



# Update on the 30-Day Pending Medi-Cal Enrollment Policy and Case Management Services

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## 30-Day Pending Medi-Cal Enrollment Policy

- On January 21, 2021 SAPC Released INFORMATIONAL NOTICE 21-02 - extending the 30-Day Pending Medi-Cal Enrollment policy through June 30, 2021
- Purpose of the Policy:
  - Facilitates access to care
  - Prohibits the denial of services
  - Limits one 30-day reimbursement per patient (regardless of agency or level of care) per fiscal year.

## Provider Responsibilities/Assistance Requirements

- Understand and familiarize staff with the process of establishing and maintaining Medi-Cal/MyHealth LA benefits.
- Utilize Case Management to assist patients with enrolling, acquiring and maintaining Medi-Cal/MyHealth LA benefits.
- Initiate the enrollment process as close to the admission/first day of service.
- Assist all eligible beneficiaries with securing other applicable benefits e.g., General Relief.

## Provider Responsibilities /Assistance Requirements (Cont.)

- Confirm Medi-Cal enrollment on a monthly basis:
  - Automated Eligibility Verification System (AEVS)
  - Utilizing the 270/271 real-time Medi-Cal verification process in Sage
  - Point of Service (P.O.S.) device
- Submit completed authorizations in accordance with Notice 20-11



## Provider Responsibilities/Assistance Requirements (Cont)

- In situations where patients are not eligible for Medi-Cal/MyHealth LA - determine if the patient is eligible for other county funding sources (AB 109, General Relief).
- Submit a new authorization for continued services
  - Once Medi-Cal is established, OR
  - An eligible non-DMC funding source is identified
- Providers take full financial responsibility for treatment provided beyond the 30th day for patients who are deemed ineligible.

## SAPC Responsibilities

- Track providers use of the 30-Day Medi-Cal Application Policy
  - Identifying providers who are frequent users
- Monitor continued cost of the policy
- Determine continuation of the 30-Day Medi-Cal Application Policy post June 30, 2021





# Case Management Updates



## Case Management

- Effective February 1, 2021, SAPC has lifted the Ten (10) Hour or Forty (40) Unit maximum monthly cap for Case Management.
- Case Management services are delivered to patients who meet medical necessity, and included in the approved Treatment Plan, services are documented in miscellaneous notes.
- An updated Rates Matrix will be released to reflect this change.
- Sage configurations are being updated to reflect the change to this benefit.



# Upcoming Provider Meetings Population Specific

Treatment Services Branch – Systems of Care Provider meetings	Date
Youth Services	March 24, 2021 – 9:30am – 11:00am
Pregnant and Parenting Women (PPW)	March 10, 2021 - 9:30am – 11:30am
Criminal Justice	April 21, 2021 - 10:00am – 12:00am
Recovery Bridge Housing	February 23, 2021 – 1:00pm – 2:00pm



# THANK YOU

For more information, contact SAPC at:  
[SUDTransformation@ph.lacounty.gov](mailto:SUDTransformation@ph.lacounty.gov)

