



START-ODS

SYSTEM TRANSFORMATION TO ADVANCE RECOVERY AND TREATMENT

Los Angeles County's Substance Use Disorder Organized Delivery

INFORMATION TECHNOLOGY DIVISION FACT SHEET

The Substance Abuse Prevention and Control (SAPC) uses secure web based information technology (IT) to improve utilization controls, provide efficient use of resources, and program oversight in substance abuse treatment and prevention. This electronic infrastructure delivers essential data which enables and enhances the integration with other systems of care including physical and mental health. The managed care information system provides effective quality health care delivery and efficient resource management needed in order to achieve the Drug Medi-Cal Organized Delivery System (DMC-ODS) sustainable recovery requirements.

Continuum of Services/Quality Improvement/Access and Utilization Management

Pending approval by County leadership, SAPC is working to acquire an electronic information system that will support the needs of DMC-ODS terms and conditions, the system can be used by SAPC providers who currently do not have such electronic systems. This Substance Use Disorder (SUD) managed care information system will provide a comprehensive framework for cost-effectiveness, compliance with Federal client confidentiality requirements and DMC-ODS terms and conditions, and interoperability with County health care systems and community providers' information systems.

Providers who have existing electronic information systems can continue to use their systems provided that they possess the functional requirements of DMC-ODS. In these cases, providers will be expected to work with SAPC's IT team to ensure standards for the exchange, sharing, and retrieval of electronic health information. SAPC will be implementing an online application for providers to provide daily available residential beds, outpatient slots and a means for SUD consumers as well as the Beneficiary Access Line to identify residential beds and outpatient slots in a real-time manner.

Contract Compliance

SAPC has implemented its eContract Monitoring and Evaluation System. This web based system provides online contract monitoring tools to ensure SAPC contractual compliance, proper rendering of client services, and billing services validation. The system provides instant access to contract and billing services, automates contract monitoring procedures, streamlines and standardizes county reviews, and provides detailed electronic monitoring findings for exit interviews to both SAPC and contracted agencies.

Encounter Billing System:

Providers bill either by using the SAPC web based billing system or submit service claims via HIPAA Electronic Data Interchange in compliance with Accredited Standards Committee ASC X12 837P Health Care Claims transaction for professional claims and/or encounters and 835-Health Care Claim Payment/Advice, Version 5010.

Data Collection and Reporting System:

For treatment providers, SAPC is currently revising its data collection system (LACPRS; Los Angeles County Participant Reporting System) to meet the requirements of DMC-ODS and the State California Outcome Measurement Services for Treatment (OMS Tx) in terms of data reporting and evaluation in order to track utilization, effectiveness, and outcomes.

For prevention providers, all County approved Work Plan services shall be entered in the Web based California Outcome Measurement Services for Prevention (“CalOMS Pv”) as required by the California Department of Health Care Services (DHCS).

Hardware Requirements:

In order to access SAPC and the State’s web based systems, providers shall provide a computer that includes but is not limited to, peripherals hardware, software, cable lines and connections, and Internet access. Provider shall ensure that adequate security measures have been taken, and that any hardware and/or software provided by provider is compatible with any existing computer system used by County.

Below is a list of preferred hardware and internet connection requirements at minimum for the individual users:

	Preferred
Processor	1 GHz + Intel or AMD Processor
RAM	1 GB of RAM
Storage	15 GB of available space
Graphics	Dedicated 128 MB+ Graphics Card
Operating System	Windows 7 or later
Internet Connection	1 Mbit/s broadband (DSL, Cable, T1, Fiber)
Browser	Internet Explorer 7 or later