Network Development and Patient Access

November 05, 2024

Antonne Moore, M.Ed., Division Chief
Strategic and Network Development
Substance Abuse Prevention and Control

COUNTY OF LOS ANGELES
Public Health

TO PREPARE, SAPC WILL:

- E-mail a package including the following by no later than **November 15, 2024**:
  - Template letter that should accompany all notifications to patients (English & Spanish)
  - Updated Language Taglines and Nondiscrimination Notice
- Post a Notice of Significant Change on the SAPC Website by no later than **December 1, 2024.**
- Post the **"Behavioral Health Patient Handbook"** in English and Spanish by **January 01, 2025**. All threshold languages by **February 01, 2025.**

PROVIDER RESPONSIBILITIES:

- Inform all active patients of the updates to the patient handbook by **December 1, 2024.**
- Use the new **"Behavioral Health Patient Handbook"** when offering it to patients at the time they first accesses services via:
  - A printed copy or mail it to the patient's mailing address; or
  - E-mail a copy after obtaining the patient's agreement to communicate by email; and/or
  - Direct the patient to the handbook posted on SAPCs website.
- Post the Language Taglines and Nondiscrimination Notice in prominent locations in each site location.

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Training Update

CalAIM
Bridging Care & Communities
to Improve Patient Outcomes

Access to Care (R95)

Upcoming Trainings:
Registration Information: Invite Only

**Mid-term follow up on walk-through progress
(90 min)**

Date: November 15, 2024
Time: TBD
Location: Zoom

Workforce Development- Language Assistance Plan

Upcoming Trainings:
Registration Information: Invite Only

**Creating Effective Language Assistance Services
(LAP Training #2)**
Date: November 21, 2024
Time: 10:00 am – 12:00 pm
Location: Zoom

LAP Training #3
Date: December 12, 2024
Time: TBD
Location: Zoom

Training Update

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Fiscal, Business, and Operational Efficiency-Assessing and Enhancing Financial Health (AEFH)
Upcoming Trainings:
Registration Information: Invite Only

AEFH Training #3 (In Person)
Date: November 7, 2024
Time: 9:00 am – 1:00 pm
Location: Loyola Marymount University (LMU), 12105 E Waterfront Dr, Los Angeles, CA 90094

AEFH Training #3 (In Person)
Date: November 14, 2024
Time: 9:00 am – 1:00 pm
Location: Almansor Court, 700 S Almansor St, Alhambra, CA 91801

AEFH Training #4
Date: December 12, 2024
Time: TBD
Location: Zoom

CIBHS contact information
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