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SAPC BULLETIN NO. 17-05-START

June 30, 2017

TO:

Los Angeles County Substance Use Disorder Contracted Treatment Providers

FROM: Wesley L. Ford, M.A., M.P.H., Director Substance Abuse Prevention and Control

SUBJECT: SERVICE AND BED AVAILABILITY TOOL

Under the delegated authority issued to Substance Abuse Prevention and Control (SAPC) on May 17, 2017 to amend contracts via bulletins, this bulletin serves to amend all substance use disorder treatment contracts to reflect the provisions of the System Transformation to Advance Recovery and Treatment, Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS). Specifically, this bulletin describes the Service and Bed Availability Tool (SBAT) and provider obligations.

The SBAT is a web-based tool that provides a dashboard of available specialty Substance Use Disorder (SUD) services throughout Los Angeles County, including: outpatient and intensive outpatient treatment, three levels of residential treatment and withdrawal management, Opioid Treatment Programs, Recovery Bridge Housing, and Driving Under the Influence programs. To access the SBAT, please see the following link: <u>http://sapccis.ph.lacounty.gov/sbat/</u>.

The purpose of the SBAT is to simplify the process of identifying appropriate SUD providers that have open treatment slots for the desired level of care. By allowing users to filter their search based on the levels of care, languages spoken, and types of services delivered, users will be able to quickly identify the availability of the desired level of care within a specified location.

Effective July 1, 2017, all providers are required to update their SBAT profile at least once a day by logging onto: <u>http://sapccis.ph.lacounty.gov/SBAT/Account/Login.aspx</u>.

Detailed instructions on how to update provider SBAT information is available at: <u>http://publichealth.lacounty.gov/sapc/NetworkProviders/Sbat/SBATUpdateInstructions062817.pdf</u>.

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Since the Substance Abuse Service Helpline, Client Engagement and Navigation Services, and the public will use the SBAT to identify which treatment agency and location to contact for services, it is critical to update this web-based tool, as required.

If the slots/beds are not updated by 10:00 AM Monday through Friday, the system will automatically display an availability of zero (0) until the information is updated.

The following information is needed to estimate the total available intake appointments per day:

- 1. Number of individuals available to conduct assessments
- 2. Number of hours each day an individual can conduct assessments
- 3. Average appointment duration
- 4. Number of slots/beds immediately available to enroll someone into treatment services

If you have any questions or need additional information, please contact SAPC's Information System Division at (626) 299-4546.

WLF:dd