# Cal-OMS Updates and Data Quality Report (DQR)

Tina Kim, Ph.D., Division Chief

Health Outcomes and Data Analytics Division
Substance Abuse Prevention and Control Bureau
Los Angeles County Department of Public Health

✓To align SAMHSA's guidelines to standardize, collect, capture, and maintain **high quality demographic data** related to **race, ethnicity, sexual orientation, and gender identity**

✓**What is your sexual orientation (updating this field with Netsmart)**

There are eleven valid values for sexual orientation:

| | |
|---|---|
| **01** – Heterosexual / Straight | **08** – Pansexual |
| **02** – Lesbian (Female) | **09** – Asexual |
| **03** – Gay (Male) | **10** – Other |
| **04** – Bisexual | **11** – Not Available |
| **05** – Unsure / Questioning / Don't Know | **12** – Queer |

***Note: transgender** is no longer valid, which is now collected in the Gender Identity field

✓**Gender Identity (already collecting all information in Sage)**

| | |
|---|---|
| **1** – Male | |
| **2** – Female | **6** – Not Available |
| **3** – Transgender (Trans Man) | **99900** – Declined to State |
| **4** – Transgender (Trans Woman) | **99903** – Other |
| **5** – Gender Non-Conforming / Gender Queer | |

In **CalOMS Admission**, for the question **1.16. What is your race**?

–If "Mixed Race" is selected, **at least Race 1 and Race 2 must be completed. For** more than two races, complete Race 3 and additional Races as applicable.
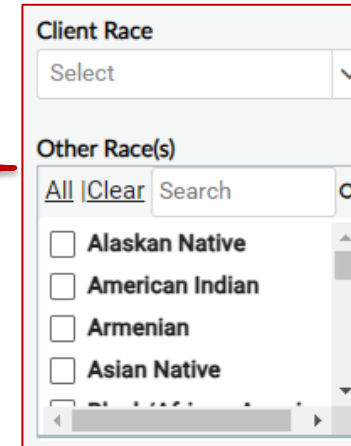


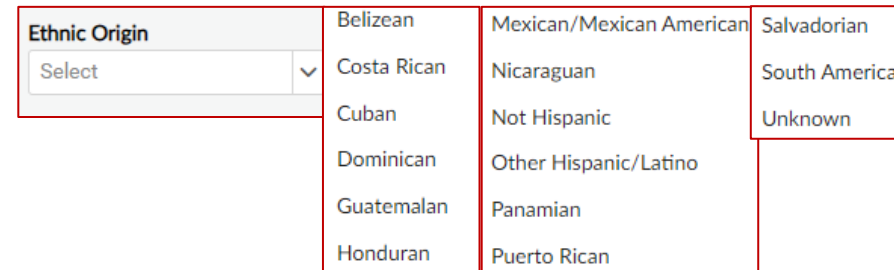–If **"Other Race" is selected**, you need to "Specify"

## In Admission (Outpatient) Form

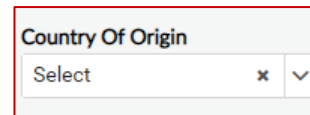—"**Client Race**" field does not have '**Mixed Race**' option:

1. Please select the first race under **"Client Race"**.

2. Select all applicable race(s) under the **"Other Race(s)"** field.

—**Ethnic Origin**

| Ethnic Origin | | |
|---|---|---|
| Belizean | Mexican/Mexican American | Salvadorian |
| Costa Rican | Nicaraguan | South American |
| Cuban | Not Hispanic | Unknown |
| Dominican | Other Hispanic/Latino | |
| Guatemalan | Panamian | |
| Honduran | Puerto Rican | |

**Client Race**
Select

**Other Race(s)**
All | Clear  Search

☐ Alaskan Native
☐ American Indian
☐ Armenian
☐ Asian Native

—**Country of Origin**

**Country Of Origin**
Select

- Be sure to select the **"Country of Origin"** from the drop-down menu, such as Canada, United States, Mexico, etc.

# Cal-OMS Monthly Data Quality Report (DQR)

## To Improve Data Quality

- Timeliness
- Completeness
- Missing Records
- Closing Open Admissions and/or Annual Updates

## To Help Track Incentives

- Workforce Development
- Admissions with Harm Reduction referrals
- LPHA Ratio/ % Certified Counselors
- MAT Services for Patients with OUD and/or AUD
- Naloxone Services
- Referred and Admitted to a different LOC
- CalOMS Timeliness/Completeness

# DQR Sample

| Facility | PATID | LOC | Admission Date First Date of Service | Admission Data Entry Date | Admission Timeline | Admission Completene | Incentive Eligible Admission | Admission Missing Questions |
|---|---|---|---|---|---|---|---|---|
| RECOVERY INC. | 8225096 | RS 3.5 | 07/29/2024 | 07/29/2024 | Yes | 100.0% | Yes | |
| RECOVERY INC. | 6731124 | RS 3.5 | 08/02/2024 | 08/02/2024 | Yes | 100.0% | Yes | |
| RECOVERY INC. | 6353127 | Intensive Outpatient | 08/02/2024 | 08/02/2024 | Yes | 100.0% | Yes | |
| RECOVERY INC. | 3864599 | Outpatient | 08/02/2024 | 08/02/2024 | Yes | 100.0% | Yes | |
| RECOVERY INC. | 5526598 | OTP | 08/05/2024 | 08/05/2024 | Yes | 98.6% | | Q 9.23,Q 9.24 |
| RECOVERY INC. | 9566603 | OTP | 07/01/2024 | 07/08/2024 | Yes | 99.3% | | Q 1.16f |
| RECOVERY INC. | 3038380 | OTP | 07/03/2024 | 07/08/2024 | Yes | 98.6% | | Q 9.16,Q 9.17 |
| RECOVERY INC. | 6234845 | OTP | 07/19/2024 | 07/22/2024 | Yes | 30.3% | | Q 1.11,Q 1.25,Q 1.26,Q 1.27,Q 1.28,Q 1.29,Q 3.1,Q 3.2,Q 3.3,Q 3.4,Q 3.5,Q 3.6,Q 3.7,Q 3.8,Q 3.19,Q 3.20,Q 3.21,Q 3.22,Q 3.26,Q 4.1,Q 4.2,Q 4.3,Q 4.4,Q 4.5,Q 4.6,Q 4.7,Q 4.8,Q 4.9,Q 4.10,Q 4.11,Q 4.12,Q 4.13,Q 4.14,Q 4.14a,Q 4.16,Q 4.18,Q 5.1,Q 5.3,Q 5.3a,Q 5.2,Q 5.6,Q 5.7,Q 5.8,Q 5.9,Q 6.1,Q 6.2,Q 6.3,Q 6.4,Q 6.5,Q 6.6,Q 6.7,Q 6.8,Q 6.9,Q 7.1,Q 7.2,Q 7.3,Q 7.4,Q 7.5,Q 7.6,Q 7.6a,Q 7.7,Q 7.8,Q 7.9,Q 7.10,Q 7.11,Q 7.12,Q 7.13,Q 7.14,Q 7.15,Q 8.1,Q 8.2,Q 8.3,Q 8.4,Q 8.5,Q 9.1,Q 9.3,Q 9.5,Q 9.6,Q 9.6a,Q 9.9,Q 9.7,Q 9.7a,Q 9.8,Q 9.8a,Q 9.11,Q 9.10,Q 9.12,Q 9.13,Q 9.14,Q 9.15,Q 9.16,Q 9.17,Q 9.18,Q 9.19,Q 9.20,Q 9.21,Q 9.23,Q 9.24,Q |
| RECOVERY INC. | 2805399 | OTP | 07/22/2024 | 07/23/2024 | Yes | 99.3% | | Q 9.16 |
| RECOVERY INC. | 6379847 | OTP | 07/29/2024 | 08/01/2024 | Yes | 98.6% | | Q 1.16f,Q 9.20 |

**Qualifying Records**

**2 Weeks to Complete**

Definition    Overview    CalOMS Quality FY2425 Aug    OAs

6

# Added Helpful Information on DQRs

- **Admission Data Entry**
  - Names of the person who entered the data most recently
- **Discharge Data Entry**
  - Names of the person who entered the data most recently
- **Discharge form Type**
  - Standard, Administrative, Youth/Detox

| Admission Data Entry |
|---|
| JOHN JOHN |
| HELLO EXAMPLE |
| |
| SARAH DOE |
| CALOMS HODA |
| JOHN JOHN |

| Discharge Form Type | Discharge Data Entry |
|---|---|
| Standard | CALOMS HODA |
| Standard | JANE DOE |
| Standard | JOHN JOHN |
| Standard | HELLO EXAMPLE |
| Administrative | JOHN JOHN |
| Standard | JANE DOE |

Definition | Overview | CalOMS Quality FY2425 Aug | OAs

| Category | Attribute | Sep-24 | Agency YTD |
|---|---|---|---|
| **Percent of Certified Counselors (per NACA) 1A** | | | |
| Target: 50% | Certified SUD Counselor | 35 | N/A |
| | Registered SUD Counselor | 31 | N/A |
| | Total Registered and Certified Counselor | 66 | N/A |
| | % of Certified Counselors | 53.03% | N/A |
| **LPHA-to-SUD Counselor Ratio (1B)** | | | |
| Target: 1:12 Ratio | Total LPHAs | 22 | N/A |
| | Total Counselors | 66 | N/A |
| | Target Ratio | Met | N/A |
| **Admissions from Harm Reduction SSP (2K)** | | | |
| | Number of Verified Admissions | 0 | 0 |
| **MAT for Patients with OUD in non-OTP settings** | | | |
| Target: 25% | Total # of MAT among Patients with OUD | 6 | 12 |
| | Total # of Patients with OUD served | 125 | 281 |
| | % Qualifying for 3A Incentive | 4.80% | 4.27% |
| **MAT for Patients with AUD (3B)** | | | |
| Target: 15% | Total # of MAT among Patients with AUD | 0 | 0 |
| | Total # of Patients with AUD served | 352 | 673 |
| | % Qualifying for 3B Incentive | 0.00% | 0.00% |
| **Naloxone Services (3C)** | | | |
| Target: 50% | Total # of Patients Received Naloxone Services | 31 | 57 |
| | Total # of Patients Served | 593 | 1141 |
| | % Qualifying for 3C Incentive | 5.23% | 5.00% |
| **Referred and Admitted to a Different LOC (4B)** | | | |
| Target: 30% | # of Referrals Admitted to a different LOC | 44 | 219 |
| | # of Total Discharges | 244 | 963 |
| | % of Qualifying for 4B Incentive | 18.03% | 22.74% |
| **CalOMS Data Reporting (5A)** | | | |
| Target: 45% | Total # of Qualifying Records | 330 | 1109 |
| | Total # of Admissions and Discharges | 625 | 2089 |
| | % of Qualifying for 5A Incentive | 52.80% | 53.09% |

Definition | Overview | CalOMS Quality FY2425 Sep | OAs | Internal_Use

**Questions? Email:**
[hoda_caloms@ph.lacounty.gov](mailto:hoda_caloms@ph.lacounty.gov)