

COUNTY OF LOS ANGELES Public Health

SAGE UPDATES

All Treatment Provider Meeting March 18, 2025

Substance Abuse Prevention and Control Los Angeles County Department of Public Health

Overview







Progress Note Status Report

- Performance issues have been resolved.
- All data fields have been returned to the report output and data is accurate.
- Practitioner parameter issue still being addressed.

Replacement Claim Assignment

- Replacement claims issue resolved to allow primary providers to submit replacement claims as intended.
- Finance will be offering a training on Monday 3/24/2025 at 1pm- Primary Sage Users' finance teams should attend.
- <u>Registration Info</u>

Fast Service Entry Maximum Units Error

- This denial is not a true denial message.
- Once claim is submitted and processed, the claim will be approved if no other denial is present.
- The final resolution is being validated and will be applied as soon as available.



Metric: At least 75% of patients served agencywide have a signed ROI form to share with internal (other SUD) or external entities (e.g., physical or mental health) by 3/31/25 Verified through Primary and Secondary Provider use of the <u>Sage PCNX File</u> <u>Attach</u> form for uploading ROI "File Type" with ROI Internal or ROI External "Document Type". Calculation: Numerator is # of patients with a signed ROI uploaded.

Providers can utilize the "Provider File Attach Report" to retrieve total ROIs to determine this number of signed ROI. Denominator is total # patients served based on the Provider Site Admission form.

<u>Census Report</u> can be used to determine patient admissions. Submit required materials to

<u>sapc-</u> CBI@ph.lacounty. gov by 3/31/2025

<u>Click here</u> for additional information and submission process

For all questions, email sape-CBI@ph.lacounty.gov







SAPC LNC Platform as a Learning Management System

- > On-demand trainings available 24/7 anywhere
- Trainings specifically created for all SAPC providers
 - Clinical trainings *
 - Sage trainings
 - Billing trainings
 - Operational trainings
 - Onboarding trainings





* CE credits available for most clinical trainings



SAPC LNC Platform is also a <u>Network Connection Platform</u>

> Access SAPC programmatic resources:

- Keyword search in content library
- Receive notifications on new content
- Content related to SAPC initiatives
- Content to help your agency meet various SAPC requirements

> Electronic submission of documents such as:

- Attestation forms
- Agency's policies







How will the SAPC LNC Platform benefit the Network?

- Free access to required trainings (ex: ASAM-A & ASAM-B)
- Complete trainings anywhere and anytime, 24/7
- Instant download of completion & CE certificates
- Complete Sage required onboarding trainings
 - Trainings are complimentary to DMC-ODS operations in LA County
 - Instant access to information and resources customized to your role and responsibilities
- Staying up to date with SAPC programmatic resources







What SAPC will do prior to implementation for Providers?

- Automatic enrollment of registered Sage users in the SAPC-LNC platform
- Provide access to the SAPC Content Library
- SAPC will develop & deploy tools and resources to implement substance use programs and services
- Built-in reporting functions to assist agency's operational needs
- Helpdesk support to troubleshoot technical problems on this platform





General Timeline



CST Training Highlights



COUNTY OF LOS ANGELES Public Health

Nome of Training	Data 9 Tima	Link to flyor for registration	
Name of Training	Date & Time	Link to flyer for registration	
Providing Culturally Responsive Care to the LGBT Population	Thursday 3/20/25 9:00am-12:15pm	Click Here to register	
Dialectical Behavioral Therapy (DBT) in Substance Use Disorder (SUD) Treatment	Tuesday 3/25/25 9:00am-12:15pm	Click Here to register	
Engagement & Assessment of Individuals with Co- occurring Mental Health and Substance Use Conditions	Wednesday 3/26/25 9:00am-12:15pm	Click Here to register	
Developing a Plan of Care for Substance Use Providers: CalAIM Requirements and Best Practices	Thursday 4/3/25 8:30am-12:30pm	Click Here to register	
Effecting Change Through the Use of Motivational Interviewing: ADVANCED MI Training	Monday 4/7/25 9:00am-4:30pm	Click Here to register	
Foundational Principles of Ethical and Confidential Practice in Substance Use Treatment *For Registered & Certified SUD Counselors	Wednesday 4/9/25 9:00am-4:30pm	Click Here to register	
Substance Use Treatment with Justice-Involved Populations	Tuesday 4/15/25 9:00am-12:15pm	Click Here to register	
Recreational and Medical Cannabis: What Providers Need to Know	Wednesday 4/23/25 9:00am-12:15pm	Click Here to register	
For a list of more trainings available and the SAPC Training Calendar please visit or scan QR Code: <u>LA County Department of Public Health - Substance Abuse Prevention and Control - SAPC Trainings</u>			
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