

# **SAGE UPDATES** All Treatment Provider Meeting May 06, 2025

Dr. Greg Schwarz, Manager, Sage Management Substance Abuse Prevention and Control County of Los Angeles Department of Public Health

# **Overview**







# Fast Service Entry Maximum Units Error- RESOLVED

- This issue was resolved on 4/25/25
- Providers should only receive a correct denial message if the service has been previously claimed.

# Close all Open Forms

- The Close all Open Forms function within the Control Panel is currently not working as intended and only closing one form at a time.
- Resolution has been identified by Netsmart and is pending a formal release to Netsmart clients.



# ASAM CO-Triage and Young Adult Screener Widgets

- Added to the Client Dashboard view.
- Includes all CO-Triages or Young Adult Screeners for the patient (from other providers or SASH/CENS/CORE).
- Includes all available responses from the screening
  - Substances used is not currently available, but in process to be included.
- Intended to improve visibility on screenings conducted throughout the network and reduce need for separate screenings.

# Documentation Required for Authorization Widget

- Intended to assist providers ensure required elements are present before submitting authorization.
- The widget will display four (4) essential forms and the minimum requirement for each is as follows:
  - ASAM: Date of last finalized ASAM
  - Progress Note: Date of last medical necessity progress note
  - Problem List/Treatment Plan: Date of last PL/TP
  - Financial Eligibility: If DMC guarantor is present then the CIN will display
- Displayed on the right-side panel of the Service Authorization Request for providers ONLY. SAPC does not see this widget.





## END OF YEAR SAGE UPDATES





# **NO AUTH BLACKOUTS**

Providers should continue to submit all authorizations.

### **Secondary Sage Users**

Ensure all split auth numbers are correctly entered in your EHR systems.

**Psychological Associate and** 

Physician Clinical Trainee disciplines to be removed for FY25/26

SAPC is creating a crosswalk to the new disciplines/categories and will communicate to the network when finalized.



# Discipline/Category Changes

• Psychological Associate and Physician Clinical Trainee disciplines to be removed for FY25/26 as they were determined as unnecessary additional categories given the fees are the same.

| Previous Discipline  | New Discipline                 | New Category                | Credential                                  |
|--|--------------------------------|-----------------------------|---|
| Psychological Associate- Student in school                     | Psychology Clinical<br>Trainee | Psychology Clinical Trainee | Psychology Clinical Trainee                 |
| Psychological Associate- Doctoral, post graduate               | Psychologist                   | Psychologist                | Registered Psychologist<br>Ph.D./Psy.D.     |
| Physician Clinical Trainee- Non<br>Prescriber (3902 taxonomy)  | Physician                      | Physician                   | Physician Clinical Trainee<br>(Med Student) |
| Physician Clinical Trainee-<br>Prescriber (physician taxonomy) | Physician                      | Physician                   | MD/DO                                       |



OTP authorizations starting 7/1/2025 that cross the FY26/27 will need to end on 6/30/2026.

SAPC does not have contract information yet for FY 26/27, which is required to split those specific auths as they cross the following fiscal year.

Once FY26/27 contract information is available and added to Sage, SAPC will work with OTP providers to authorize the remaining days for impacted authorizations.

This follows the same workflow as FY24/25.



# **SAPC-LNC**

# Learning and Network Connection Platform







Please click the <u>SAPC-LNC Platform Getting Started Guide</u> for details on platform registration, navigation, and technical support.



### SAPC LNC Platform as a Learning Management System

- On-demand, FREE of CHARGE, trainings available 24/7 anywhere
- Trainings specifically created for all SAPC providers
  - Clinical trainings \*
  - Sage trainings
  - Billing trainings
  - Operational trainings
  - Onboarding trainings









#### SAPC LNC Platform is also a <u>Network Connection Platform</u>

> Access SAPC programmatic resources:

- Keyword search in content library
- Receive notifications on new content
- Content related to SAPC initiatives
- Content to help your agency meet various SAPC requirements

> Electronic submission of documents such as:

- Attestation forms
- Agency's policies







#### How will the SAPC LNC Platform benefit the Network?



Free access to required trainings (ex: ASAM-A, ASAM-B, and SAPC Provider Orientation Video)

Complete trainings anywhere and anytime, 24/7



Instant download of completion & CE certificates

#### Complete required onboarding trainings

• Trainings are complementary to DMC-ODS operations in LA County

• Instant access to information and resources customized to your role and responsibilities





Staying up to date with SAPC programmatic resources



# **General Timeline**





#### **Transition Period for Sage Required Trainings**

SAPC will have a transition period before requiring use of the SAPC-LNC for new Sage users. Current users in the process of completing the trainings can still utilize the current online trainings and post test to complete the requirements OR can use the new SAPC-LNC. All new users provider requests for Sage EHR access will be required to complete Sage Training on SAPC-LNC starting

June 01. 2025



#### **Registration for SAPC Providers**

#### A. Email Invitation:

- Some Sage users may receive an email invitation from INFO@SAPC-LNC.ORG.
- Please use the unique registration link in the invitation email for registration.

#### **B.** Online Registration:

- 1. Go to https://www.SAPC-LNC.ORG
- 2. Click Register
- 3. Complete the online form

*Note:* Some Sage users may be prompted to update your profile in case any essential information is missing. If you are prompted to complete your profile, complete the form and click UPDATE PROFILE.





# UPCOMING LIVE CLINICAL TRAININGS

#### **CST Training Highlights**



COUNTY OF LOS ANGELES Public Health

自然思想和

| Name of Training   | Date & Time                         | Link to flyer for registration |  |
|--|-------------------------------------|--------------------------------|--|
| Connecting Clinical Documentation to CPT and HCPCS Medi-Cal Codes  | Thursday 5/8/25<br>9:00am-11:45am   | <u>Click Here to register</u>  |  |
| Connecting Clinical Documentation to HCPCS Medi-<br>Cal Codes for SUD Counselors and Certified Medi-<br>Cal Peer Support Specialists | Thursday 5/22/25<br>9:00am-11:45am  | Click Here to register         |  |
| Care Coordination: Maximizing Success in SUD<br>Treatment Through Integration and Coordination of<br>Care                            | Wednesday 5/14/25<br>9:00am-12:15pm | <u>Click Here to register</u>  |  |
| Enriching Substance Use Treatment with Certified<br>Medi-Cal Peer Support Services   | Friday 5/16/25<br>9:30am-11:45am    |                                |  |
| Effecting Change Through the Use of Motivational<br>Interviewing: Introductory Level MI Training (In-<br>Person training)            | Monday 5/19/25<br>9:00am-4:30pm     | Click Here to register         |  |
| Best Practices in Engaging and Delivering Services to People Experiencing Homelessness   | Wednesday 5/21/25<br>9:00am-11:45am | Click Here to register         |  |
| Substance Use Recovery Oriented Housing: Assisting<br>Our Neighbors Experiencing Homelessness  | Thursday 6/5/25<br>9:00am-12:15pm   | Click Here to register         |  |
| Effecting Change Through the Use of Motivational<br>Interviewing: ADVANCED MI Training (In-Person<br>training)                       | Monday 6/2/25<br>9:00am-4:30pm      | Click Here to register         |  |
| For a list of more trainings available and the SAPC Tra<br>LA County Department of Public Health - Substance A                       |                                     |                                |  |