own 42 CFR Part 2 compliant capabilities for computerized prescription / order entry, laboratory report review

Forthcoming Dates

- Draft Invoice and Implementation Plan template released for comment by 2nd week of March
- Finalized / published week of April 1
- April 19, 2024 due date for Workforce Development Capacity Building 1E Addiction Medication Prescribing Clinician Funding Invoice and Implementation Plan
 - Extensions available on request **and**
 - Goal is first round of 1E start-up funds disbursed prior to June 30, 2024

Technical Assistance

- SAPC will publish suggested duty statement for addiction medication prescribing clinicians and recommendation for implementation plan components
- Recruitment resources:
 - CSAM Career Center <http://careers.csam-asam.org>
 - ASAM Career Center <http://careers.asam.org>
 - ACAAM Career Center <http://www.acaam.org/career-center>
 - AOAAM Career Center <http://jobs.aoaam.org>
- IMS Resources Published through SAPC-IN 24-01 [Attachment G - Incidental Medical Services](#)
- Technical assistance is available upon request

UNIT/BRANCH/CONTACT	EMAIL/Phone Number	Description of when to contact
Sage Help Desk	Phone Number: (855) 346-2392 ServiceNow Portal: https://netsmart.service-now.com/plexussupport	All Sage related questions, including billing, denials, medical record modifications, system errors, and technical assistance
Sage Management Branch (SMB)	SAGE@ph.lacounty.gov	Sage process, workflows, general questions about Sage forms and usage
QI and UM	SAPC.QI.UM@ph.lacounty.gov UM (626)299-3531- (No Protected Health Information PHI)	All authorizations related questions, Questions about specific patient/auth, questions for the office of the Medical Director , medical necessity, secondary EHR form approval
Systems of Care	SAPC_ASOC@ph.lacounty.gov	Questions about policy, the provider manual, bulletins, and special populations (youth, PPW, criminal justice, homeless)
Contracts	SAPCMonitoring@ph.lacounty.gov	Questions about general contract, appeals, complaints, grievances and/or adverse events. Agency specific contract questions should be directed to the agency CPA if known.
Strategic and Network Development	SUDTransformation@ph.lacounty.gov	DHCS policy, DMC-ODS general questions, SBAT
Clinical Standards and Training (CST)	SAPC.cst@ph.lacounty.gov	Clinical training questions, documentation guidelines, requests for trainings
Phone Number to file an appeal	(626) 299-4532	
Grievance and Appeals (G&A)	(626)293-2846	Providers or patients who have questions or concerns after receiving a Grievance and Appeals Resolution Letter or follow up with an appeal.
CalOMS	HODA_CalOMS@ph.lacounty.gov	CalOMS Questions
Finance Related Topics	SAPC-Finance@ph.lacounty.gov (626) 293-2630	For questions regarding Finance related topics that are not related to billing issues
Out of County Provider	Nancy Crosby (ncrosby@ph.lacounty.gov)	Out of county provider requesting assistance in submitting authorization for LA County beneficiary & resident Intercounty Transfer / Medi-cal eligibility (MEDS- acceptable aid codes) / Applying for Medi-cal general questions
SASH	(844) 804-7500	Patients calls requesting for service

Discussions/Questions



sapc-cbi@ph.lacounty.gov
bhurley@ph.lacounty.gov



TIMELINE FOR INCENTIVE AND CAPACITY BUILDING BENCHMARKS

Dr. Gary Tsai, Bureau Director, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



R95 IMPLEMENTATION QUOTES

Dr. Gary Tsai, Bureau Director, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



Meeting Wrap Up

- **Next meeting:** June 11, 2024 (Hybrid)
- Brainstorming Topics for Future Meetings
- Decisions/Next Steps
- Meeting Evaluation (+/deltas)





PUBLIC COMMENTS

Dr. Gary Tsai, Bureau Director, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health





ADJOURN

Next PAC meeting:

June 11, 2024, 2 p.m. – 4 p.m.
Hybrid Meeting

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

