Communication Release

3/10/2023

SAPC Website Document Updates

The following updated resources related to the Utilization Management processes are now available on the SAPC Website:

1. ASAM Assessment Requirements
2. Checklist of Required Documentation for Utilization Management *Updated version includes information on initial engagement authorizations, intercounty transfers, and Early intervention (0.5)*

Claim Denial Resolution Crosswalk Updates

SAPC is excited to announce the release of an updated *Sage Claim Denial Reason and Resolution Crosswalk, version 4.0.* and the *Sage Guide to Claim Denial Resolution and Crosswalk version 4.0,* which have been posted to the Sage Finance website. These resources provide new and updated guidance and details related to State denial codes. This release provides providers with additional and updated information to help understand and resolve claim denials.

SAPC is continuing to improve resources for providers and staff to identify and resolve denials. If there is a denial code received by your agency that is not on the crosswalk, please contact the Sage Help Desk at (855) 346-2392 or https://netsmart.service-now.com/plexussupport and open a help desk ticket.

Updated 837P and 83I Companion Guide

The 837P and *837I Companion Guides* have been updated to include the SBR09 claiming loop 2320 needed for OHC billing. The *837P Companion Guide* has also been updated with the PRV segment needed for the Peer Support Taxonomy Code as a taxonomy code will be needed for the delivery of peer support services.

New Parenting (PG) Authorization Grouping Effective FY 22-23

SAPC has introduced a new authorization group for parenting patients and can be identified by the "(PG)" at the end of the authorization group name. These new authorization groups replace the prior year Parenting-PPW groups but only for FY 22-23 and forward. These new authorization groups do not apply to OTP, RSS, 3.7-WM, or 4.0-WM. For fiscal years prior to FY 22-23, the previous Parenting-PPW groups should be utilized when requesting an authorization for a prior fiscal year.

As an example:

Fiscal year	Authorization Group
FY 21-22 *previous*	ASAM 3.5 – 18-20/Parenting-PPW
FY 22-23 *current*	ASAM 3.5 – 18-20/Parenting-PPW(PG)

For FY 21-22 one Parenting-PPW auth group was labeled as "ASAM 3.5 – 18-20/Parenting-PPW" and for FY 22-23 the correct authorization group to choose would be labeled as "ASAM 3.5 – 18-20/Parenting-PPW(PG)."

Selecting the incorrect authorization groupings will result in authorization and/or billing denials.

Final Notification of Closing of FY 20-21

Billing for FY 20-21 closed on Thursday 2/28/2023. Any services for FY 20-21 submitted on or after February 28, 2023, will be automatically denied by Sage with the reason, "Cost Reporting for Fiscal Year is Closed."